THE IOWA COUNTY MAGAZINE

ANNUAL REPORTFY 2025

NOVEMBER 2025

WWW.IOWACOUNTIES.ORG

YOU'RE ALMOST DONE WITH A LANDSCAPING PROJECT. YOU'VE ONLY GOT 5 YARDS OF ROCK TO PUT IN 3 BEDS. BUT THE NEWBIE ACCIDENTALLY TORE A HYDRAULIC HOSE, LEAVING YOU WITH 5 YARDS OF ROCK TO SHOVEL BY HAND. THAT'S WHEN YOU CALL YOUR ZIEGLER REP. HE LINES UP YOUR REPAIR BY 2 PM SO YOU CAN COMPLETE THE PROJECT ON TIME.



THE IOWA COUNTY MAGAZINE FY 2025 ISAC ANNUAL REPORT

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ISAC'S MISSION:

To promote effective and responsible county government for the people of lowa.

ISAC'S VISION:

To be the principal, authoritative source of representation, information and services for and about county government in Iowa.

ISAC members are elected and appointed county officials from all 99 counties. The Iowa County (ISSN 0892-3795, USPS 0002-150) is published monthly by the Iowa State Association of Counties, 5500 Westown Parkway, Suite 190, West Des Moines, IA 50266. Periodicals postage paid at Des Moines, IA 50318. POSTMASTER: Send address changes to cbiere@iowacounties.org. Subscriptions: \$25 per year.

FROM THE ISAC EXECUTIVE DIRECTOR



ISAC Executive Director

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ISAC Executive Director

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Dear Members,

As we near the end of 2025, it is both an opportunity for reflection and looking ahead to the future. There is much to be proud of in the past year at the lowa State Association of Counties (ISAC) and exciting efforts on the horizon as we look toward 2026.

A year ago, I shared a list of numbers to tell the ISAC story. I believe it's important to take a regular pulse of the organization by following trends. I'll take this as an opportunity to share updated numbers:

- ISAC continues to support all 99 counties and work with 16 affiliate organizations.
- Up from 866, there are now 874 county elected positions following the 2024 general election.
- The number of county employees statewide sits at more than 17,000 in FY 2026.
- The 2025 ISAC Board is 22 Board members strong (from 23 in 2024) hailing from 17 counties (19 in 2024).
- There are 26 ISAC team members working on behalf of our membership. This number is up from 23 thanks to a growing lowa County Attorney Case Management Program (ICACMP).

Further reflecting on this past year, we have seen growth in our programs, identified new opportunities to support counties through services, added value with new educational programs through two Leadership Seminars, and we hosted the first Legislative Reception that continues to be noted as a success by members and legislators alike. Perhaps the most exciting highlight of 2025 was kicking off the #ISAC99CountyTour while also reengaging on social media.

My big ask to members last year was to continue to send your feedback. That ask will always be a priority, and we're getting a lot of meaningful responses as we've been out around the state meeting with members during the ISAC 99-County Tour. Keep it coming because the information we learn is what will drive future strategies.

With just 20% of the visits complete, general themes have emerged: ISAC's legislative priorities align with what we're hearing on the ground; interest in and access to education and resources is a priority; and the value of these visits goes well beyond what we could have expected. The top lesson we continue to learn is one you all know – when it comes to counties, if you've seen one...you've seen one.

With another year nearly in the rearview mirror, which you'll see in this FY 2025 Annual Report, the Team is noting the successes and looking forward to 2026. The priorities being outlined by the board will build on the strong fundamentals of ISAC, continue to look for new opportunities, and focus on gaining feedback in order to support lowa counties.

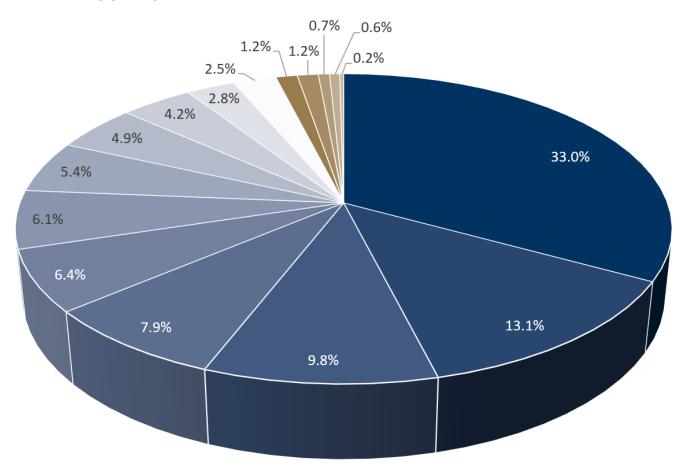
What you'll see in 2026 is a continuation of the ISAC 99-County Tour, increased support in software and IT services, and expanding our team's presence at the Iowa Capitol during what is likely to be a busy legislative session. This is on top of the programs, services, and access to staff you are accustomed to throughout the year.

In the final months of 2025, we hope you will take the time to attend district meetings, reach out to the ISAC Team about an issue on which you need support, and block your calendar for the 2026 events outlined in this edition of *The Iowa County magazine*. We appreciate your ongoing investment in the association – your time, your dues, your active participation, and your ongoing feedback.

Thank you,

Andrea

ISAC STAFF TIME ALLOCATION



| Office Administration | 33.0% | 15,642.7 hr |
|-------------------------|-------|-------------|
| ICTS/CSN | 13.1% | 6,201.4 hr |
| ICACMP | 9.8% | 4,661.1 hr |
| Government Relations | 7.9% | 3,763.3 hr |
| IPAC/SEAT | 6.4% | 3,040.5 hr |
| Conferences/Meetings | 6.1% | 2,882.5 hr |
| Legal | 5.4% | 2,567.5 hr |
| Tech Service Bureau | 4.9% | 2,297.3 hr |
| ISAC Network Admin | 4.2% | 1,978.8 hr |
| Public/Member Relations | 2.8% | 1,340.8 hr |
| Affiliates | 2.5% | 1,180.0 hr |
| Member Service Programs | 1.2% | 589.3 hr |
| Education Foundation | 1.2% | 575.3 hr |
| Education/Training | 0.7% | 308.0 hr |
| Magazine | 0.6% | 276.5 hr |
| ICEASB | 0.2% | 110.5 hr |

The ISAC staff works hard for its members. We strive to protect your interests and to make your jobs as public servants as easy as possible. To guide our efforts in achieving that goal, staff have adopted five core values. They are to:

- Be member focused
- Seek personal and business excellence
- Respect others
- Work as a team
- Be personally honest and ethical

Contact us at 515.244.7181 or by email using the first initial and last name of the individual followed by @iowacounties.org.

WHERE CAN I FIND OUT MORE?

The remainder of this magazine or the ISAC webiste under the About tab at www.iowacounties.org/about/isac-staff/.

ISAC BOARD OF DIRECTORS



WHO THEY ARE?

Each of ISAC's 16 affiliates has one seat on ISAC's Board of Directors - except for supervisors, who have three. Three additional past presidents and NACo Board members round out the members of the ISAC Board. The ISAC Executive Committee serves a calendar year term.

WHAT THEY DO?

Duties of the ISAC Board of Directors include:

- Electing officers from the members of the Board
- Serving as liaisons between ISAC and their affiliate
- Developing and monitoring strategic plans
- Deciding among priorities and setting policy
- Recommending ISAC's budget to members
- Ensuring adequate financial resources
- Selecting and supporting the Executive Director
- Enhancing the organization's public standing
- · Recruiting new members
- Assessing board performance

WHERE CAN I FIND OUT MORE?

The ISAC website under the About tab at <u>www.iowacounties.org/about/board-of-directors/</u>.

ISAC EXECUTIVE COMMITTEE

PRESIDENT Linda Zuercher, Clayton County Treasurer **1ST VICE PRESIDENT** Mary Ward, Cass County Recorder **2ND VICE PRESIDENT** David Muhlbauer, Crawford County Supervisor

3RD VICE PRESIDENT Brad Kunkel, Johnson County Sheriff

ISAC BOARD OF DIRECTORS

Carissa Sisson, Franklin County Assessor Amanda Waske, Clinton County Auditor Russell Wood, Franklin County Community Services Mike Miner, Mitchell County Conservation Rachel Zimmerman Smith, Johnson County Attorney AJ Mumm, Polk County Emergency Management Wade Weiss, Greene County Engineer Sandy Bubke, Monona County Environmental Health Micah Van Maanen, Sioux County IT Josh Busard, Johnson County Planning and Zoning Kevin Grieme, Woodbury County Public Health Lonnie Mayberry, Mills County Supervisor Jayson Vande Hoef, Osceola County Supervisor Patrick Sweeney, Polk County Veterans Affairs Barry Anderson, Clay County Supervisor, Past President Brian Gardner, Linn County Sheriff, Past President Carla Becker, Delaware County Auditor, Past President Richard Crouch, Mills County Supervisor, NACo Board Representative and Past President

ISAC STAFF



Andrea N. J. Woodard ISAC Executive Director



Lucas Beenken Senior Policy Advisor



Rachel Bennett Director of **Member Relations**



Courtney Biere Administrative Coordinator



Laurie Bolluyt ICACMP Remote Support Staff



Jake Brunkhorst Software Developer



Jamie Cashman Director of **Government Relations**



Ashley Clark IT Resources and Project Manager



Katie Cook Member Support Manager



Andrew De Haan IT Director



Molly Hill Controller



Brad Holtan Director of Finance and Programs



Nick Johnson ICACMP Program Support Specialist



Brandi Kanselaar IT Software and Systems Analyst



Beth Manley General Counsel



Tammy Norman IPAC Program Manager



Lynsey Pierce Assistant Attorney



Brock Rikkers Software Developer



Jacy Ripperger Marketing Manager



Joel Rohne **IT Strategy** Manager



Kelsey Sebern Events Manager



Rachel Schaapveld ICACMP Program Support Specialist



Molly Steffen Operations Manager



Jessica Trobaugh **ICACMP Program** Manager



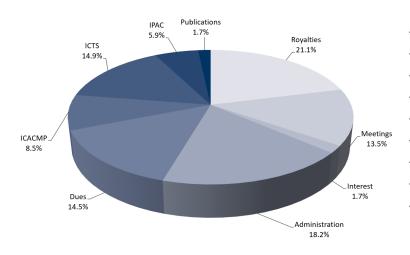
Dylan Young IT DevOps Manager The Iowa County - Annual Report Edition

IOWA STATE ASSOCIATION OF COUNTIES FY 2025 FINANCIAL HIGHLIGHTS

| | ASSOCIATION ACTIVITIES | PROGRAM ACTIVITIES | TOTAL |
|--|------------------------|--------------------|-------------|
| CURRENT ASSETS | | | |
| Cash and cash equivalents | \$332,000 | \$97,151 | \$429,151 |
| Investments | 1,490,964 | 2,710,099 | 4,201,063 |
| Accounts receivable | 325,842 | 104,822 | 430,664 |
| Prepaid expenses | 79,111 | - | 79,111 |
| Interest receivable | 6,687 | 26,704 | 33,391 |
| Property, equipment, and software (net accumulated depreciation) | 438,568 | - | 438,568 |
| Right-of-use assets (net accumulated amortization) | 789,980 | - | 789,980 |
| TOTAL ASSETS | \$3,463,152 | \$2,938,776 | \$6,401,928 |
| LIABILITIES AND NET POSITION | | | |
| Accounts payable and accrued liabilities | \$67,210 | \$32,589 | \$99,799 |
| Unearned revenue | 141,892 | - | 141,892 |
| Operating lease liability | 799,756 | - | 799,756 |
| Compensated absences | 171,273 | - | 171,273 |
| Funds held for benefit of members | - | 2,906,187 | 2,906,187 |
| TOTAL LIABILITIES | 1,180,131 | 2,938,776 | 4,118,907 |
| NET ASSETS - WITHOUT DONOR RESTRICTIONS | 2,283,021 | - | 2,283,021 |
| TOTAL LIABILITIES AND NET ASSETS | \$3,463,152 | \$2,938,776 | \$6,401,928 |

FY 2025 INCOME BREAKDOWN

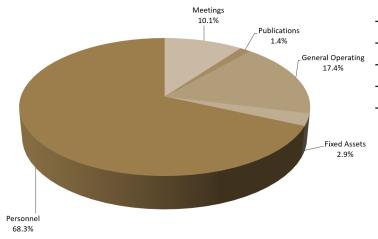
INCOME BREAKDOWN



| | FY 2025 | FY 2024 | FY 2023 |
|----------------|---------|---------|---------|
| Royalties | 21.1% | 21.2% | 19.3% |
| Administration | 18.2% | 17.8% | 19.0% |
| ICTS | 14.9% | 12.8% | 14.4% |
| Dues | 14.5% | 14.8% | 16.0% |
| Meetings | 13.5% | 12.8% | 13.8% |
| ICACMP | 8.5% | 9.6% | 9.6% |
| IPAC | 5.9% | 7.8% | 5.4% |
| Interest | 1.7% | 2.0% | 1.4% |
| Publications | 1.7% | 1.2% | 1.1% |

FY 2025 EXPENSE BREAKDOWN

EXPENSE BREAKDOWN



| | FY 2025 | FY 2024 | FY 2023 |
|---------------|---------|---------|---------|
| Personnel | 68.3% | 68.8% | 71.0% |
| Operating | 17.4% | 17.9% | 16.6% |
| Meetings | 10.1% | 10.0% | 9.4% |
| Fixed Assests | 2.8% | 1.9% | 1.6% |
| Publications | 1.4% | 1.4% | 1.4% |

| | ASSOCIATION ACTIVITIES - BUDGET | ASSOCIATION ACTIVITIES - ACTUAL | PROGRAM ACTIVITIES | TOTAL |
|--|------------------------------------|---------------------------------|--------------------|-------------|
| REVENUE | | | | |
| Conferences and meetings | \$631,535 | \$633,862 | - | \$633,862 |
| Dues | 672,700 | 676,800 | - | 676,800 |
| Royalties | 801,200 | 986,798 | - | 986,798 |
| Investment income | 60,000 | 81,327 | 110,623 | 191,950 |
| Magazine advertising and subscriptions | 71,175 | 57,050 | - | 57,050 |
| Administration fees | 2,276,588 | 2,218,176 | - | 2,218,176 |
| County premiums | - | - | 315,938 | 315,938 |
| Miscellaneous | 1,000 | 29,640 | 35 | 29,675 |
| TOTAL REVENUE | \$4,514,198 | \$4,683,653 | \$426,596 | \$5,110,249 |
| EXPENSES | | · | | |
| Salaries and fringe benefits | \$3,136,256 | \$3,077,306 | - | \$3,012,205 |
| Conferences and meetings | 357,500 | 373,040 | - | 338,485 |
| Board of Directors meeeting expenses | 73,600 | 74,037 | - | 86,556 |
| Other board authorized expense | 3,500 | 4,896 | | 3,699 |
| NACo Conference | 23,000 | 18,482 | - | 22,542 |
| Staff travel, training, professional memberships | 71,750 | 99,065 | - | 78,728 |
| Consulting and professional services | 202,490 | 105,336 | 3,616 | 175,124 |
| General operating | 577,382 | 496,216 | - | 440,564 |
| Magazine | 56,200 | 55,365 | - | 53,532 |
| Insurance and bonds | 28,000 | 27,520 | | 28,426 |
| Miscellaneous | 71,390 | 323,037 | - | 292,700 |
| Claims and premiums paid | - | - | 107,455 | 81,114 |
| Administration | 92,522 | - | 10,000 | 10,000 |
| TOTAL EXPENSES | \$4,693,590 | \$4,654,300 | \$121,071 | \$4,775,371 |
| INCREASE IN NET ASSETS | \$(179,392) | \$29,353 | - | |
| INCREASE (DECREASE) IN FUNDS HELD | | - | \$305,525 | |
| NET ASSETS, BEGINNING OF YEAR | | \$2,253,668 | | |
| NET ASSETS, END OF YEAR | | \$2,283,021 | | |

ISAC Happenings



ISAC HIPAA PROGRAM

The Health Insurance Portability and Accountability Act (HIPAA) places numerous privacy and security requirements on Covered Entities, which include most counties. The ISAC HIPAA Program provides basic consultation, assistance, and training on general HIPAA topics and issues to members for a small yearly fee. One of the most utilized benefits of the Program are the training opportunities members can use for employees, specifically an online platform with interactive courses on the HIPAA privacy and security requirements that includes several quizzes to test comprehension. The end of the course includes a survey that functions as an attendance record that each county can use to show compliance with the training requirements of HIPAA. These training opportunities should be used in conjunction with local training specific to each county and region's privacy and security policies and procedures. During FY 2025, the ISAC HIPAA Program had 29 county/MH/DS region members, 87.5 hours researching and answering member questions, one webinar, and one in-person training with three presentations. Please contact Beth Manley at bmanley@iowacounties.org if you have any questions or want to join the Program.

OPIOID SETTLEMENT FUNDS

lowa counties have been actively participating in the distribution of opioid settlement funds for local prevention, treatment, and recovery initiatives. FY 2025 continued the Opioid Settlement Peer Meetings, during which counties gathered to share ideas on ways to spend funds to make the most impact in counties. A new settlement has been reached with Purdue, the Sackler Family, and Secondary Manufacturers, that will bring additional resources to counties affected by the opioid crisis. ISAC will be conducting more Peer Meetings this fall to gather input on how these new settlement funds can be spent to best serve lowa communities.

ISAC EVENTS AND WEBINARS

In FY 2025, ISAC served 3,880 attendees through a combination of in-person events and webinars. During ISAC events, members and staff enjoy face-to-face interaction, education, networking, advocacy, and collaboration. The ISAC Member Relations Team hosted a variety of webinars that shared information related to: ISAC voting delegates; the legislative session; compensation boards; opioid settlement funds; FY 2026 county budgeting and certification; court debt distributions; and many other topics that directly impact counties.

AWARDS

The 2024 ISAC Excellence in Action Awards went to two deserving projects; the Shelby County Unified Law Enforcement Program and the Linn County GIS Division Community Services Resource Hub. The ISAC Education Foundation held two Annual Scholarship Golf Fundrasiers in FY 2025. The 19th and 20th Annual ISAC Scholarship Golf Fundraisers were held at Toad Valley Golf Course in Pleasant Hill. The proceeds received at the Fundraisers allowed ISAC to award \$21,000 in scholarships in 2024 and another \$21,000 in 2025, to the children and dependents of Iowa county employees. The 2024 ISAC Golden Eagle was awarded to Burlin Matthews, retired Clay County Supervisor.

ISAC Happenings

ISAC WELLNESS PROGRAM

In today's evolving workplace, employee wellness is more than just a park. It's a core part of a thriving company culture. As organizations prioritize mental, physical, and emotional well-being, movement remains a key pillar. In 2025, the ISAC Wellness Program tapped into this momentum by challenging employees to reach 10,000 steps per day. A simple yet impactful way to promote daily activity, boost energy, and support overall health in a fun and inclusive way.

Thirty-one Iowa counties currently participate in the ISAC Wellness Program. A total of 2,600 employees are eligible to participate. The program runs January 1 through October 31, and is made up of an online Health Risk Assessment (HRA), physical exam, and walking challenge. Employees have an opportunity to earn up to \$367 in incentives for participation. The counties within the ISAC Group Benefits Program work toward earning up to a 5% discount in health insurance premiums. In FY 2025, counties saved a total of \$1,541,802 by participating.

The walking challenge runs for a portion of the overall Wellness Program, from February to September. Employees earn \$1 every day they reach 10,000 steps. Employees have walked approximately 897,386 miles in eight months. During those eight months, ISAC held two County vs. County Walking Challenges. The County vs. County Challenge is six weeks long and is aimed to encourage friendly competition. Additional prizes for individual results and the most active county were awarded. Congratulations to the Iowa County Engineers Association Service Bureau (ICEASB) for winning both challenges. If you are interested in learning more about the ISAC Wellness Program, please email wellness@iowacounties.org.

LEGAL

ISAC's legal team has two full-time attorneys that are here to be an educational resource for all county officials and professionals in Iowa. The Legal Team provides education and information on a wide variety of legal questions, particularly when referred to us by your county attorney. Last fiscal year, our team spent approximately 961.5 hours researching and responding to member questions. They gave presentations on HIPAA, county structure, opioid settlements, and tax sales. They also work with ISAC's 16 affiliate organizations on their governing documents and other legal needs, and they staffed and oversaw litigation assistance provided through ISAC's Litigation Committee. They are here to serve you, so please reach out to Beth Manley at bmanley@iowacounties.org or Lynsey Pierce at <u>lpierce@iowacounties.org</u> with any legal questions or opportunities you have for them to provide training and education.

LEGISLATION

Each year, the ISAC Government Relations Team, the ISAC Legislative Policy Committee (LPC), ISAC Voting Delegates, and the ISAC Board of Directors work together to produce a package of Legislative Top Priorities, Objectives, and Policy Statements. The LPC is made up of representatives from each of ISAC's affiliates and is chaired by the ISAC 2nd Vice President. Throughout the year ISAC staff is working alongside members as the county voice at the Capitol. FY 2025 was the first year ISAC hosted a Legislative Reception the night before the ISAC Spring Conference, and started having weekly webinars to recap the activity at the Capitol each Friday during session.

2025 ISAC LEGISLATIVE TOP PRIORITIES

Property Tax Reform
Funding of State Mandates
Medicaid Funding
Iowa's Natural Resources, Outdoor Recreation,
and Water Quality and Quantity

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT (ICACMP) FY 2025 FINANCIAL HIGHLIGHTS

| | FY 2025 | FY 2024 |
|---|-------------|-------------|
| CURRENT ASSETS | | |
| Cash and cash equivalents | \$619,993 | \$687,773 |
| Investments | 796,664 | 628,089 |
| Accounts receivable | 101,315 | - |
| Prepaid expenses | 3,289 | 25,328 |
| TOTAL CURRENT ASSETS | 1,521,261 | 1,341,190 |
| NET CAPITAL ASSETS | - | 214 |
| TOTAL ASSETS | \$1,521,261 | \$1,341,404 |
| LIABILITIES AND NET POSITION | | |
| Due to Iowa State Association of Counties | 69,508 | \$36,363 |
| Accounts payable | 2,342 | 2,222 |
| Unearned revenue | 618,970 | 630,220 |
| Other liabilities | 19,460 | 25,100 |
| TOTAL CURRENT LIABILITES | 710,280 | 693,905 |
| NET POSITION | \$810,981 | \$647,499 |
| OPERATING REVENUE | | |
| Member dues | 873,345 | \$796,470 |
| Registration fees | 5,100 | - |
| TOTAL OPERATING REVENUE | \$878,445 | \$796,470 |
| OPERATING EXPENSES | | |
| Software maintenance | \$380,364 | \$309,255 |
| Office expenses | 2,050 | 3,242 |
| Administrative expenses | 328,776 | 412,567 |
| Professional fees | 18,362 | 18,678 |
| Depreciation | 214 | 2,160 |
| Meeting expenses | 10,666 | 895 |
| Travel expenses | 7,575 | 7,246 |
| Insurance | 2,747 | 3,419 |
| Miscellaneous | 544 | 734 |
| TOTAL OPERATING EXPENSES | \$751,298 | \$758,196 |
| OPERATING INCOME (LOSS) | \$127,147 | \$38,274 |
| TOTAL NON-OPERATING REVENUES | \$36,335 | \$39,761 |
| CHANGE IN UNRESTRICTED NET POSITION | \$163,482 | \$78,035 |
| UNRESTRICTED NET POSITION (beginning of year) | \$647,499 | \$569,464 |
| UNRESTRICTED NET POSITION (end of year) | \$810,981 | \$647,499 |

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT ICACMP

ISAC manages the Iowa County Attorney's Case Management Project (ICACMP). The mission of the Project is to improve the efficiency of the county attorney's offices in Iowa by supporting the case management software they use.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at www.iowacounties.org/programs/icacmp/. For more information, please contact Jessica Trobaugh, ICACMP Project Manager, at itrobaugh@iowacounties.org.

ICACMP BOARD OF DIRECTORS

Chair - Andrew Van Der Maaten, Winneshiek County
Vice Chair - Ryan Baldridge, Webster County
2nd Vice Chair - Matt Wilber, Pottawattamie County
Bev Heronemus, Sioux County
Lisa Brown, Adams County
Matthew Speers, Boone County
Gayle Keiser, Linn County
Lisa Heitman, Tama County
Andrew Ritland, Mahaska County

LOOK AT HOW WE GREW IN FY 2025

- Added 3 additional staff members to our ICACMP team
- Moved 5 current Project counties from their previous software to Prosecutor by Karpel and provided training
- Added 2 new counties to the ICACMP Project
- 3 additional counties will be joining the project in 2026
- Assisted project counties with 1700+ support issues
- Seamlessly added new and updated repealed charges in the county attorney's offices software across the state in July 2025, through Charge Code data exchange.
- Provided Karpel Admin, Document, and Newer User training to 90+ county attorney's office staff
- Entered into a partnership with iCrimeFighter to allow counties to utilize their data storage platform that integrates directly with Karpel and allows for "Cold Storage" of media files long after a case is closed.
- Assisted with building and testing more data exchanges to increase efficiencies for county attorneys and justice partners!

NEW SERVICES ADDED IN FY 2025

Temporary Remote Support Staff - This service allows county attorney's offices that are short staffed, in any support staff position (due to medical leave, vacation, extended FMLA, or due to an open position they are hiring to fill) to contract with ICACMP to supply them with someone to fill that role for their office remotely. All the individuals who are available to fill these roles have 12+ years of experience working in a county attorney's office and could provide a variety of assistance needed for cases.

<u>Collection Service</u> - This service allows ICACMP to do the collection of state court debt on behalf of the county. The goal of this service is to assist counties that do not currently have a collections program running in their county to get one set up and running successfully with the idea that they will be able to budget to take it over within a couple of years.

CURRENT ICACMP MAP



LOOKING FORWARD TO NEW SERVICES IN FY 2026

- ICACMP will begin offering "County Audits" to project counties. This service will allow staff to observe how an office is currently utilizing its software and make recommendations on how it can be better utilized to increase efficiency. This will also allow us to provide additional on-site training to county attorney's office staff on their software system.
- ICACMP will be hosting quarterly webinar trainings for project counties that focus on new user training; report training; collections training; reporting needs for Victim Witness Coordinators; etc. These trainings will be held virtually, making it easier for project counties to get the training they need without having to travel.

IOWA COUNTIES TECHNOLOGY SERVICES (ICTS) FY 2025 FINANCIAL HIGHLIGHTS

| | FY 2025 | FY 2024 |
|---|-------------|-------------|
| CURRENT ASSETS | | |
| Cash and cash equivalents | \$205,887 | \$215,919 |
| Investments | 2,984,986 | 2,969,582 |
| Accounts receivable | 4,000 | - |
| Prepaid expenses | 6,930 | 30,000 |
| TOTAL CURRENT ASSETS | 3,201,803 | 3,215,501 |
| NET CAPITAL ASSETS | 221,277 | 356,852 |
| TOTAL ASSETS | \$3,423,080 | \$3,572,353 |
| LIABILITIES AND NET POSITION | | |
| Accounts payable | \$1,648 | \$460 |
| Due to Iowa State Association of Counties | 119,724 | 38,572 |
| Deferred revenue | - | 321,813 |
| TOTAL CURRENT LIABILITES | 121,372 | 360,845 |
| NET POSITION - UNRESTRICTED | \$3,301,708 | \$3,211,508 |
| OPERATING REVENUE | | |
| Membership dues | \$924,114 | \$962,477 |
| Research funds | 4,000 | 3,000 |
| TOTAL OPERATING REVENUE | \$928,114 | \$965,477 |
| OPERATING EXPENSES | | |
| Professional services | \$70,931 | \$68,594 |
| Administrative expenses | 919,903 | 690,976 |
| CSN software maintenance | 14,817 | 10,547 |
| Depreciation | 198,251 | 170,852 |
| Office expense | 53,208 | 38,701 |
| Travel | 11,783 | 11,240 |
| Miscellaneous | 2,735 | 3,579 |
| TOTAL OPERATING EXPENSES | \$1,271,628 | \$994,489 |
| OPERATING INCOME (LOSS) | \$(343,514) | \$(29,012) |
| TOTAL NON-OPERATING REVENUES | \$433,714 | \$421,408 |
| INCREASE IN UNRESTRICTED NET POSITION | \$90,200 | \$392,396 |
| UNRESTRICTED NET POSITION (beginning of year) | \$3,211,508 | \$2,819,112 |
| UNRESTRICTED NET POSITION (end of year) | \$3,301,708 | \$3,211,508 |

IOWA COUNTIES TECHNOLOGY SERVICES ICTS

ISAC information technology is growing and becoming an increasing part of what ISAC does and can offer its members in meeting their technology needs, especially through the ISAC Technology Service Bureau (TSB), which can be found on page 18. Iowa Counties Technology Services (ICTS) and the Community Services Network (CSN), which are under ISAC's governance structure, had a productive fiscal year.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at www.iowacounties.org/programs/icts-csn/.

FY 2025 COMPLETED REPORTS

*NOT ALL REPORTS ARE LISTED

CASELOAD/NARRATIVE REPORT SYSTEM AREA: CLAIMS OCTOBER 2024

CLIENT COUNTY BY LEGAL RESIDENCE SYSTEM AREA: CLIENTS OCTOBER 2024

MONTHLY EXPENDITURE REPORT (IN HHS FORMAT)
SYSTEM AREA: FINANCIALS
NOVEMBER 2024

CLIENT POVERTY REPORT SYSTEM AREA: CLIENTS May 2025

14 TOTAL REPORTS COMPLETED IN FY 2025

ICTS ADVISORY COMMITTEE

Chair - Barry Anderson, Clay County Supervisor
Chopper Albert, City of Decorah IT
Sue Duhn, Dickinson County Community Services
Ryan Eaton, Jasper County IT
Dewey Hildebrandt, Bremer County Supervisor
Niccole Schippers, Marion County IT/GIS
Karla Weiss, Winnebago County Auditor
Vacant, CSA CEO

Vacant, CSA

Ex-Officio - Andrea Woodard, ISAC Executive Director

COMPLETED PROJECTS

*ONLY LARGER PROJECTS ARE LISTED

CSN MULTI-PARTY RELEASE
VERSION UPDATE
PROGRAM: CSN
JULY 2024

NEW REDUNDANT FIBER INTERNET CONNECTIONS PROGRAM: ISAC/CSN OCTOBER 2024

CSN MIGRATION AND
UPGRADE
PROGRAM: CSN
NOVEMBER 2024

NEW DOMAIN CONTROLLERS PROGRAM: ISAC JANUARY 2025

NEW BACKUP SYSTEM Program: ISAC/CSN APRIL 2025

COUNTY PARTICIPATION

DASHBOARD

PROGRAM: ISAC

May 2025

PENETRATION (PEN)
TEST
PROGRAM: ISAC/CSN/IPAC
JUNE 2025

ELECTION SOFTWARE
UPDATES
PROGRAM: IPAC
SEPTEMBER 2024

3CX PHONE DEPLOYMENT PROGRAM: ISAC OCTOBER 2024

DR SETUP COMPLETED PROGRAM: ISAC/CSN DECEMBER 2024

IT ASSESSMENT AND
INTERVIEW ASSISTANCE
PROGRAM: TSB
FY 2025

NETWORK UPGRADES PROGRAM: ISAC MAY 2025

HHS DATA
MIGRATION
PROGRAM: CSN
JUNE 2025
TIME-OFF
REQUESTS

REQUESTS Program: ISAC June 2025

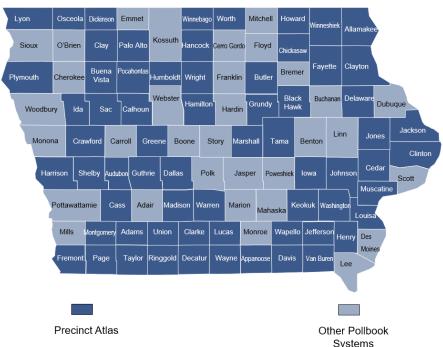
103 TOTAL ENHANCEMENTS COMPLETED IN FY 2025

IOWA PRECINCT ATLAS CONSORTIUM (IPAC) FY 2025 FINANCIAL HIGHLIGHTS

| | FY 2025 | FY 2024 |
|---|-------------|-------------|
| CURRENT ASSETS | | |
| Cash and cash equivalents | \$272,425 | \$225,180 |
| Investments | 114,997 | 266,193 |
| Accounts receivable | 42,272 | 22,970 |
| Prepaid expenses | 5,288 | 5,194 |
| TOTAL CURRENT ASSETS | 434,982 | 519,537 |
| CAPITAL ASSESTS, NET ACCUMULATED DEPRECIATION | 395,099 | 567,974 |
| CAPITAL ASSETS NOT BEING DEPRECIATED | 35,409 | - |
| TOTAL ASSETS | \$865,490 | \$1,087,511 |
| LIABILITIES AND NET POSITION | | |
| Due to Iowa State Association of Counties | \$44,949 | \$26,763 |
| Unearned revenue | 123,702 | 185,498 |
| Accounts payable | 11,837 | 57,112 |
| Funds held for others | 7,031 | 8,981 |
| TOTAL CURRENT LIABILITES | 187,519 | 278,354 |
| NET POSITION - UNRESTRICTED | \$677,971 | \$809,157 |
| OPERATING REVENUE | | |
| Membership dues | \$307,762 | \$324,644 |
| Equipment preparation revenue | 4,150 | - |
| TOTAL OPERATING REVENUE | \$311,912 | \$324,644 |
| OPERATING EXPENSES | | |
| Software maintenance | \$9,604 | \$2,476 |
| Office expenses | 628 | 1,272 |
| Administrative expenses | 251,531 | 379,273 |
| Depreciation expense | 189,325 | - |
| Travel expenses | 3,144 | 5,705 |
| TOTAL OPERATING EXPENSES | \$454,232 | \$388,726 |
| OPERATING INCOME (LOSS) | \$(142,320) | \$(64,082) |
| TOTAL NON-OPERATING REVENUES | \$11,134 | \$21,095 |
| INCREASE IN UNRESTRICTED NET POSITION | \$(131,186) | \$(42,987) |
| UNRESTRICTED NET POSITION (beginning of year) | \$809,157 | \$852,144 |
| UNRESTRICTED NET POSITION (end of year) | \$677,971 | \$809,157 |

IOWA PRECINCT ATLAS CONSORTIUM IPAC

IPAC MEMBER COUNTIES



The Iowa Precinct Atlas Consortium (IPAC) is an e-pollbook tool that is owned and governed by its member counties. IPAC's goal is to provide an efficient and compliant election process for the voters of Iowa. IPAC is currently operational in 71 counties. IPAC contracts with ISAC to manage the Consortium.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at <u>www.iowacounties.org/programs/iowa-precinct-atlas-consortium/</u>.

IPAC BOARD OF DIRECTORS

President - Carla Becker Delaware County

Vice President - Jennifer Garms Clayton County

Secretary - Michelle Eisenman Hancock County

> Treasurer/Fiscal Agent -Denise Beyer Allamakee County

> At-Large - Whitney Hein Jones County

At-Large - Jill Ozuna Montgomery County

Futures Committee Chair -Alex Stanton Johnson County

Ex-Officio - Tammy Norman IPAC Program Manager

IPAC FUTURES COMMITTEE

Chair - Alex Stanton Johnson County

Michael Conners
Johnson County

Carla Becker Delaware County

Jennifer Garms Clayton County

Lyndi Sedlacek Calhoun County

Billie Jo HoskinsGreene County

Karla Ahrendsen Buena Vista County

> Kim Reidburn Dallas County

Ex-Officio - Tammy Norman IPAC Program Manager

IPAC SOFTWARE REWRITE TIMELINE

2023 - COMPLETED!

- · Mock elections held
- Training for membership and PEOs
- Deployment
 - September Special Elections
 - October City Primary Elections
 - November City/School Elections

2024 - COMPLETED!

- Primary Election
- Software programming moved inhouse
- · General Election

2025 and Beyond - IN PROGRESS!

- City/School Election
- · Online Dashboard
- New Hardware Options iPads and Tablets
- Ability to use cameras to scan IDs
- · Enhanced reporting
- Continued compliance with Iowa election laws

MORE ISAC **HAPPENINGS**

UPDATE FROM THE ISAC TECHNOLOGY SERVICE BUREAU

The ISAC Technology Service Bureau (TSB) had a wonderful year visiting many counties and engaging in conversations about technology.

The "Tech Team Assessment" program is going strong, with over 12 counties visited this year for two-day on-site assessments and/or technology project assistance, such as interviews and hiring. TSB has performed over 60 on-site assessments since 2011. TSB brings neighboring county IT and GIS professionals to counties that are looking for some direction and guidance. Think of it as a good-neighbor program with counties assisting other counties that has provided countless benefits across the state.

TSB has a couple updates for innovative technology programs and are eager to provide members with even more technology assistance and services.

One program is the Software and Data Task Force. This group is comprised of county officials from a variety of offices. The group decided that Iowa counties need to come together and demand better services from our vendors. With this goal in mind, an RFP and interview process was accomplished this summer, and two vendors have been selected to begin partnerships with ISAC to explore ways that TSB can create a better software and support experience for the counties in Iowa. TSB will have more news shortly as it begins exploring opportunities with those vendors.

Another program TSB is kickstarting is Technology as a Service (name pending). Many counties have struggled with technology vendors not delivering timely and accurate IT services. Others are wondering what to do when they need some IT assistance or when their IT needs or situation has changed. ISAC plans to offer supplemental technology support for counties in the near future. TSB is looking at everything from help desk assistance, project planning and management, support when current IT is unavailable, and a host of other possible services. Please let staff know what your needs are or ideas that you have.

As always, please reach out if you need assistance or have any technology questions. TSB is always available to discuss options. Staff enjoys getting to know so many of our members and lending a hand!

HONORING THE LIFE AND LEGACY OF JOHN C. WERDEN, JR.



This year held an unforeseen tragedy for the ISAC organization. In March 2025, John Werden, ISAC President and Carroll County Attorney, unexpectedly passed away.

President Werden was first elected as Caroll County Attorney in 1998 and was reelected ever since, most recently in 2022. He served on the ISAC Board of Directors beginning in 2019 before being chosen by his fellow Board members to become the eventual president of the Association. John was sworn in as ISAC President on January 14, 2025.

John is deeply missed by the ISAC family for his leadership, wit, and thoughtful consideration of issues affecting the Association and county government. He was a devoted public servant for decades, and for that, we are forever grateful.

ISAC GROUP BENEFITS PROGRAM (GBP) **FY 2025 FINANCIAL HIGHLIGHTS**

| | FY 2025 | FY 2024 |
|---|--------------|--------------|
| CURRENT ASSETS | | |
| Cash and cash equivalents | \$3,741,938 | \$3,400,746 |
| Investments | 35,711,445 | 32,374,589 |
| Accounts receivable | 329,332 | 269,093 |
| Due from Wellmark Inc. | 349,656 | 478,876 |
| Stop loss credits receivable | 1,067,922 | 560,138 |
| Prepaid expenses | 118,770 | - |
| TOTAL ASSETS | \$41,319,063 | \$37,083,442 |
| LIABILITIES AND NET POSITION | | |
| Accounts payable and accrued liabilities | \$490,852 | \$162,374 |
| Due to Delta Dental | 31,621 | 44,461 |
| Claims incurred but not reported | 3,379,405 | 2,424,280 |
| Unearned revenue | 790,806 | 904,929 |
| TOTAL CURRENT LIABILITES | 4,692,684 | 3,536,044 |
| NET POSITION - UNRESTRICTED | \$36,626,379 | \$33,547,398 |
| TOTAL LIABILITIES AND NET POSITION | \$41,319,063 | \$37,083,442 |
| | | |
| OPERATING REVENUE | | |
| County premiums | \$42,370,687 | \$39,744,417 |
| TOTAL OPERATING REVENUE | \$42,370,687 | \$39,744,417 |
| OPERATING EXPENSES | | |
| Claims and premiums paid | \$37,333,664 | \$30,622,554 |
| Change in claims incurred but not reported | 955,125 | (387,756) |
| Consulting and professional services | 2,063,922 | 1,824,428 |
| Administration | 390,000 | 360,000 |
| Wellness program | 347,661 | 364,241 |
| Affordable Care Act fees | 21,056 | 18,715 |
| Miscellaneous | 12,491 | 17,773 |
| TOTAL OPERATING EXPENSES | \$41,123,919 | \$32,819,955 |
| OPERATING INCOME (LOSS) | \$1,246,768 | \$6,924,462 |
| TOTAL NON-OPERATING REVENUES | \$1,832,213 | \$1,320,832 |
| INCREASE IN UNRESTRICTED NET POSITION | \$3,078,981 | \$8,245,294 |
| UNRESTRICTED NET POSITION (beginning of year) | \$33,547,398 | \$25,302,104 |
| ISAC GBP INITIAL EQUITY TRANSFER | - | |
| UNRESTRICTED NET POSITION (end of year) | \$36,626,379 | \$33,547,398 |

ISAC ENDORSED AND PREFERRED **VENDORS**

ISAC Endorsed and Preferred Vendors are key business partners that share a common goal of providing quality services to ISAC members. ISAC Preferred Vendors pay an annual fee to be positioned to build and deepen relationships with ISAC members.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Coporate Opportunities tab at www.iowacounties.org/corporate-opportunities/.

ENDORSED ELITE PREFERRED VENDORS





www.icapiowa.com

www.imwca.org



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ENDORSED PLATINUM PREFERRED VENDOR



www.ipait.org

ENDORSED PREFERRED VENDORS

National Association of Counties (NACo)

Nationwide Retirement Solutions

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Elite Preferred Vendors

Community State Bank Murphy Tractor and Equipment Co. Northland Securities, Inc. Wellmark Blue Cross Blue Shield of Schneider Geospatial Iowa

Platinum Preferred Vendors

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Gold Preferred Vendor

Cost Advisory Services, Inc. **Cott Systems CTC Disaster Response** Dorsey & Whitney LLP ISG

Piper Sandler Purple Wave Auction, Inc. Speer Financial, Inc. U.S. Imaging, Inc. Vanguard Appraisals, Inc. Ziegler CAT

Silver Preferred Vendors

ITC Midwest JP Morgan Martin Gardner Architecture MercyOne **UMB Bank**

ISAC MEEETING AND EVENT CALENDAR 2025

NOVEMBER

19-20 ISAC Board of Directors Meeting (ISAC Office)

DECEMBER

2-5 ISSDA Winter School (Holiday Inn Des Moines Airport)

3-5 79th Annual Iowa County Engineers Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)

2026

JANUARY

21-22 ISAC Board of Directors Meeting (ISAC Office)

Statewide Supervisors Meeting (Embassy Suites Des Moines Downtown)

FEBRUARY

19 ISAC Board of Directors Meeting (ISAC Office)

21-24 NACo Legislative Conference (Washington, D.C.)

24-27 ISSDA Spring Jail School (Holiday Inn Des Moines Airport)

MARCH

11 ISAC Legislative Reception (Hilton Des Moines Downtown)

12-13 ISAC Spring Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)

APRIL

SEAT Continuing Education (Crossroads Event Center, Fort Dodge)

8 SEAT Continuing Education (Hilton Garden Inn, Cedar Rapids)

8-9 Public Health Conference of Iowa (Holiday Inn Des Moines Airport)

28-5/1 ISSDA Spring Civil School (Holiday Inn Des Moines Airport)

MAY

5-8 NACo Western Interstate Region Conference (Maui County, Hawaii)

6-8 IEMA Annual Conference (Camp Okoboji, Wahpeton)

12-15 Treasurers May School
(Isle of Capri Hotel and Conference Center,
Bettendorf)

31-6/5 Veterans Affairs National Conference (Reno, NV)

JUNE

1-5 ITAG Conference (Prairie Meadows, Altoona)

7-11 ICAA Spring Conference (Okoboji, IA)

18 ISAC Board of Directors Meeting (ISAC Office)

23-26 ISACA Summer Conference (Okoboji, IA)

24-26 ICRA Summer School

(Hilton Garden Inn, Council Bluffs)

19 ISAC Board of Directors Meeting
(ISAC Office)

JULY

8 ICEA Golf Outing

(Veenker Memorial Golf Course, Ames)

9 ICEA Mid-Year Meeting (Gateway Hotel, Ames)

15-17 ICA Summer Seminar (Hotel Fort Des Moines)

17-20 NACo Annual Conference and Exposition (Orleans Parish, New Orleans, LA)

AUGUST

9-14 NCRAAO Conference (Dickinson, ND)

19-21 ISAC Annual Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)

SEPTEMBER

15-18 ISSDA Fall Jail School (Holiday Inn Des Moines Airport) 30-10/1ISAC Board of Directors Retreat (Clayton County, IA)

If you have any questions about the meetings listed above or would like to add an affiliate meeting to the ISAC calendar, please contact Kelsey Sebern at ksebern@iowacounties.org.

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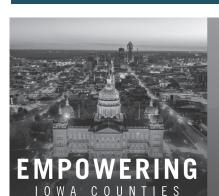


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ISAC GROUP BENEFITS PROGRAM

PARTNERING WITH COUNTIES ACROSS IOWA



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- · 31 member counties



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- · Comprehensive plan portfolio
- · Voluntary and contributory pricing
- · Broad network of providers
- 31 member counties



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Voluntary Life and Voluntary AD&D

- Employee Assistance Program
- Consolidated Billing
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- Multiple carriers and plan options
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- Robust provider networks
- 26 member counties



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