

**ISAC Spring Conference**  
**March 14-15, 2024**  
**ISAC Educational Seminars**

**Thursday, March 14**

9:00 am - 10:15 am      ISAC Educational Seminars

**1) County Structure – Meeting Room 302-303**

This presentation will answer your questions about county structure, including hierarchy and roles of various elected officials and quasi-independent boards. Find out some of the many reasons why county government is not structured like private business and is not a vertical leadership structure. Other myths will be busted related to county handbooks, salaries, and budgets.

Speaker: Kristi Harshbarger, ISAC General Council

**2) Innovation and Excellence in Health and Human Service Delivery – Meeting Room 306-307**

Iowa HHS Director Kelly Garcia will present an overview of the transformative initiatives currently underway at Iowa HHS

Speaker: Kelly Garcia, Director of the Iowa Department of Health Human Services

**3) Unhoused in Iowa – Meeting Room 312-313**

This panel discussion will focus on the issue of unhoused individuals throughout the state of Iowa. The following and much more will be presented. The overall scope of the topic and its effects on individuals and communities will be covered. Panelists will also explain why the problem is both urban and rural. Finally, programs and best practices will be described. Time will be allotted for questions and answers.

Panel: Aaron Fuller, Knoxville Police Department; Angie Arthur, Homeward Iowa; Shelby Ridley, Primary Health Care; Cynthia Latcham, Anawim Housing & Allterra Property Solutions