

ISAC EXCELLENCE IN ACTION AWARD

A competitive awards program that seeks to identify and recognize innovative county government employees, programs, and ISAC affiliates.

The ISAC Excellence in Action Award committee will rate each nomination based on the following seven attributes: innovation and creativity, leadership, replication, cost savings, increased efficiency, cooperation with others, and perseverance. Awards will be presented at the 2022 ISAC Annual Conference General Session on August 24 in Des Moines. Winners will also be recognized on the ISAC website and in a news release.



NOMINATION FORM

- Attach a narrative of the program or individual (three page limit) Criteria and guidelines included on the next page.
- Return all nominations by June 1, 2022 (postmarked date) to:

Iowa State Association of Counties

Attn: Jacy Ripperger

5500 Westown Parkway, Suite 190

West Des Moines, IA 50266

• OR email your application form (containing all the information on the form below) to **jripperger@iowacounties.org**.

Please fill out each field completely:		
Please indicate nomination type:	rogram _x	Individual
Name of program/individual: Clinton County Resource Center County or affiliate: Clinton County		
Name of nominator: Eric Van Lancker	Title	Clinton County Auditor
Nominator's phone: <u>563-244-0568</u>	Nominator's	s email: vanlancker@clintoncounty-ia.gov

OFFICE OF

Nicholas Manrique, Budget Director Kehly Kennedy Ivory, Office Manager Rebecca Weaver, First Deputy

AUDITOR OF CLINTON COUNTY

COMMISSIONER OF ELECTIONS ERIC VAN LANCKER, COUNTY AUDITOR

Phone: 563/244-0568 FAX: 563/243-5869 E-mail: vanlancker@clintoncounty-ia.gov

Website: elections.clintoncounty-ia.gov

May 20, 2022

Iowa State Association of Counties ISAC Excellence in Action Award Committee ATTN: Jacy Ripperger 5500 Westown Parkway, Suite 190 West Des Moines, IA 50266

Dear ISAC Excellence in Action Award Committee,

I am writing today to nominate the Clinton County Resource Center for the ISAC Excellence in Action Award.

Clinton County recently constructed a new jail with additional beds than the previous jail. However, it was never Clinton County's goal to fill those beds. In fact, the goal is the total opposite.

The Clinton County Sheriff's Office reviewed its records and determined a number of factors that could help reduce the jail population numbers and recidivism.

"We think it's better to be focusing on ways to provide treatment and resources and prevent these individuals from coming to jail for mental health issues and get them the treatment that they need so that we can prevent filling our jail up with primarily mental health issues," said Clinton County Sheriff Bill Greenwalt during the Resource Center's grand opening on June 22, 2021.

That goal led to the creation of the Clinton County Resource Center; a conglomeration of nearly 50 resource providers within Clinton County. The goal of the resource center is to assist individuals who are justice involved who have complex and unmet needs and are overwhelmed by their circumstances.

The Clinton County Resource Center Executive Committee realizes many of the identified individuals are overwhelmed and frustrated by the complex system of care. Many individuals are not even aware of services available to them. The Resource Center assists individuals find resources before they become incarcerated and also assist those leaving incarceration to find the resources necessary for them to not re-enter the jail.

It was recognized immediately that this resource center would need a dedicated location and that it would need to be in a public facility. And the closer it was located to the jail the better. That's where the Clinton County Sheriff's Office, Clinton County Board of Supervisors, Clinton County Auditor's Office, Clinton County Maintenance Department,

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Clinton County Mental Health Department and Clinton County Community Assistance Department came together to find that location.

A recently vacated office in the Courthouse was identified for the static location of the Resource Center. The County provides the space rent-free to the Resource Center. It is a great location as it is open to the public and located just down the hall from the Clinton County Jail. The County offices worked together to prepare the office space and provide office furniture. The Clinton County Sheriff's office coordinates volunteers from the nearly 50 participating organizations to staff the resource center.

Since the office opened, the Clinton County Resource Center has served more than 500 individuals. Its mission is to connect individuals to services/agencies/volunteers and to resources including mental health, physical health, substance abuse, housing/shelter, medication, accessing benefits, employment, transportation, etc.

Here are just a couple of examples of how the Clinton County Resource Center has assisted Clinton County residents:

"There was an individual who came to the Resource Center who was struggling with employment, housing, substance use, and active mental health symptom and had no phone or internet. At the Resource Center we were able to schedule mental health appointments, get his medication, help him find a job, his own apartment with in-home services, and connect him with a provider. On one of his last visits, he commented that the "Resource Center is a like a spa for your life." While this is a success story, there was a delay in accessing services and he spent an unnecessary amount of time homeless and in mental health crisis and there were multiple times we almost lost the opportunity to serve him as he would get upset for having to share his story and explain his needs over and over. Without the Resource Center, this individual would have been incarcerated because of his impulsivity."

This is a second example:

"We had an inmate who upon release from jail came to the Resource Center and was confused and overwhelmed by the criminal justice system. He spoke/understood little English. Volunteers were able to connect this individual with a translator, legal assistance and connected him to his former employer which led to employment. Without this support he may have violated his conditions of release, missed his court date, and have been reincarcerated."

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These success stories are made possible by the dedication and teamwork of almost 50 partners that came together. A partial list of those partners include:

- Clinton County Sheriff's Office
- Clinton County Board of Supervisors
- Clinton County Auditor's Office
- Clinton County Attorney's Office
- Clinton County General Assistance
- Clinton County Mental Health
- Clinton County Communications
- Clinton County Public Health/VNA
- Seventh Judicial District/Probation
- Seventh Judicial District Chief Judge
- Clinton County Clerk of Courts

- Eastern Iowa Mental Health Region/Crisis System
- City of Clinton
- Clinton Community School District
- Clinton Substance Abuse Council
- Area Substance Abuse Council
- Bridgeview Community Mental Health Center
- Community Action of Eastern Iowa
- MercyOne Clinton
- Genesis Medical Center
- Robert Young Center/Community Healthcare
- YWCA

- Information. Referral & Assistance Services
- HUD Clinton **Housing Authority**
- Iowa Workforce Development
- **IowaWORKS**
- ISU Extension and Outreach
- Local churches
- Speak Out Against Suicide
- United Way
- Victory Center
- VOC Rehab
- **REM Iowa** Community Services
- Ronda's House (peer run respite)

The next step for this program is to add a full-time employee to better provide continuity of services to individuals as well as promote the resources throughout the County. Toward that goal the County has recently been awarded a Byrne JAG grant to fund staff for the resource center with the matching funds obligated by Clinton County.

This has been an enormous undertaking, but one that is obviously important to Clinton County, as can be judged by the multitude of volunteers and organizations already committed to make the Clinton County Resource Center a success. The leadership it took to get to this point speaks for itself and that is what makes this a very logical candidate for the Iowa State Association of Counties Excellence in Action Award.

Sincerely.

Eric Van Lancker

Clinton County Auditor & Commissioner of Elections

Nicholas Manrique, Budget Director Kehly Kennedy Ivory, Office Manager Rebecca Weaver, First Deputy

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Iowa State Association of Counties ISAC Excellence in Action Award Committee Clinton County Resource Center for the ISAC Excellence in Action Award.



Sheriff Bill Greenwalt and other Clinton County officials and representatives from some of the 50 resource organizations meet on June 22, 2021, for the grand opening of the Clinton County Resource Center that has served more than 500 individuals since it opened.



The Clinton County Resource Center has served more than 500 individuals since it opened with the support of 50 community partners.