The County **LOWA** Magazine

CYBERSECURITY AWARENESS FIND THE CYBER TERMS!



UPDATE COOKIES **ENCRYPT** EMAIL **INTERNET PASSWORD** PHISH MALWARE DATA HACKER **VIRUS NETWORK RANSOMWARE** LOGIN **FIREWALL**

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OCTOBER 2024 Cybersecurity Awareness Month (Answers on page 7.)

YOU'RE ALMOST DONE WITH A LANDSCAPING PROJECT. YOU'VE ONLY GOT <mark>5 YARDS OF ROCK TO PUT IN 3 BEDS.</mark> BUT THE NEWBLE ACCIDENTALLY TORE A **HYDRAULIC HOSE,** LEAVING YOU WITH 5 YARDS OF ROCK TO SHOVEL BY HAND. THAT'S WHEN YOU CALL YOUR ZIEGLER **REP. HE LINES UP YOUR REPAIR BY 2 PM** SO YOU CAN **COMPLETE THE PROJECT ON TIME.** GET-THE-JOB-DONE DEALER

GET IT DONE AT ZIEGLERCAT.CON

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The Iowa County

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ISAC's Mission: To promote effective and responsible county government for the people of Iowa.

ISAC's Vision:

To be the principal, authoritative source of representation, information and services for and about county government in lowa. PRESIDENT Barry Anderson, Clay County Supervisor 1ST VICE PRESIDENT John Werden, Carroll County Attorney 2ND VICE PRESIDENT Linda Zuercher, Clayton County Treasurer 3RD VICE PRESIDENT Mark Campbell, Webster County Supervisor ISAC DIRECTORS

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Securing Iowa to Help Secure Our World

Have you ever thought about what you may be doing to secure our world? Think about it. As technology advances, what are you doing to protect yourself from online threat actors and malicious ransomware attacks? One way the Cybersecurity and Infrastructure Security Agency (CISA) is working to ensure a secure and resilient critical infrastructure for the American people is through the <u>Secure Our World</u> program, and that important work is taking place right here in Iowa.

The Secure Our World program aims to help change bad cybersecurity behaviors and begin to shift the needle towards a more cyber-secure population. It leverages partnerships and cooperation between government agencies, businesses, tribes, industry partners, and cybersecurity experts to ensure access to up-to-date resources for *everyone*.

Although October is <u>Cybersecurity Awareness Month</u>, the Secure Our World program recognizes that we shouldn't just focus on cybersecurity for one month a year; instead, cybersecurity requires an ongoing discussion year-round.



Jim Hoflen, CISM Cybersecurity Advisor, Region 7 IA Cybersecurity State Coordinator Cybersecurity and Infrastructure Security Agency (CISA) james.hoflen@cisa.dhs.gov

Technology is part of everything that makes our modern world go

round – from our elections to our workplaces, from financial transactions to our classrooms. In short, we rely on our technology to work when we need it, but the technology that makes our lives easier has also made us more vulnerable to criminals.

With that said, if every reader did these four simple things outlined by the Secure Our World program it would make America exponentially more secure:

- **Use strong passwords**, meaning long, random, and unique to each account, and use a password manager to generate them and to save them if possible.
- **Enable multifactor authentication** on all accounts that offer it. We need more than a password on our most important accounts, like email, social media, and financial accounts.
- **Recognize and report phishing**, or as we like to say, think before you click. Be cautious of unsolicited emails, texts, or calls asking you for personal information. Resist the urge to click on unknown links or open attachments from unknown sources.
- **Update software regularly.** In fact, enable automatic software updates on all devices so the latest security patches are continuously up-to-date.

For individuals in Iowa, we want to emphasize the importance of securing personal accounts. The Secure Our World resources offer guidance on personal device safety, safe internet browsing practices, social media usage, and protecting personal information online.

In addition, we recognize the significance of protecting our children online. Secure Our World includes support and resources specifically for parents. It provides guidance on implementing parental controls, fostering safe digital habits, and ensuring a secure online environment for children. It also offers animated videos explaining easy-to-follow instructions on how to adopt safe online practices for young people. LEARN HOW TO STAY SAFE ONLINE THIS **CYBERSECURITY AWARENESS MONTH**



The Iowa County October 2024

Securing Iowa to Help Secure Our World

Small and medium-sized businesses face unique challenges, so we are working to help them Secure our World by offering tools and resources that can help boost their cybersecurity defenses and minimize the risk of data breaches and cyber-attacks. This makes their businesses more secure, and it makes customers, employees, and our communities safer.

Additionally, CISA is committed to working collaboratively with those on the front lines of elections—state and local governments, election officials, federal partners, and private sector partners—to manage risks to the Nation's election infrastructure. We provide resources on election security for both the public and election officials at all levels and will remain transparent and agile in our vigorous efforts to protect America's election infrastructure against new and evolving threats.



The bottom line is, the Secure Our World resources offer a diverse range of helpful products tailored to address the cybersecurity needs of individuals, families, businesses, and municipalities. Secure Our World offers tip sheets that provide an overview and deep dive into the four easy ways to stay safe online that I just mentioned. It even offers select cybersecurity resources in multiple languages. The Secure Our World website is designed to make it *easy* for users to find the specific resources they need through a user-friendly website that simplifies the process.

Everyone can take steps right now toward a more secure future. For more information about the Secure Our World program and for ideas on how to keep the conversation going year-round, explore our free resources at <u>Secure</u> <u>Our World | CISA</u>.

Together we will secure Iowa and secure our world.

Jim Hoflen is the Iowa Cybersecurity State Coordinator for the Cybersecurity and Infrastructure Security Agency (CISA). CISA is the operational lead for federal cybersecurity and critical infrastructure security and resilience.

Iowa Air National Guard Cyber Mission

Like all organizations, the Iowa Air National Guard has seen its share of changes over the decades. Where once the deafening roar of Air Force F-16s in the traffic pattern used to blanket the south side of Des Moines, the airport and Guard base are rather peaceful these days. I often get stopped while wearing the uniform off base and am asked, "Hey, what happened to the fighters?", or told "I didn't know the Guard was still there after the jets left." Long story short, the 132nd Wing in Des Moines was 'remissioned' with new units in 2013. While not a popular move with many, the decision did reflect the times in which we live and how the nature of conflict is changing. In the place of traditional manned aviation assets, the 132nd Wing received missions that reflected the needs of the Department of Defense (DoD) in the 21st century where conflicts can be fought and supported via digital 24/7 means. Hence, the arrival of Remotely Piloted Aircraft operations, global Intelligence and Targeting, as well as Cyber Operations.

Lieutenant Colonel Erik "Boss" Howg Iowa Air National Guard, Commander 168th Cyber Operations Squadron 132nd Wing erik.howg.2@us.af.mil

The shift highlighted the Air Force's emphasis on Cyberspace. Since this time, this 'domain' (think of Air, Space, Land, Sea as domains as well), has become increasingly contested with malicious actors including United States Strategic Competitors, Ransomware

Criminals, and Script Kiddies all working for their own ends. The legalities and proprietary nature of Cyberspace, however, makes it a more challenging domain to militarily defend compared to traditional domains. According to the <u>2023 DoD Cyber Strategy</u>, the DoD is the Sector Risk Management Agency for the Defense Industrial Base (DIB) only, which means it has limited means to directly advance its policy objectives for cybersecurity via non-DIB sectors. Therefore, the 132nd Wing's 168th Cyberspace Operations Squadron (COS) has a primary Federal mission to defend DoD networks. Within the last year, the men and women of the 168th COS mobilized here in Des Moines to accomplish this federal mission. They traveled around the world to various military installations and, after in-depth cooperative analysis, provided defense network owners with a debriefing and report on the presence or absence of malicious files, potential vulnerabilities, and updated network maps with a list of recommendations.

This mobilization was virtually identical to those of active-duty Cyber Mission Forces. Yet, due to the various legal statuses available to and unique to the Guard, we can also work with our local states and communities directly without Secretary of Defense approval. As the <u>2023 Cyber Strategy</u> states, "The Department will fully leverage the National Guard with its unique separate status as both a federal and state-level entity to facilitate partnerships between the federal government and state, local, territorial, and tribal governments to support and augment cyber defense responses."

Here in Iowa, the Air and Army National Guardsmen stand ready to serve the Governor's intent for cyberspace support. This is executed through our Adjutant General, Major General Stephen Osborn, and his staff at Joint Forces Headquarters in Johnston. I regularly meet with our key state stakeholder organizations such as the Secretary of State's office, Department of Management, Division of IT, Department of Public Safety, etc. to coordinate training and exercises for our cyber operators. This is particularly important during this season to ensure a free and fair general election.

Guardsmen bring a distinctive perspective to this cooperative team of teams. We often cite the 'Power of the Citizen Airmen' due to the duality of their background. Our part-time airmen receive robust military training and expertise but also work in the civilian sector at businesses such as John Deere, Wells Fargo, and Principal where they develop broad technical expertise and industry leadership skills. This makes them well-suited to tackle the cyber challenges our state may face in a 'State Active Duty' status that can be proactively scheduled for assessments and monitoring or in a reactive mode such as incident response.

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|---|-----------------|
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Iowa Air National Guard Cyber Mission

Moreover, our mission extends to assisting our state's sponsored partner – the country of Kosovo. We are proud to come alongside the Kosovo Security Forces to mentor and develop their skills in cybersecurity and range development. This is a partnership we've had for over a decade and has extended into academia. We now annually co-host an international cybersecurity exercise with Iowa State University (ISU) that includes a dozen Iowa universities and high schools operating here with another dozen of their counterparts simultaneously competing in Kosovo.

As Dr. Doug Jacobson, Professor of Cybersecurity at ISU says, "Cybersecurity is a team sport, and we are all on the same team." I do enjoy building relationships to ensure Team Iowa is as prepared as we can be in the cyber domain to maintain our way of life.

If you have any questions on how to submit a request for support via Department of Homeland security for Guardsmen assessments of government networks, please reach out to Captain Micah Greene, Joint Ops Center J36, at <u>micah.greene@us.af.mil</u> or Lieutenant Colonel Kerri Lewers, JOC J3, at <u>ng.ia.iaarng.list.j3-jeoc@army.mil</u>.

Magazine Cover: Word Search Answer Key

CYBERSECURITY AWARENESS MONTH

SECURE OUR**W®RLD**

Word Search Answer Key



PumpkinsBatteriesPasswordsAutumn

Every autumn we experience a few seasonal standards. It usually starts with something (or everything) pumpkin spiced and then the decor starts to shift. Somewhere between cheering for your favorite football team and wondering how many weeks a Major League Baseball season lasts, you remember that it's already the month to change the batteries in your smoke detectors. Fire safety is important, no doubt, but cyber safety is quickly becoming as much of a concern in our day-to-day lives.



Andrew Dewey Cybersecurity Analyst Pottawattamie County IT Department andrew.dewey@pottcounty-ia.gov

A great way to welcome the season is by adding some cybersecurity

awareness to our routine, changing a password might be easier than changing a battery and just as important to your safety. In an era where we rely on technology for communication, work, and entertainment, understanding cybersecurity is essential. Whether you're checking emails, shopping online, or sharing photos on social media, your digital safety matters.

Strong and unique passwords are the most fundamental way we can protect information. Weak or reused passwords will eventually lead to unauthorized access. Consider using a passphrase like a short, punctuated sentence or string of otherwise unrelated words (PumpkinsBatteriesPasswordsAutumn) instead of a single word or complicated jumble of characters.

Enable two-factor authentication (2FA/MFA) whenever and wherever possible and consider upgrading access to passwordless authentication if available. Criminal organizations have disclosed billions of account details in data breaches this past year alone. It's reasonable to assume that your account information is, or will be, in the wrong hands. Additional factors mitigate this risk significantly by requiring your manual interaction to log onto protected accounts and services.

Phishing attacks trick people into revealing sensitive information or downloading malicious software every single day. No one is completely immune from the risks of phishing, but we can be especially cautious with unexpected emails or messages and verify the sender's identity by closely examining the message details or by hovering over links to see their actual destination before clicking. Having up-to-date software and antivirus protection will go a long way toward reducing risk if a malicious link ends up clicked. Regularly update your operating system, browsers, and applications. Enable automatic updates whenever available to minimize the risk of exploitation in an absentminded moment of clicking.

Stealing data and credentials isn't the only way for criminals to make money in cyberspace, ransomware attacks can completely lock you out of your files or devices. Often the only way back from a ransomeware attack without spending a lot of money on a shady cryptocurrency website is to completely restore a device from scratch. Regular backups are a lifesaver in this scenario. Back up important files to an external drive or cloud storage, and test these backups periodically by checking to see if the files are accessible and restorable on another device.

Even when we maintain good security practices in our accounts and on our devices, oversharing on social media can expose too much personal information. Take time each year to review privacy settings on platforms like Nextdoor, Facebook, Instagram, X, and other social networking apps. Limit the amount of personal details you share publicly, and be sure that the "friends" you have online are actual friends and not data hungry bots. The information we share may not seem unsafe individually, but combined with enough other shared information and breached private data, it can paint a very colorful picture for criminals to exploit for social engineering.

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PumpkinsBatteriesPasswordsAutumn

Despite all the technology in place to protect us from online adversaries, we're all just human, and when someone already knows everything about us and what we're doing, it can have a very convincing effect. If you get a phone call, email, or direct message from someone you seem to know, but they're asking for information, access, or even money that they normally wouldn't, they might not be who you think they are. Don't give in to pressure, time is your friend and their enemy. Taking time to call or send a text message instead of an email reply can get you in touch with the real person you thought you were dealing with. And, if it was them all along, they should be happy to help you be certain you're helping them and not a fraudster.

No matter what cyber environment you're in and how well you've prepared yourself by practicing great cybersecurity, be skeptical. Always trust your instincts. If something seems off, pause and reconsider what you might do next. It's never too late to stop clicking, responding, or downloading. If you think you've been the victim of a cybercrime, even if you don't think it was successful, contact local law enforcement or the Internet Crime Complaint Center (www.ic3.gov) to make a report and contribute toward ongoing efforts to reduce online criminal activity.

Remember, good cybersecurity is a continuous process, not just a date on the calendar. So, celebrate Cybersecurity Awareness Month by staying informed, adapting to new threats, changing a few passwords, updating your digital devices, and prioritizing your digital safety.

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Technology Service Bureau Update

October is indeed Cybersecurity Month and the Technology Service Bureau (TSB) here at ISAC is ready to help!

We continue to work with our state and local partners to provide resources and education for all of the local governments here in lowa. There is so much to keep track of, and we all know that technology use in the county and with our citizens is not slowing down but growing at a pretty good clip.

There are several exciting things the ISAC TSB is looking at to try and make all of our lives a little less challenging.

• The Data and Software Task Force – A group of county officials that are getting together with ISAC employees to talk about ideas that will improve how we utilize and visualize our data and software for making the decisions that impact our citizens.



Joel Rohne ISAC TSB Program Manager jrohne@iowacounties.org

- TSB is in the middle of evaluating some potential programs that we could roll out to counties to assist with technology needs. These programs are being developed due to requests from our members, and we appreciate the opportunity to take those ideas and make your dreams become reality. Please keep those ideas headed our way!
- We have not slowed down in bringing the "Paying IT Forward" assessments out to counties across the state. We have enjoyed doing in-person visits out to counties and getting to know what their struggles and successes have been when it comes to technology. If your county would like to talk about an assessment, please reach out and let me know. It is not a painless process, but many counties have let us know what a valuable experience it is for them, and they are pleased at the support and guidance that is provided.

Micah Van Maanen, Sioux County IT Director, and I will be traveling to Minnesota to serve as the Keynote Speakers for the Minnesota County IT Leadership Association this month. This will be a great opportunity to share the stories we have here in Iowa and to learn from our friends to the north about the work they are doing with technology, and Norwegian fancy cooking! Uffdah!

I hope you have enjoyed this issue of the magazine as we have wonderful and intelligent people that help us with everything cyber related. Please reach out to me if you have any tech questions or concerns!

ISAC Preferred Vendor of the Month: IP Pathways

Strengthen Your County Security Posture with Security Posture as a Service (SPaaS)

In recent years, counties have faced a critical challenge in cybersecurity threats. With the rise in the number of cyberattacks and data breaches, counties are now looking for ways to improve their security measures. One of the emerging solutions in the field of cybersecurity is the IP Pathways Security Posture as a Service (SPaaS), a 100% proprietary platform.

Traditionally, counties have addressed cybersecurity issues by conducting one-off tests or assessments based on their compliance standards. However, such solutions are often reactive and can only identify known threats. They can also be challenging to manage and may require a substantial one-time investment in hardware and software. This is where SPaaS comes in.



Sheldon Speers President, Tenax Solutions An IP Pathways Company <u>www.ippathways.com</u>

What is SPaaS?

SPaaS is a continuously integrated, all-in-one proactive solution for organizations looking to increase their information security and compliance posture.

SPaaS involves ongoing vulnerability and compliance testing, with unlimited retesting, to protect businesses from cyber threats. Using TenaxIQ, you can seamlessly access your security posture score and manage your vulnerabilities and compliance effortlessly. Backed by a team of highly skilled engineers with expertise in remediation and other managed services, the service provides strategic guidance through monthly calls and ongoing partner relationships to align with a dedicated information security and compliance expert. Unlike traditional PDF reporting, TenaxIQ allows you to manage your security and compliance in one place with on-demand reporting.

Is SPaaS right for my county?

SPaaS is best for smaller IT teams needing more time to focus on security with everything else they must manage at the department level. Here are some other considerations:

Are you performing annual third-party penetration testing?

SPaaS provides manual certified penetration testing; our tool does not perform automated testing. Our goal is to be a continuous, integrated security testing partner, not a test one-a-year company. Utilizing SPaaS ensures your county's goals, objectives, and history are understood so guidance on what is most important can be shared. This is a proactive solution to conquering any county's information security and compliance posture.

Does your current security and compliance provider have a software platform?

Our seamless platform makes it easy to track and manage all your security and compliance and chat with a team of consultants! All our consultants are United States-based, W-2 employees, and certified information security professionals with the backing of a 200-employee cloud infrastructure and engineering company. Our TenaxIQ platform is 100% proprietary and easy to use and navigate. TenaxIQ allows for on-demand reporting, so you do not have to request new reports from your vendor.

ISAC Preferred Vendor of the Month: IP Pathways

How do you show that your security and compliance posture is improving?

The TenaxIQ platform maps out a 'security posture score' that changes over time based on your overall cybersecurity readiness. Watching this score is a great way to track the value of investing in security and compliance services in an easy-to-understand model. This tool is beneficial for executive reporting as it will show growth/progress over time.

The TenaxIQ platform is a SaaS-based platform.

How often are you attempting to identify vulnerabilities?

SPaaS has unlimited vulnerability verification and retesting, as well as unlimited report review calls. Our security team constantly researches new and emerging threats and actively uses new techniques in its penetration tests to ensure ultimate security. Additionally, our team is on top of new regulations and controls needed to meet all cybersecurity regulatory compliance.

With a dedicated information security and compliance team through SPaaS, all vulnerabilities will be highlighted, not just the specific areas you ask to have tested.

In conclusion, Security Posture as a Service (SPaaS) is a comprehensive solution that provides continuous vulnerability and compliance testing to protect counties from cyber threats. With TenaxIQ, counties can easily access their security posture score and manage their vulnerabilities and compliance effortlessly. The Service is backed by a team of highly skilled engineers, who provide strategic guidance through monthly calls and ongoing partner relationships to align with a dedicated information security and compliance expert. With the proprietary TenaxIQ platform, counties can develop an overall security strategy, manage their security and compliance in one place with on-demand reporting, and track their security posture score over time. If you are a smaller IT team or a single person needing more time to focus on everything you must manage, SPaaS is the perfect solution for you.

At IP Pathways, we understand how difficult it is to scale on your own. But what if you could move past the issues currently holding you back? Good news – you can! We identify opportunities in your organization to leverage technology to spark greater growth starting now. Our tailored solutions turn IT into a strategic investment rather than a cost center.

Our engineers have deep technical expertise and experience. They architect, implement, monitor, support, and manage custom technology solutions for organizations using only the highest-quality and best-in-class systems. As a result, projects are completed on time and within budget, ready to deliver the results you need to fuel your organization forward. <u>Contact Us!</u>



Clay County Faces Generational Flood, Tough Decisions

Clay County residents were used to the Little Sioux River swelling a little every spring, as snowmelt added a surge. They were not used to the kind of flooding the county seat of Spencer saw in June 2024.

The only residents who were must have been old enough to remember the early 1950s.

"My dad's 95. I said, do you remember that flood?" said ISAC President Barry Anderson, a Clay County Supervisor. "He said, yes, I remember that flood. It was not a good time in anybody's lives."

That's the way locals will remember the June flood, when the 22-foot flood stage overwhelmed the berms in Spencer.

"It split Spencer right in middle," Anderson said, north and south. "For several days, we were two towns separated by the river."



Charlie Ban Digital Editor and Senior Writer <u>NACo County News</u>

Of the 5,000 homes in Spencer, 2,100 were affected by the flooding. The disaster was complicated when the sewage treatment plant went offline, and wastewater flooded homes through their pipes.

EMA coordinator Eric Tigges, who had been a staff of one, received several temporary staff members. He worked with Spencer's leadership to allocate resources where they were needed. Emergency workers went door-to-door checking on residents. Tigges also marshalled the local mental health workforce to be available for residents who had just lost their homes.

The county set up locations for volunteers to grill food for affected residents.

"People started donating clothes, all kinds of hygiene products, you name it," Anderson said. "They were giving so much that we just couldn't handle it."

Anderson had moral support from county colleagues in former Linn County Supervisor Linda Langston, who served when Cedar Rapids flooded in 2008, and Tammy Tincher, a Greenbrier County Commissioner in West Virginia, whose community of Rainelle suffered a devasting flood in 2016. Both offered practical advice on navigating the post-disaster recovery.



"That cut out a lot of the learning that we had to do," Anderson said. "It was nice because we could just hit the ground running. They told us things that we needed to focus on and things that we could kind of bypass and focus on in other areas."

The Federal Emergency Management Agency (FEMA) set up offices at the county fairgrounds, near where debris was collected, and when the work was done, the county welcomed back the Clay County Fair to help offer residents a catharsis.

Clay County Faces Generational Flood, Tough Decisions

"We needed that normalcy," Anderson said. "You go from tears of sorrow, to tears of joy, and it really shows you what your community is made of."

Clay County is now considering new mitigation strategies to avoid a similar fate. A higher berm might not be workable, financially or practically.

"There are going to be some tough questions, and it's probably going to be a little bit of everything," Anderson said. "Some people are going to move. We're going to move some businesses. We're going to move some housing. If we do a buyout in Spencer, then it has to go to green space. So how do you buy single houses here but not there? So a lot of hard conversations are going to have to happen. It's not a situation where one decision solves all."

Federal resources

Brett Mattson, a NACo Legislative Director who staffs the Justice and Public Safety Policy Steering Committee, recommends counties consider FEMA's Crisis Counseling Assistance and Training Program, that provides resources to impacted jurisdictions of any level of disaster, available for residents and county staff after a disaster has been declared on any level.

Mattson noted that the federal Disaster Relief Fund was running out of money, which focuses the program on immediate need for life-saving measures, putting long-term recovery efforts on the back burner.

"One of the things that we are hyper-focused on is passing a supplemental funding package for the Disaster Relief Fund as Congress mulls over a continuing resolution," he said.

Listen to Supervisor Anderson and Brett Mattson on the County News Podcast, which you can listen to at <u>www.</u> <u>naco.org/podcast</u>. Charlie Ban is digital editor and senior writer for NACo's County News.

2024 ISAC Golden Eagle

Burlin Matthews, former Clay County Supervisor and ISAC Past President, was honored as the Iowa State Association of Counties (ISAC) Golden Eagle during its 2024 Annual Conference on August 21 in Des Moines. The prestigious Golden Eagle was presented to Matthews during the ISAC General Session.

Burlin Matthews was a Clay County Supervisor for 16 years. He served on the ISAC Board of Directors from 2016 -2022 serving as president for a partial term in 2019 and for all of 2020. He was a founding member and integral in the creation and success of the Certified Iowa County Supervisor continuing education program. He was an active member of the Iowa State Association of County Supervisors (ISACS) and the National Association of Counties. He served as ISACS president in 2015 and on many NACo Steering Committees and the Rural Action Caucus. Matthews spent six years teaching high school and 29 years as a community college professor. He was also an active row crop farmer for 28 years. He's an active member of the Sacred Heart Catholic Church in Spencer, Iowa, and



a member of the Kiwanis Daybreakers Service Club. Matthews has been married to his wife, Alice, for 40 years. They have two adult children and three grandchildren.

"Burlin was an active member of both ISAC and NACo for an extended period. He was a constant advocate for increased supervisor participation in both organizations. He had a strong belief in the education and benefits that the organizations provide and worked tirelessly to make both organizations better through his work and activity. Burlin talked big and followed it up with active participation and action. This includes his brainchild, the Certified lowa County Supervisor continuing education program, which is now in its fourth year of existence with over 150 supervisors who have participated. Burlin is one-of-a-kind and the epitome of an ISAC Golden Eagle," ISAC President and Clay County Supervisor Barry Anderson explained in his nomination form.

President Anderson continued, "A leader is someone who inspires passion and motivation in people. They have a vision, and they will make sure their team has the tools necessary to achieve their goals. Burlin has always looked to be a mentor and leader to others. One of his skills is to develop and encourage new leaders. It never mattered what area or department you were in, Burlin would seek you out and encourage you to step up in a leadership role. Through communication, Burlin would help identify your challenges and help seek to find a solution. There is an unending list of contacts that he has nurtured through his life."

"Burlin knows that the wagon is too heavy to pull alone. This is why he worked tirelessly to foster growth in people. I believe this is why Burlin was so invaluable to Clay County, ISAC, as well as across the nation, through his work with NACo. As a visionary, the end product might be a little gray at the start, but Burlin knew if he could help get minds together, some amazing things could be achieved. As I have grown in my leadership role with ISAC and Burlin has since retired, it amazes me that he continues reaching out to people and pointing them in positive directions."

The Golden Eagle is given to commend extraordinary public service to ISAC and county government. The honor was created to recognize elected or appointed county officials, business or civic leaders, persons rendering assistance to counties as trainers, consultants or advisors, and former members of ISAC staff also are eligible. The ISAC Board of Directors selected Mattews as the Golden Eagle, an honor that has been given annually since 2010 on the basis of service rendered to county government generally, including leadership in ISAC, ISAC-affiliated boards, service on state or national boards or commissions, service to the National Association of Counties (NACo), service to counties in training, education and development of local leadership, advocating for counties and good local government, and providing exceptional professional assistance and support to counties.

Summary of Minutes – 2024 ISAC Annual Conference General Session

August 21, 2024

The 2024 ISAC Annual Conference General Session was called to order by ISAC President Barry Anderson on August 21 in Des Moines. After leading the membership in the Pledge of Allegiance, President Anderson introduced the ISAC Executive Committee and the remainder of the ISAC Board of Directors.

Andrea Woodard, ISAC Executive Director, gave remarks and conference announcements.

Kevin Grieme, Woodbury County Public Health, awarded the 2024 ISAC Excellence in Action Awards to Shelby County Unified Law Enforcement, the Linn County GIS Division Community Services Resource Hub, and the Linn County GIS Division Property Tax Collections and Distribution Hub. Representatives accepted the awards.

Andrea Woodard explained the history and qualification of the ISAC Golden Eagle. President Anderson recognized the 2024 ISAC Golden Eagle, Burlin Matthews, ISAC Past President and former Clay County Supervisor. Burlin gave an acceptance speech.

President Anderson introduced Keynote Speaker Jim Olson. Olson presented to attendees.

The General Session was adjourned following conference announcements.





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2024-2025 Calendar

October 2024

| 2-4 | ISAC Board of Directors Retreat |
|-----|----------------------------------|
| | (Clay County) |
| 6-9 | Assessors Fall School |
| | (Holiday Inn Des Moines Airport) |

November 2024

13-14 ISAC Board of Directors Meeting (ISAC Office)

December 2024

| 3-6 | ISSDA Winter School |
|-----|--|
| | (Holiday Inn Des Moines Airport) |
| 4-6 | 78th Annual Iowa County Engineers Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines) |
| | |

January 2025

| 15-16 | New County Officer's School |
|-------|--|
| | (The Meadows Event and Conference Center |
| 30 | Statewide Supervisors Meeting |
| | (Embassy Suites Des Moines Downtown) |

<u>March 2025</u>

June 2025

| 4-6 | ICIT Conference |
|-------|---|
| | (The Meadows Event and Conference Center) |
| 18 | ISAC Scholarship Golf Fundraiser |
| | (Toad Valley Golf Course, Pleasant Hill) |
| 24-27 | ISACA Summer Conference |

(Hilton Gardin Inn West Des Moines)

August 2025

20-22 ISAC Annual Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)

If you have any questions about the meetings listed above or would like to add an affiliate meeting to the ISAC calendar, please contact Kelsey Sebern at <u>ksebern@iowacounties.org</u>.

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The Center for Infrastructure and Economic Development U.S. Imaging, Inc. Vanguard Appraisals, Inc. Ziegler CAT

Silver Preferred Vendors

Advanced Correctional Healthcare ITC Midwest MercyOne Sidwell UMB Bank

Endorsed Preferred Vendors

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¹³⁻¹⁴ ISAC Spring Conference (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)



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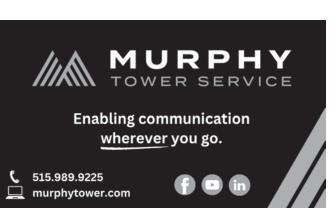




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