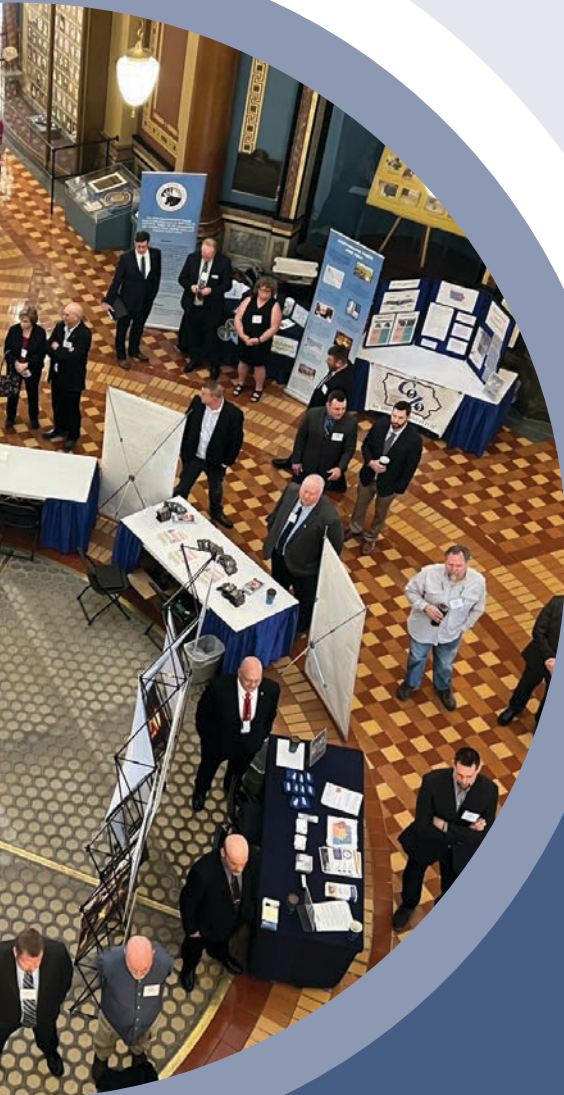


**NOVEMBER
2024**

**THE IOWA
COUNTY MAGAZINE**

**ANNUAL
REPORT
.....FY 2024**



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GOT **5 YARDS OF ROCK** TO PUT IN 3 BEDS.
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THE IOWA COUNTY MAGAZINE

FY 2024 ISAC ANNUAL REPORT

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ISAC'S MISSION:

To promote effective and responsible county government
for the people of Iowa.

ISAC'S VISION:

To be the principal, authoritative source of representa-
tion, information and services for and about county
government in Iowa.

ISAC members are elected and appointed county of-
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FROM THE ISAC EXECUTIVE DIRECTOR



Andrea N. J. Woodard
ISAC Executive Director
awoodard@iowacounties.org



Dear Members,

November marks three months as Executive Director, and it truly feels like I'm where I'm meant to be. Since taking the helm in early August, I have learned so much, and I've learned a lot about what I don't yet know. I have spent time traveling both in and out of state, met members from across Iowa, and focused on getting to know my new teammates.

As you review this month's issue of *The Iowa County magazine*, which doubles as the FY 2024 Annual Report, you'll find a lot of numbers that showcase the amount of work accomplished by the ISAC Board and staff. These numbers tell a story from the past fiscal year and set the stage for the coming fiscal year. I plan to use this annual report as a storytelling guide when I'm meeting with members, stakeholders, and Iowans across the state about who ISAC is and the work we continue to do on behalf of Iowa's 99 counties.

I took the first month to connect one-on-one with each of the 22 other team members, and I learned quickly that the ISAC team may be the most important asset of the organization, in addition to the members we serve. There are 23 staff members with 193 years of service to ISAC, working each and every day on your behalf. During those meetings, I learned more about the ISAC family, the importance of communication, and the value of flexibility for our team. As we move forward, I plan to nurture each of these principles as a way to maintain ISAC's workplace culture.

As a natural list-maker and tracker of information, I've found myself with an abundance of notes, facts, and numbers that I believe tell a story about ISAC and who we are. Some of my favorites:

- With 99 counties and 16 affiliates, ISAC represents 866 county elected officials and 15,271 county employees (FY 2024).
- The 23 ISAC Board Members hail from 19 Iowa counties.
- Between the ISAC Annual Conference and the September Leadership Seminar event, nearly 900 individuals from 98 of 99 counties participated.
- From events to travel, meetings to calls, I counted more than 200 touchpoints with ISAC members, along with other local, state, and federal leaders talking about all things related to county government.
- ISAC is one of 53 state associations in the United States.

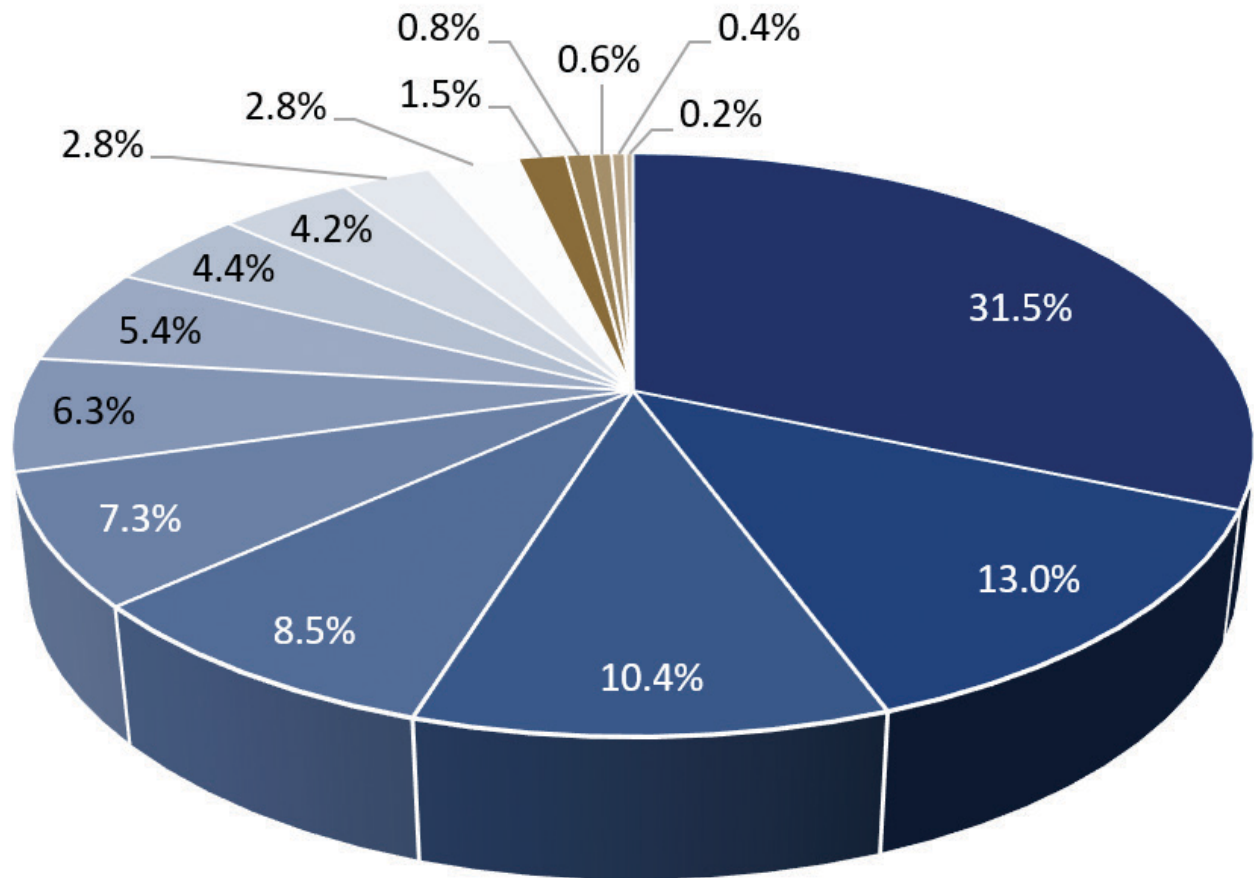
My goal during the first 90 days in the role was to listen, learn, and lean into all things ISAC-related. During each opportunity I've had to talk with members or present to groups, I have asked for feedback. That request will continue. The ISAC team wants to hear from you so that we can continue to serve and advocate on your behalf.

As we move into the end of 2024 and begin to prepare for 2025, I see it as an opportunity to engage more members through events, services, and connections. I encourage you to take the opportunity to attend district meetings in early December, as ISAC staff travel the state to connect and to be available for conversation. Also, during this time the team will be preparing for the 2025 Legislative Session. The more we know about what's happening in each county, the better prepared our team will be when communicating with state leaders.

If we have not yet met, please reach out. As I continue to remind the team, my door is open, and my phone is on. Reach out at any time because I truly want to hear from you. It is a pleasure and an honor to serve as the ISAC Executive Director, working alongside the incredible team on behalf of Iowa's 99 counties.

Thank you,
Andrea

ISAC STAFF TIME ALLOCATION



Office Administration	31.5%	14,933.2 hr
ICTS/CSN	13.0%	6,132.8 hr
ICACMP	10.4%	4,924.0 hr
IPAC/SEAT	8.5%	4,017.1 hr
Government Relations	7.3%	3,452.3 hr
Conferences/Meetings	6.3%	2,972.0 hr
Legal	5.4%	2,575.8 hr
Tech Service Bureau	4.4%	2,074.5 hr
ISAC Network Admin	4.2%	1,984.2 hr
Affiliates	2.8%	1,318.5 hr
Public/Member Relations	2.8%	1,321.0 hr
Member Service Programs	1.5%	689.3 hr
Education Foundation	0.8%	363.8 hr
Magazine	0.6%	286.0 hr
Education/Training	0.4%	198.8 hr
ICEASB	0.2%	110.0 hr

The ISAC staff works hard for its members. We strive to protect your interests and to make your jobs as public servants as easy as possible. To guide our efforts in achieving that goal, staff have adopted five core values. They are to:

- Be member focused
- Seek personal and business excellence
- Respect others
- Work as a team
- Be personally honest and ethical

Contact us at 515.244.7181 or by email using the first initial and last name of the individual followed by @iowacounties.org.

WHERE CAN I FIND OUT MORE?

The remainder of this magazine or the ISAC website under the About tab at www.iowacounties.org/about/isac-staff/.

ISAC BOARD OF DIRECTORS



WHO THEY ARE?

Each of ISAC's 16 affiliates has one seat on ISAC's Board of Directors - except for supervisors, who have three. Three additional past presidents and NACo Board members round out the members of the ISAC Board. The ISAC Executive Committee serves a calendar year term.

WHAT THEY DO?

Duties of the ISAC Board of Directors include:

- Electing officers from the members of the Board
- Serving as liaisons between ISAC and its affiliate
- Developing and monitoring strategic plans
- Deciding among priorities and setting policy
- Recommending ISAC's budget to members
- Ensuring adequate financial resources
- Selecting and supporting the Executive Director
- Enhancing the organization's public standing
- Recruiting new members
- Assessing board performance

WHERE CAN I FIND OUT MORE?

The ISAC website includes past minutes and more. Find them under the About tab at www.iowacounties.org/about/board-of-directors/.

ISAC EXECUTIVE COMMITTEE

PRESIDENT Barry Anderson, Clay County Supervisor
1ST VICE PRESIDENT John Werden, Carroll County Attorney
2ND VICE PRESIDENT Linda Zuercher, Clayton County Treasurer
3RD VICE PRESIDENT Mark Campbell, Webster County Supervisor

ISAC BOARD OF DIRECTORS

Carissa Sisson, Franklin County Assessor
 Eric Van Lancker, Clinton County Auditor
 Russell Wood, Franklin County Community Services
 Mike Miner, Mitchell County Conservation
 AJ Mumm, Polk County Emergency Management
 Wade Weiss, Greene County Engineer
 Sandy Bubke, Monona County Environmental Health
 Micah Van Maanen, Sioux County IT
 Josh Busard, Johnson County Planning and Zoning
 Kevin Grieme, Woodbury County Public Health
 Mary Ward, Cass County Recorder
 Brad Kunkel, Johnson County Sheriff
 David Muhlbauer, Crawford County Supervisor
 Patrick Sweeney, Polk County Veterans Affairs
 Brian Gardner, Linn County Sheriff, **Past President**
 Carla Becker, Delaware County Auditor, **Past President**
 Melvyn Houser, Pottawattamie County Auditor, **Past President**
 Richard Crouch, Mills County Supervisor, **NACo Board Representative and Past President**
 Grant Veeder, Black Hawk County Auditor, **NACo Board**

ISAC STAFF



ANDREA N. J. WOODARD
ISAC EXECUTIVE
DIRECTOR



LUCAS BEENKEN
PUBLIC POLICY
SPECIALIST



RACHEL BENNETT
MEMBER RELATIONS
MANAGER



COURTNEY BIERE
OFFICE SUPPORT
COORDINATOR



JAKE BRUNKHORST
SOFTWARE DEVELOPER



JAMIE CASHMAN
GOVERNMENT RELATIONS
MANAGER



ASHLEY CLARK
IT PROJECT COORDINATOR



KATIE COOK
MEMBER SUPPORT
COORDINATOR



ANDREW DE HAAN
IT DIRECTOR



KRISTI HARSHBARGER
GENERAL COUNSEL



MOLLY HILL
STAFF ACCOUNTANT



BRAD HOLTAN
FINANCE AND PROGRAM
SERVICES MANAGER



NICK JOHNSON
ICACMP PROGRAM
SUPPORT SPECIALIST



BRANDI KANSELAAR
CSN PROJECT
COORDINATOR



BETH MANLEY
COMPLIANCE OFFICER



TAMMY NORMAN
IPAC PROGRAM
MANAGER



BROCK RIKKERS
SOFTWARE SUPPORT
SPECIALIST



JACY RIPPERGER
MARKETING
COORDINATOR



JOEL ROHNE
TSB PROGRAM
MANAGER



KELSEY SEBERN
EVENT COORDINATOR



MOLLY STEFFEN
PROGRAM SUPPORT
COORDINATOR



JESSICA TROBAUGH
ICACMP PROGRAM
MANAGER/TRAINER

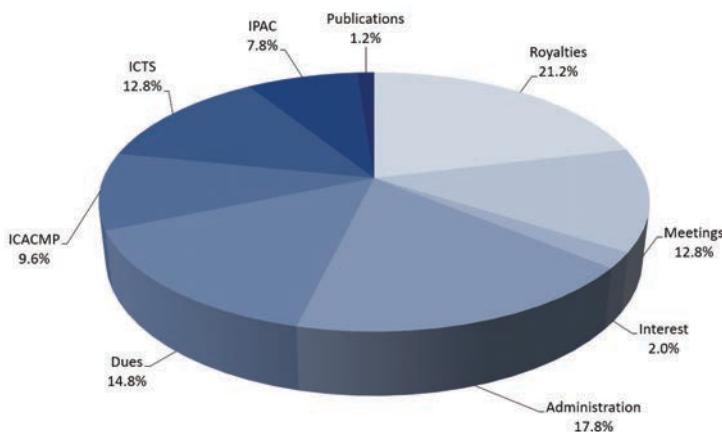


DYLAN YOUNG
SENIOR SOFTWARE
DEVELOPER

IOWA STATE ASSOCIATION OF COUNTIES FY 2024 FINANCIAL HIGHLIGHTS

	ASSOCIATION ACTIVITIES	PROGRAM ACTIVITIES	TOTAL
CURRENT ASSETS			
Cash and cash equivalents	\$409,843	\$59,170	\$469,013
Investments	1,941,850	2,293,294	4,235,144
Accounts receivable	219,097	228,322	447,419
Prepaid expenses	81,871	-	81,871
Interest receivable	27,834	33,460	61,294
Property, equipment, and software (net accumulated depreciation)	246,114	-	246,114
Right-of-use assets (net accumulated amortization)	869,086	-	869,086
TOTAL ASSETS	\$3,795,695	\$2,614,246	\$6,409,941
LIABILITIES AND NET POSITION			
Accounts payable and accrued liabilities	\$93,909	\$13,584	\$107,493
Unearned revenue	359,327	-	359,327
Operating lease liability	877,596	-	877,596
Compensated absences	211,195	-	211,195
Funds held for benefit of members	-	2,600,662	2,600,662
TOTAL LIABILITIES	1,542,027	2,614,246	4,156,273
NET ASSETS - WITHOUT DONOR RESTRICTIONS	2,253,668	-	2,253,668
TOTAL LIABILITIES AND NET ASSETS	\$3,795,695	\$2,614,246	\$6,409,941

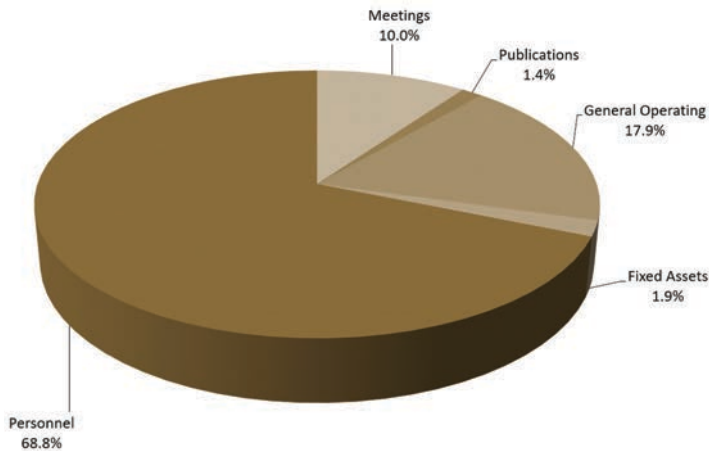
FY 2024 INCOME BREAKDOWN



INCOME BREAKDOWN

	FY 2024	FY 2023	FY 2022
Royalties	21.2%	19.3%	14.5%
Administration	17.8%	19.0%	14.7%
Dues	14.8%	16.0%	18.7%
ICTS	12.8%	14.4%	19.1%
Meetings	12.8%	13.8%	15.7%
ICACMP	9.6%	9.6%	10.9%
IPAC	7.8%	5.4%	5.1%
Interest	2.0%	1.4%	0.1%
Publications	1.2%	1.1%	1.2%

FY 2024 EXPENSE BREAKDOWN



EXPENSE BREAKDOWN

	FY 2024	FY 2023	FY 2022
Personnel	68.8%	71.0%	73.5%
Operating	17.9%	16.6%	12.9%
Meetings	10.0%	9.4%	10.3%
Fixed Assests	1.9%	1.6%	2.0%
Publications	1.4%	1.4%	1.3%

	ASSOCIATION ACTIVITIES - BUDGET	ASSOCIATION ACTIVITIES - ACTUAL	PROGRAM ACTIVITIES	TOTAL
REVENUE				
Conferences and meetings	\$540,625	\$581,424	-	\$581,424
Dues	668,700	673,300	-	673,300
Royalties	725,200	971,998	-	971,998
Investment income	48,000	89,120	105,259	194,379
Magazine advertising and subscriptions	54,925	53,075	-	53,075
Administration fees	2,163,733	2,165,645	-	2,165,645
County premiums	-	-	342,968	342,968
Miscellaneous	1,000	3,552	-	3,552
TOTAL REVENUE	\$4,202,183	\$4,538,114	\$448,227	\$4,986,341
EXPENSES				
Salaries and fringe benefits	\$3,005,787	\$3,012,205	-	\$3,012,205
Conferences and meetings	314,900	338,485	-	338,485
Board of Directors meeeting expenses	64,380	86,556	-	86,556
Other board authorized expense	3,000	3,699	-	3,699
NACo Conference	23,000	22,542	-	22,542
Staff travel, training, professional member- ships	73,669	78,728	-	78,728
Consulting and professional services	137,375	171,677	3,447	175,124
General operating	334,284	440,564	-	440,564
Magazine	50,000	53,532	-	53,532
Insurance and bonds	26,550	28,426	-	28,426
Miscellaneous	74,786	292,700	-	292,700
Claims and premiums paid	-	-	81,114	81,114
Administration	88,833	-	10,000	10,000
TOTAL EXPENSES	\$4,196,563	\$4,529,114	\$94,561	\$4,623,675
INCREASE IN NET ASSETS	\$5,620	\$9,000	-	
INCREASE (DECREASE) IN FUNDS HELD		-	\$353,666	
NET ASSETS, BEGINNING OF YEAR		\$2,244,668		
NET ASSETS, END OF YEAR		\$2,253,668		

ISAC HAPPENINGS



ISAC EVENTS AND WEBINARS

In FY 2024, ISAC served 4,127 attendees through a combination of in-person events and webinars. All annual ISAC events were held in person, and members and staff enjoyed face-to-face education, networking, advocacy, and collaboration. The ISAC Member Relations Team hosted a variety of webinars that shared information related to: training on the new salary survey tool; opioid settlement annual reporting; FY 2025 county budgeting and certification; retirement; the impact of HF 2673, Behavioral Health Services System Legislation, on counties; and many other topics that directly impact counties.

AWARDS

The 2023 ISAC Excellence in Action Awards went to two deserving projects; the Johnson County Public Health Jynneos Vaccine Program, and the Story County Sheriff's Office for their Dive Team Advanced Imaging and Robotics Initiative. The Annual ISAC Scholarship Golf Fundraiser was held at Toad Valley Golf Course in Pleasant Hill. From the Annual Golf Fundraiser, enough money was raised to award \$22,500 as college scholarships to the children and dependents of county employees in March 2024. The 2023 ISAC Golden Eagle was awarded to Joan McCalmant, former Linn County Recorder.

ISAC HIPAA PROGRAM

The Health Insurance Portability and Accountability Act (HIPAA) places numerous privacy and security requirements on Covered Entities, which includes most counties and mental health and disability services (MH/DS) regions. The ISAC HIPAA Program provides basic consultation, assistance, and training on general HIPAA topics and issues to members for a small yearly fee. One of the most utilized benefits of the Program are the training opportunities members can use for employees, specifically an online platform with interactive courses on the HIPAA privacy and security requirements that includes several quizzes to test comprehension. The end of the course includes a survey that functions as an attendance record that each county and MH/DS region can use to show compliance with the training requirements of HIPAA. These training opportunities should be used in conjunction with local training specific to each county and region's privacy and security policies and procedures. During FY 2024, the ISAC HIPAA Program had 28 county/MH/DS region members, 104.5 hours researching and answering member questions, one webinar, and one in-person training with three presentations. Please contact Beth Manley at bmanley@iowacounties.org if you have any questions or want to join the Program.

ISAC HAPPENINGS

ISAC WELLNESS PROGRAM

In the fast-paced world of modern workplaces, employee wellness is gaining increasing importance. Companies are recognizing that healthy and happy employees are not only more productive but also contribute to a positive workplace culture. In 2024, the ISAC Wellness Program challenged employees to reach 10,000 steps per day, a simple and effective way to encourage employees to prioritize physical activity.

Twenty-eight Iowa counties and one MH/DS region currently participate in the ISAC Wellness Program. A total of 2,400 employees are eligible to participate. The program runs January 1 – October 31, and is made up of an online Health Risk Assessment (HRA), physical exam, and walking challenge. Employees have an opportunity to earn up to \$368 in incentives for participation. These counties within the ISAC Group Benefits Program work toward earning up to a 5% discount in health insurance premiums. In FY 2024, counties saved a total of \$1,450,428 by participating.

The walking challenge runs for a portion of the overall Wellness Program, from February – September. Employees earn \$1 every day they reach 10,000 steps. Employees have walked just over 1,048,900 miles in eight months. During those eight months, ISAC held two County vs. County Walking Challenges. The County vs. County Challenge is six weeks long and is aimed to encourage friendly competition. Additional prizes for individual results and the most active county were awarded. Congratulations to Hamilton and Osceola Counties for winning those challenges. If you are interested in learning more about the ISAC Wellness Program, please email wellness@iowacounties.org.

LEGAL

ISAC's legal team has two full-time attorneys that are here to be an educational resource for all county officials and employees in Iowa. It provides education and information on a wide variety of legal questions, particularly when referred to us by your county attorney. Last fiscal year, our team spent approximately 1,065 hours researching and responding to member questions. We visited over 10 counties and gave presentations on elections, county structure, conservation director training, HIPAA, the opioid settlements, and carbon pipelines. We also work with ISAC's 16 affiliate organizations on their governing documents and any other legal needs, and we staff and oversee any litigation assistance provided through ISAC's Litigation Committee. We are here to serve you, so please reach out to Kristi Harshbarger at kharshbarger@iowacounties.org or Beth Manley at bmanley@iowacounties.org with any legal questions or opportunities you have for us to provide training and education.

LEGISLATION

The ISAC Government Relations Team, the ISAC Legislative Policy Committee (LPC), ISAC Voting Members, and the ISAC Board of Directors work together to produce a package of Legislative Top Priorities, Objectives, and Policy Statements. The LPC is made up of representatives from each of ISAC's affiliates and is chaired by the ISAC 2nd Vice President. Throughout the year ISAC staff is working alongside you as the county voice at the capitol.

2024 ISAC LEGISLATIVE PRIORITIES

Funding of State Mandates

Medicaid Funding

Iowa's Natural Resources, Outdoor Recreation,
and Water Quality and Quantity

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT (ICACMP)

FY 2024 FINANCIAL HIGHLIGHTS

	FY 2024	FY 2023
CURRENT ASSETS		
Cash and cash equivalents	\$687,773	\$589,079
Investments	628,089	747,156
Prepaid expenses	25,328	22,794
TOTAL CURRENT ASSETS	1,341,190	1,359,029
NET CAPITAL ASSETS	214	2,374
TOTAL ASSETS	\$1,341,404	\$1,361,403
LIABILITIES AND NET POSITION		
Due to Iowa State Association of Counties	\$36,363	\$35,421
Accounts payable	2,222	66,215
Unearned revenue	630,220	584,403
Other liabilities	25,100	105,900
TOTAL CURRENT LIABILITIES	693,905	791,939
NET POSITION	\$647,499	\$569,464
OPERATING REVENUE		
Member dues	\$796,470	\$746,210
TOTAL OPERATING REVENUE	\$796,470	\$746,210
OPERATING EXPENSES		
Software maintenance	\$309,255	\$236,920
Office expenses	3,242	2,811
Administrative expenses	412,567	389,945
Professional fees	18,678	18,836
Depreciation	2,160	2,535
Meeting expenses	895	1,614
Travel expenses	7,246	11,780
Insurance	3,419	3,016
Miscellaneous	734	416
TOTAL OPERATING EXPENSES	\$758,196	\$667,873
OPERATING INCOME (LOSS)	\$38,274	\$78,337
TOTAL NON-OPERATING REVENUES	\$39,761	\$22,637
CHANGE IN UNRESTRICTED NET POSITION	\$78,035	\$100,974
UNRESTRICTED NET POSITION (beginning of year)	\$569,464	\$468,490
UNRESTRICTED NET POSITION (end of year)	\$647,499	\$569,464

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT ICACMP

ISAC manages the Iowa County Attorney's Case Management Project (ICACMP). The mission of the Project is to improve the efficiency of the county attorney's offices in Iowa by supporting the case management software they use.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at www.iowacounties.org/programs/icamp/.

ICACMP BOARD OF DIRECTORS

Chair - Andrew Van Der Maaten, Winneshiek County

Vice Chair - Ryan Baldridge, Webster County

2nd Vice Chair - Matt Wilber, Pottawattamie County

Bev Clark, Sioux County

Lisa Brown, Adams County

Matthew Speers, Boone County

Gayle Keiser, Linn County

Lisa Heitman, Tama County

Andrew Ritland, Mahaska County

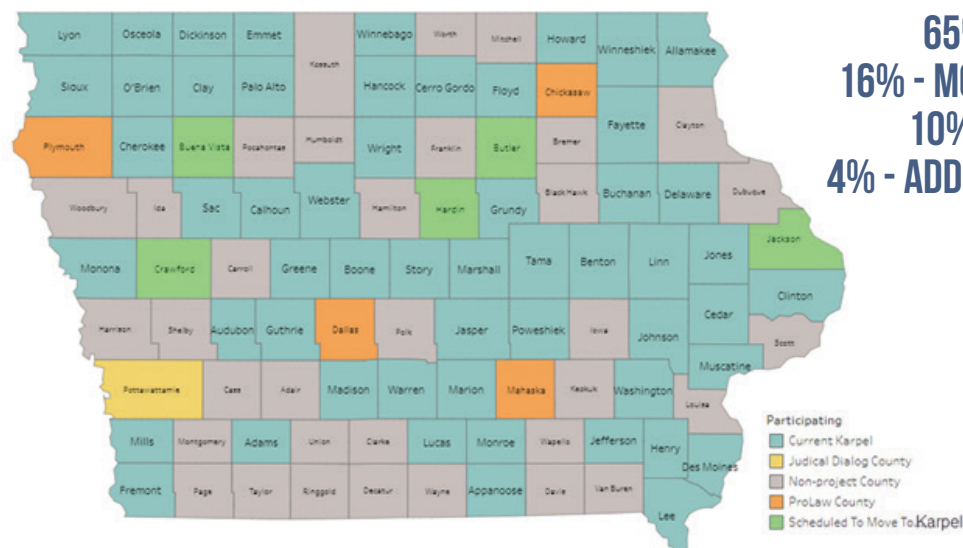
MAJOR ACCOMPLISHMENTS IN FY 2024

- Assisted with testing of the Trial Information Exchange with CJIS and the Courts.
- Moved five current ICACMP project counties from their previous software to the cloud-based Prosecutor by Karpel software and provided training.
- Added three new Iowa counties to the ICACMP Project and implemented Karpel software and provided training.
- Assisted project counties with more than 2,900 support tickets.
- Provided Karpel Administration and Document Training to 65+ Karpel users from across Iowa.

LOOKING FORWARD TO FY 2025

- Adding additional staff to the ICACMP team.
- The Trail Information Data Exchange will be rolled out to all ICACMP project counties in 2025. This will allow project counties to file directly out of their software package into EDMS.
- Moving an additional five counties from their current software to Prosecutor by Karpel.
- Adding at least six additional counties to the ICACMP Project and providing training on Karpel software.
- Assisting with building, testing, and implementing more data exchanges to increase efficiencies for county attorneys and justice partners.

CURRENT ICACMP MAP



FY 2024 TIME ALLOCATION

65% - USER SUPPORT TICKETS

16% - MOVING COUNTIES TO KARPEL

10% - PROGRAM MANAGEMENT

4% - ADDITIONAL ON-SITE TRAININGS

3% - DATA EXCHANGES

2% - OTHER

ICACMP is always looking to add additional counties to the Project! For more information, please contact Jessica Trobaugh, ICACMP Project Manager, at jtrobaugh@iowacounties.org.

IOWA COUNTIES TECHNOLOGY SERVICES (ICTS)

FY 2024 FINANCIAL HIGHLIGHTS

	FY 2024	FY 2023
CURRENT ASSETS		
Cash and cash equivalents	\$215,919	\$54,368
Investments	2,969,582	2,506,017
Prepaid expenses	30,000	-
TOTAL CURRENT ASSETS	3,215,501	2,560,385
NET CAPITAL ASSETS	356,852	364,445
TOTAL ASSETS	\$3,572,353	\$2,924,830
LIABILITIES AND NET POSITION		
Accounts payable	\$460	-
Due to Iowa State Association of Counties	38,572	105,718
Deferred revenue	321,813	-
TOTAL CURRENT LIABILITES	360,845	105,718
NET POSITION - UNRESTRICTED	\$3,211,508	\$2,819,112
OPERATING REVENUE		
Membership dues	\$962,477	\$975,983
Research funds	3,000	38,175
TOTAL OPERATING REVENUE	\$965,477	\$1,014,158
OPERATING EXPENSES		
Professional services	\$68,594	\$66,311
Administrative expenses	690,976	681,891
CSN software maintenance	10,547	5,060
Depreciation	170,852	268,448
Office expense	38,701	7,975
Travel	11,240	7,704
Miscellaneous	3,579	1,143
TOTAL OPERATING EXPENSES	\$994,489	\$1,038,532
OPERATING INCOME (LOSS)	\$(29,012)	\$(24,374)
TOTAL NON-OPERATING REVENUES	\$421,408	\$271,738
INCREASE IN UNRESTRICTED NET POSITION	\$392,396	\$247,364
UNRESTRICTED NET POSITION (beginning of year)	\$2,819,112	\$2,571,748
UNRESTRICTED NET POSITION (end of year)	\$3,211,508	\$2,819,112

IOWA COUNTIES TECHNOLOGY SERVICES ICTS

ISAC information technology is growing and becoming an increasing part of what ISAC does and can offer its members in meeting their technology needs. Iowa Counties Technology Services (ICTS) and the Community Services Network (CSN), which are under ISAC’s governance structure, had a productive fiscal year.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at www.iowacounties.org/programs/icts-csn/.

FY 2024 COMPLETED REPORTS

*NOT ALL REPORTS ARE LISTED

COMMITTAL COUNTS BY FISCAL YEAR SYSTEM AREA: JUSTIVE INVOLVED SERVICES AUGUST 2023
LOS INSTRUMENT EXPIRATION DATE SYSTEM AREA: CLIENT OCTOBER 2023
PROVIDER INVOICE CALENDAR SYSTEM AREA: FINANCIALS FEBRUARY 2024
CRISIS OUTPUT DATA INTEGRITY REPORTS SYSTEM AREA: CRISIS OUTPUTS FY 2024
29 TOTAL REPORTS COMPLETED IN FY 2024

ICTS ADVISORY COMMITTEE

Chair - **Melvyn Houser**, Pottawattamie County Auditor
Chopper Albert, City of Decorah IT
Barry Anderson, Clay County Supervisor
Sarah Berndt, Southeast Iowa Link Region
Sue Duhn, Dickinson County Community Services
Ryan Eaton, Jasper County IT
Dewey Hildebrandt, Bremer County Supervisor
Bill Horning, Johnson County IT
Melissa Loehr, Care Connections of Northern Iowa CEO
 Ex-Officio - **Andrea Woodard**, ISAC Executive Director

COMPLETED PROJECTS

*ONLY LARGER PROJECTS ARE LISTED

LOCUS/CALOCUS INTEGRATION PROGRAM: CSN MARCH 2023	OUTCOMES - VARIOUS FUNCTIONALITY UPDATES PROGRAM: CSN MARCH 2023
CLAIMS MODULE IMPROVEMENTS PROGRAM: CSN MARCH 2023	GENERAL ELECTION SOFTWARE UPDATES PROGRAM: IPAC FY 2024
IT INFRASTRUCTURE UPGRADES PROGRAM: ISAC FY 2024	FIBER INTERNET UPGRADE PROGRAM: ISAC/CSN FY 2024
CYBER HYGIENE, VULNERABILITY, AND SECURITY PROGRAM: ISAC/CSN FY 2024	MONTHLY SECURITY AWARENESS TRAINING PROGRAM: ISAC FY 2024
93 TOTAL ENHANCEMENTS COMPLETED IN FY 2024	

FY 2024 IT STAFF TIME BY PROGRAM

CSN	87%
ISAC	10%
IPAC	3%

ICTS OPERATIONS SUBCOMMITTEE

Kelsey Allen, Rolling Hills
Sarah Berndt, Mental Health Agency of Southeast Iowa
Danelle Bruce, Southwest Iowa Region MHDS
Julie Davison, East Central Region
Sue Duhn, Sioux Rivers
Jennifer Dykshoorn, Care Connections of Northern Iowa
Ryan Hemmer, Heart of Iowa
Brenda Olson, County Social Services
Cheri Sexton, Eastern Iowa
Betsy Stursma, Central Iowa Community Services
Annie Uetz, Polk County

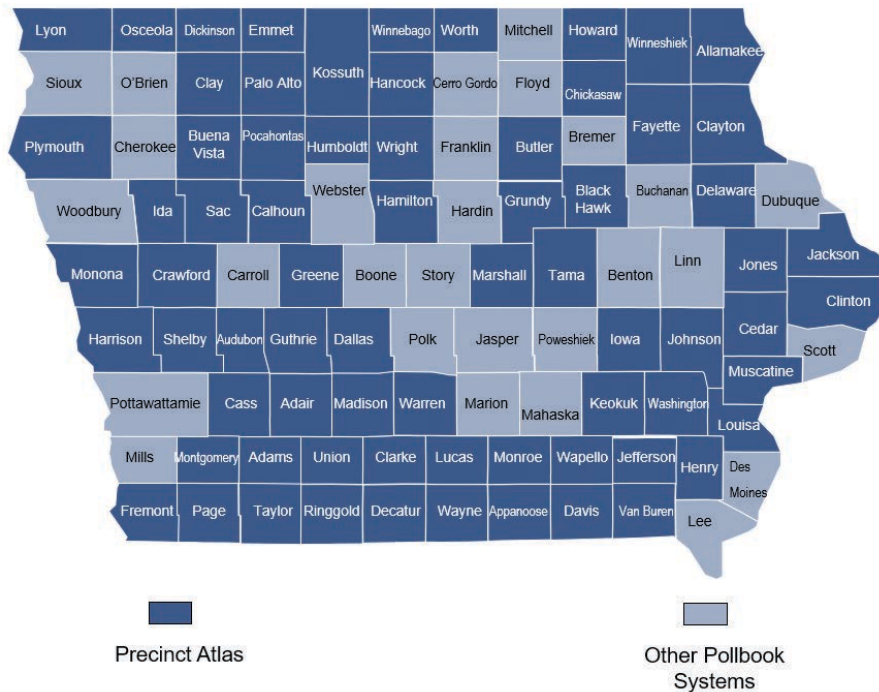
IOWA PRECINCT ATLAS CONSORTIUM (IPAC)

FY 2024 FINANCIAL HIGHLIGHTS

	FY 2024	FY 2023
CURRENT ASSETS		
Cash and cash equivalents	\$225,180	\$132,747
Investments	266,193	430,659
Accounts receivable	22,970	27,828
Prepaid expenses	5,194	2,469
TOTAL CURRENT ASSETS	519,537	593,703
CAPITAL ASSETS, NET ACCUMULATED DEPRECIATION	567,974	-
CAPITAL ASSETS NOT BEING DEPRECIATED	-	483,480
TOTAL ASSETS	\$1,087,511	\$1,077,183
LIABILITIES AND NET POSITION		
Due to Iowa State Association of Counties	\$26,763	\$49,793
Unearned revenue	185,498	66,317
Accounts payable	57,112	95,276
Funds held for others	8,981	13,653
TOTAL CURRENT LIABILITIES	278,354	225,039
NET POSITION - UNRESTRICTED	\$809,157	\$852,144
OPERATING REVENUE		
Membership dues	\$324,644	\$325,273
TOTAL OPERATING REVENUE	\$324,644	\$325,273
OPERATING EXPENSES		
Software maintenance	\$2,476	\$12,891
Office expenses	1,272	380
Administrative expenses	379,273	125,622
Travel expenses	5,705	5,511
TOTAL OPERATING EXPENSES	\$388,726	\$144,404
OPERATING INCOME (LOSS)	\$(64,082)	\$180,869
TOTAL NON-OPERATING REVENUES	\$21,095	\$15,923
INCREASE IN UNRESTRICTED NET POSITION	\$(42,987)	\$196,792
UNRESTRICTED NET POSITION (beginning of year)	\$852,144	\$655,352
UNRESTRICTED NET POSITION (end of year)	\$809,157	\$852,144

IOWA PRECINCT ATLAS CONSORTIUM IPAC

IPAC MEMBER COUNTIES



The Iowa Precinct Atlas Consortium (IPAC) is an e-pollbook tool that is owned and governed by its member counties. IPAC's goal is to provide an efficient and compliant election process for the voters of Iowa. IPAC is currently operational in 71 counties. IPAC contracts with ISAC to manage the Consortium.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Programs tab at www.iowacounties.org/programs/iowa-precinct-atlas-consortium/.

IPAC BOARD OF DIRECTORS

President - Carla Becker
Delaware County

Vice President - Jennifer Garms
Clayton County

Secretary - Michelle Eisenman
Hancock County

Treasurer/Fiscal Agent - Travis Weipert
Johnson County

At-Large - Eric Van Lancker
Clinton County

At-Large - Denise Beyer
Allamakee County

Futures Committee Chair - Karen Showalter
Black Hawk County

Ex-Officio - Tammy Norman
IPAC Program Manager

IPAC FUTURES COMMITTEE

Chair - Karen Showalter
Black Hawk County

Carla Becker
Delaware County

Josh Rozendaal
Black Hawk County

Jennifer Garms
Clayton County

Alex Stanton
Johnson County

Billie Jo Hoskins
Greene County

Karla Ahrendsen
Buena Vista County

Kim Owen
Dallas County

Travis Weipert
Johnson County

Ex-Officio - Tammy Norman
IPAC Program Manager

IPAC SOFTWARE REWRITE TIMELINE

2020 Brainstorming and Planning - COMPLETED!

2021 Design - COMPLETED!

2022 Development, Integration, and Testing - COMPLETED!

- Coding
- Internal and external testing

2023 Implementation and Deployment - COMPLETED!

- Mock elections held
- Training for membership and PEOs
- Deployment
 - September Special Elections
 - October City Primary Elections
 - November City/School Elections

2024 and Beyond - IN PROGRESS!

- Primary Election
- Software programming moved in-house
- General Election

MORE ISAC HAPPENINGS

UPDATE FROM THE ISAC TECHNOLOGY SERVICE BUREAU

The ISAC Technology Service Bureau (TSB) has been busy engaging with counties and partners to assist counties and citizens to be more cyber secure and productive.

TSB has been continuing Tech Team Assessments and have done five assessment this year, which puts the total number of counties visited by the assessment teams to over 50 since 2011. TSB has counties scheduling an assessment every five years to give themselves a refreshed look at what they are doing right and what room there may be for improvements. This is a great example of counties being actively engaged in using resources to keep their digital infrastructure secure and resilient.

TSB has also continued to provide advice and guidance in all things technology for counties, partners, and cities as well. We continue to assist local governments in projects and hiring assistance when they are looking to be more proactive in how they approach tech at the local government level.

Another project TSB is working on is the ISAC Data and Software Task Force. TSB has gathered county members from across the state to give ISAC direction on the needs of software and support and how ISAC could provide resources to assist with those increased needs. TSB is also looking at how business analytics tools could be developed for the counties. Counties have a vast amount of data, and the power of that information needs to be harnessed to improve decision making and provide better metrics when collaborating with state and federal partners in the creation of legislation and programs. ISAC TSB is dedicated to assisting counties in achieving proactive goals for all your technology needs.

PHOTOS FROM THE YEAR



ISAC GROUP BENEFITS PROGRAM (GBP) FY 2024 FINANCIAL HIGHLIGHTS

	FY 2024	FY 2023
CURRENT ASSETS		
Cash and cash equivalents	\$3,400,746	\$3,810,141
Investments	32,374,589	26,191,426
Accounts receivable	269,093	15,741
Due from Wellmark Inc.	478,876	-
Stop loss credits receivable	560,138	1,155,978
Prepaid expenses	-	92,419
TOTAL ASSETS	\$37,083,442	\$31,265,705
LIABILITIES AND NET POSITION		
Accounts payable and accrued liabilities	\$162,374	\$556,895
Due to Wellmark, Inc.	-	1,162,765
Due to Delta Dental	44,461	41,767
Claims incurred but not reported	2,424,280	2,812,036
Unearned revenue	904,929	1,390,137
TOTAL CURRENT LIABILITIES	3,536,044	5,963,600
NET POSITION - UNRESTRICTED	\$33,547,398	\$25,302,105
TOTAL LIABILITIES AND NET POSITION	\$37,083,442	\$31,265,705
OPERATING REVENUE		
County premiums	\$39,744,417	\$37,224,977
TOTAL OPERATING REVENUE	\$39,744,417	\$37,244,977
OPERATING EXPENSES		
Claims and premiums paid	\$30,622,554	\$33,750,373
Change in claims incurred but not reported	(387,756)	(100,583)
Consulting and professional services	1,824,428	1,771,516
Administration	360,000	330,000
Wellness program	364,241	436,735
Affordable Care Act fees	18,715	17,016
Miscellaneous	17,773	15,771
TOTAL OPERATING EXPENSES	\$32,819,955	\$36,220,828
OPERATING INCOME (LOSS)	\$6,924,462	\$1,004,149
TOTAL NON-OPERATING REVENUES	\$1,320,832	\$187,858
INCREASE IN UNRESTRICTED NET POSITION	\$8,245,294	\$1,192,007
UNRESTRICTED NET POSITION (beginning of year)	\$25,302,105	-
ISAC GBP INITIAL EQUITY TRANSFER	-	\$24,110,098
UNRESTRICTED NET POSITION (end of year)	\$33,547,399	\$25,302,105

ISAC ENDORSED AND PREFERRED VENDORS

ISAC Endorsed and Preferred Vendors are key business partners that share a common goal of providing quality services to our members. ISAC Preferred Vendors pay an annual fee to be positioned to build and deepen relationships with ISAC members.

WHERE CAN I FIND OUT MORE?

The ISAC website under the Corporate Opportunities tab at www.iowacounties.org/corporate-opportunities/.

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Silver Preferred Vendors

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MercyOne
UMB Bank

ISAC MEEETING AND EVENT CALENDAR

2024

NOVEMBER

- 13-14 ISAC Board of Directors Meeting
(ISAC Office)
- 21-22 ISACA Fall Conference
(Hilton Garden Inn West Des Moines)

DECEMBER

- 3-6 ISSDA Winter School
(Holiday Inn Des Moines Airport)
- 4-6 78th Annual Iowa County Engineers Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

2025

JANUARY 2025

- 14 ISAC Board of Directors Meeting
(The Meadows Events and Conference Center)
- 15-16 New County Officer's School
(The Meadows Events and Conference Center)
- 30 Statewide Supervisors Meeting
(Embassy Suites Des Moines Downtown)

FEBRUARY 2025

- 18-21 ISSDA Spring Jail School
(Holiday Inn Des Moines Airport)
- 19 ISAC Board of Directors Meeting
(ISAC Office)

MARCH 2025

- 1-4 NACo Legislative Conference
(Washington Hilton, Washington, D.C.)
- 12 ISAC Legislative Reception
(Hilton Des Moines Downtown)
- 13-14 ISAC Spring Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

APRIL 2025

- 1-2 Public Health Conference of Iowa
(Holiday Inn Des Moines Airport)
- 13-16 ISSDA Spring Civil School
(Holiday Inn Des Moines Airport)

MAY 2025

- 7 ISAC Board of Directors Meeting
(Virtual)
- 21-23 Western Interstate Region (WIR) Conference
(Pennington County, South Dakota)

JUNE 2025

- 4-6 ICIT Conference
(The Meadows Events and Conference Center)
- 18 ISAC Scholarship Golf Fundraiser
(Toad Valley Golf Course, Pleasant Hill)
- 18-20 ICRA Summer School
(West Des Moines, Iowa)
- 19 ISAC Board of Directors Meeting
(ISAC Office)
- 24-27 ISACA Summer Conference
(Hilton Garden Inn West Des Moines)

JULY 2025

- 11-14 NACo Annual Conference and Exposition
(Philadelphia, Pennsylvania)

AUGUST 2025

- 20-22 ISAC Annual Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

SEPTEMBER 2025

- 16-19 ISSDA Fall Jail School
(Holiday Inn Des Moines Airport)

OCTOBER 2025

- 5-8 Assessors Fall School
(Holiday Inn Des Moines Airport)

NOVEMBER 2025

- 19-20 ISAC Board of Directors Meeting
(ISAC Office)

DECEMBER 2025

- 2-5 ISSDA Winter School
(Holiday Inn Des Moines Airport)
- 3-5 79th Annual Iowa County Engineers Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

If you have any questions about the meetings listed above or would like to add an affiliate meeting to the ISAC calendar, please contact Kelsey Sebern at ksebern@iowacounties.org.

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Chief Information Officer, Pottawattamie County

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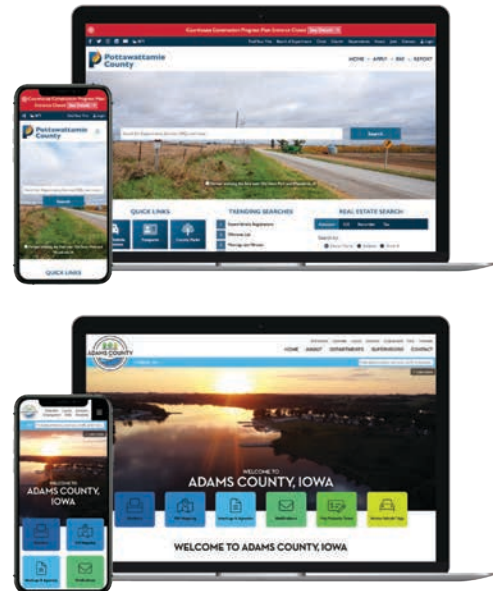
Rebecca Bissell
Auditor, Adams County

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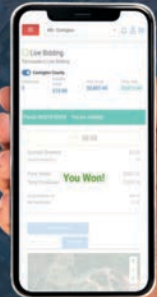
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In Iowa by number of transactions in 2023*

No. 1

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Investment Advisor/
Administrator/Marketer:



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Health Program

- Early release of renewal rates
- Experience and wellness discounts
- Multiple networks and plan designs
- 28 member counties



Worksite & Ancillary Program

- Group accident and critical illness plans
- Accident includes AD&D and wellness
- Voluntary Life and Voluntary AD&D
- Group disability products



Dental Program

- Comprehensive plan portfolio
- Voluntary and contributory pricing
- Broad network of providers
- 29 member counties



Complimentary ISAC Benefits

- Wellness program with Accident plan
- Employee Assistance Program
- COBRA administration
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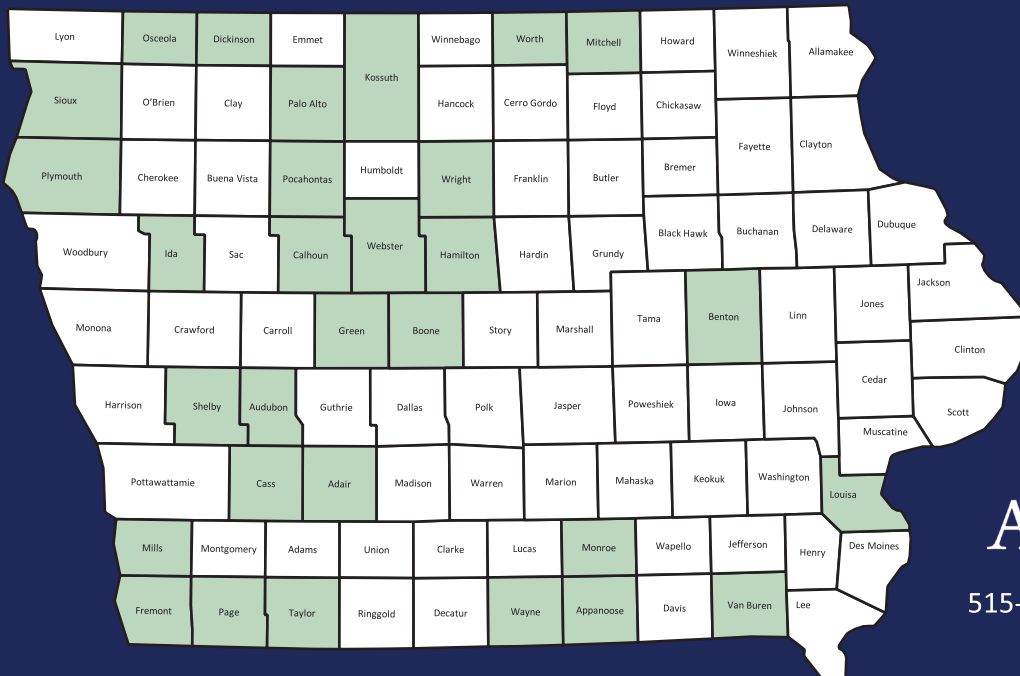
Vision Program

- Multiple carriers and plan options
- Exclusive fully insured county pricing
- Robust provider networks
- 23 member counties



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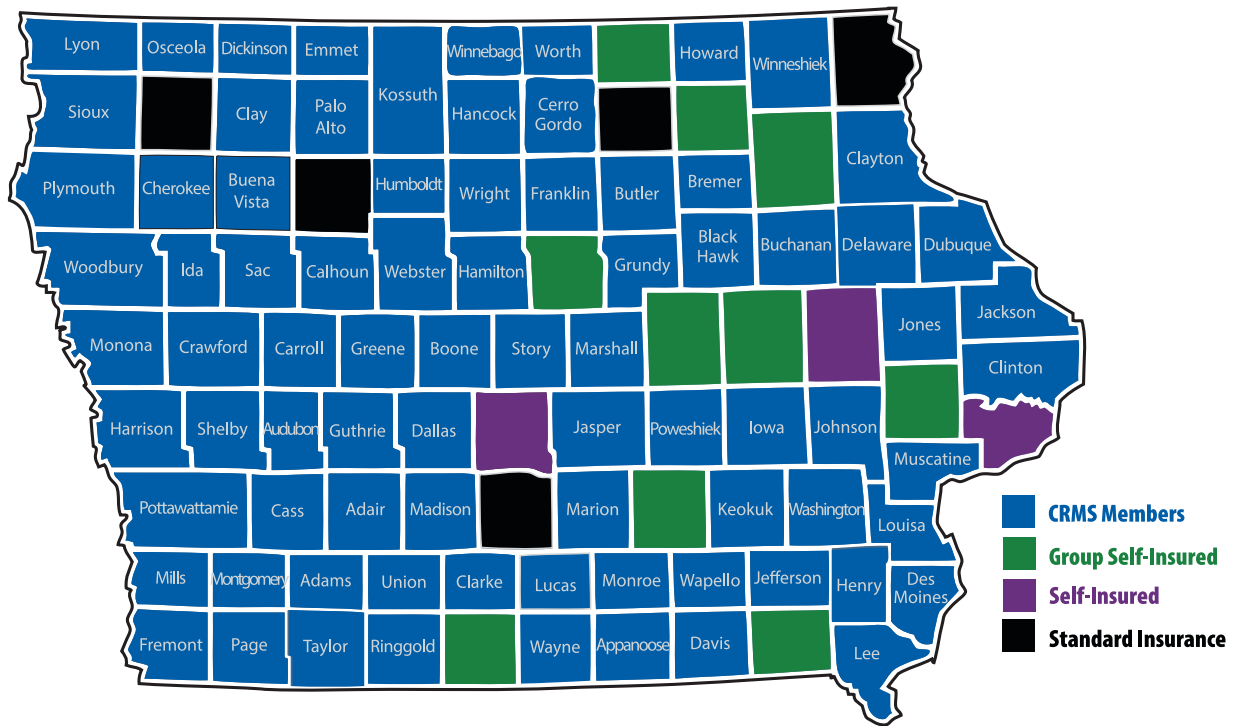
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