



# Iowa State Association of Counties

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FY 2021 ANNUAL REPORT AND STAFF UPDATE



**Bill Peterson**  
ISAC Executive Director

ISAC  
EXECUTIVE  
DIRECTOR

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# ISAC ORGANIZATIONAL STRUCTURE AND OPERATIONAL PROCESS

## **Members**

Employees, Professional Staff, Department Heads,  
and Elected Officials

## **ISAC Affiliates**

Supervisors, Auditors, Treasurers, Records, Sheriffs, County Attorneys, Assessors, Community Services,  
Conservation Directors, Emergency Management, Engineers, Environmental Health, Information Technology,  
Planning and Zoning, Public Health, Veterans Affairs

## **ISAC Board of Directors**

Carla Becker, Richard Crouch, Brian Gardner, Kris Colby, Jean Keller,  
Jennifer Robbins, Matt Cosgrove, John Werden, A.J. Mumm,  
Brad Skinner, Shane Walter, Joel Rohne, Brian McDonough, Kevin Grieme,  
Barry Anderson, Tim Neil, Linda Zuercher, Elizabeth Ledvina, Grant Veeder,  
Melvyn Houser, Burlin Matthews, Joan McCalmant

## **ISAC Executive Committee**

President Carla Becker, 1<sup>st</sup> Vice President Richard Crouch  
2<sup>nd</sup> Vice President Brian Gardner, 3<sup>rd</sup> Vice President Kris Colby

## **Executive Director**

Bill Peterson

## **ISAC Team Leaders**

Rachel Bennett, Jamie Cashman, Kristi Harshbarger,  
Brad Holtan, Dylan Young

## **ISAC Team Members**

Nick Ballard, Lucas Beenken, Rachel Bennett, Courtney Biere, Jamie Cashman, Ashley Clark, Tyler Connelly, Katie  
Cook, Kristi Harshbarger, Molly Hill, Brad Holtan, Brandi Kanselaar, Beth Manley, Tammy Norman, Bill Peterson,  
Brock Rikkers, Jacy Ripperger, Chris Schwebach, Kelsey Sebern, Molly Steffen, Jessica Trobaugh, Dylan Young



# ISAC Board of Directors

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## ISAC Executive Board

Auditor . **ISAC President Carla Becker** . Delaware County  
 Supervisor . **1st Vice President Richard Crouch** . Mills County  
 Sheriff . **2nd Vice President Brian Gardner** . Linn County  
 Recorder . **3rd Vice President Kris Colby** . Winnebago County

## ISAC Board of Directors

Assessor . **Jean Keller** . Bremer County  
 Community Services . **Jennifer Robbins** . Wapello County  
 Conservation . **Matt Cosgrove** . Webster County  
 County Attorney . **John Werden** . Carroll County  
 Emergency Management . **AJ Mumm** . Polk County  
 Engineer . **Brad Skinner** . Appanoose County

Environmental Health . **Shane Walter** . Sioux County  
 IT . **Joel Rohne** . Worth County  
 Planning and Zoning . **Brian McDonough** . Polk County  
 Public Health . **Kevin Grieme** . Woodbury County  
 Supervisor . **Barry Anderson** . Clay County  
 Supervisor . **Dawn Smith** . Cedar County  
 Treasurer . **Linda Zuercher** . Clayton County  
 Veterans Affairs . **Elizabeth Ledvina** . Tama County  
 Supervisor . **Burlin Matthews** . Clay County | Past President  
 Recorder . **Joan McCalmant** . Linn County | Past President  
 Auditor . **Melvyn Houser** . Pottawattamie County | NACo  
 Auditor . **Grant Veeder** . Black Hawk County | NACo





**William R. Peterson**  
Executive Director



**Kristi Harshbarger**  
General Counsel  
(Oversight on behalf of the  
ISAC Board of Directors)



**Beth Manley**  
Compliance  
Officer



**Jamie Cashman**  
Government  
Relations Manager



**Lucas Beenken**  
Public Policy  
Specialist



**Rachel Bennett**  
Member Relations  
Manager



**Courtney Biere**  
Office  
Coordinator



**Katie Cook**  
Member Support  
Coordinator



**Jacy Ripperger**  
Marketing  
Coordinator



**Kelsey Sebern**  
Event  
Coordinator

## LEGAL



**Brad Holtan**  
Finance and Program  
Services Manager



**Molly Hill**  
Staff  
Accountant



**Tammy Norman**  
IPAC Program  
Manager



**Brock Rikkers**  
Software Support  
Specialist



**Molly Steffen**  
Customer Support  
Coordinator



**Jessica Trobaugh**  
ICACMP Program  
Manager

## FINANCE AND PROGRAM SERVICES



**Dylan Young**  
IT Manager/  
Senior Software Dev



**Nick Ballard**  
Software  
Developer I



**Ashley Clark**  
IT Project  
Coordinator



**Tyler Connelly**  
Network  
Administrator



**Brandi Kanselaar**  
CSN Program  
Coordinator



**Chris Schwebach**  
Software  
Developer

## INFORMATION TECHNOLOGY

## GOVERNMENT RELATIONS

## MEMBER RELATIONS

# ISAC Staff



**Jamie Cashman**  
Government Relations  
Manager



**Lucas Beenken**  
Public Policy Specialist

# ISAC GOVERNMENT RELATIONS

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# 2022 IOWA STATE ASSOCIATION OF COUNTIES TOP LEGISLATIVE PRIORITIES



**Iowa's Natural Resources, Outdoor Recreation, and Water Quality and Quantity**  
There continues to be a need to provide adequate, sustainable, and dedicated state financial resources to address statewide needs related to Iowa's natural resources, outdoor recreation, and water quality. Water quantity management also is needed to minimize or mitigate damage caused by floods. In 2010, Iowans voted to add the Natural Resources and Outdoor Recreation Trust Fund to the Iowa Constitution to address these and other natural resources and outdoor recreation needs. Unfortunately, the Trust has yet to receive any funding. The Trust Fund is the best-known mechanism to address Iowa's natural resources, outdoor recreation, and water concerns and, in so doing, promotes public health, rural revitalization, economic growth, and quality of life for Iowans. The COVID-19 pandemic caused unprecedented demand for outdoor recreational opportunities throughout Iowa. This renewed interest in the outdoors has confirmed that Iowans value their natural resources. It also demonstrates that Iowans expect more places and improved facilities as they venture out. It will take a dedicated investment to meet public demand and expectations. The Trust makes this investment and provides a legacy for generations to come.

The Resource Enhancement and Protection (REAP) Program is authorized in Iowa Code to receive \$30 million annually, plus revenues from the sale of natural resource license plates. However, the program has never been fully funded and in recent years cuts have been more dramatic, with some funding diverted to state park operations and maintenance. The REAP Program is scheduled to sunset in 2026. This important state program provides diverse funding for Iowa's historical resources, county parks, city parks, public green space, conservation education, roadside vegetation management, and state open spaces.

**SOLUTION:** ISAC recommends the following:

1. Passage of a state-wide sales tax increase of at least 3/8th of one cent, to fund the Natural Resources and Outdoor Recreation Trust Fund as per the Iowa Constitution. This will also fully fund REAP.
2. Alleviate the Trust Fund, REAP should be fully funded, with a sunset extended until at least 2031.
3. Funds from the Natural Resources and Outdoor Recreation Trust should be distributed through a formula that maintains the integrity of the constitutional amendment, similar to language found in Iowa Code Chapter 463. This funding formula was developed by the Sustainable Funding Committee, and was the basis upon which Iowans voted to establish the Trust Fund in 2010.
4. The passage of legislation that would support and encourage public actor entities, such as counties, to be directly involved in water mitigation projects that would involve county conservation boards, engineers, and supervisors.

## Open Meetings

**PROBLEM:** The state open meetings law allows a government body to conduct a meeting by electronic means only in circumstances where such a meeting is impossible or impractical. The term impractical is open to interpretation and has produced differing legal opinions given various circumstances. Under the Governor's Declaration of Disaster Emergency proclamation for the COVID-19 pandemic, governmental bodies were authorized to hold meetings by electronic means, so long as proper notice and access were provided to the public. Many counties became reliant on meeting via electronic means, and in fact, experienced an increase in public access and participation. With the expiration of the authorization, governmental bodies are again subject to the "impossible or impractical" threshold and cannot regularly convene via electronic means despite the use of technology not contemplated by current law that often allows more access and transparency than fully in-person meetings.

**SOLUTION:** Amend Iowa Code §21.8(1) by striking "only in circumstances where such a meeting in person is impossible or impractical." This authorizes a governmental body to conduct business by electronic means regularly or on occasion, at its discretion, so long as all other open meetings requirements are met.

ISAC members are elected and appointed county officials from all 99 counties. ISAC promotes effective and responsible county government for the people of Iowa as the principal authoritative source of representation, information and services for and about county government in Iowa.

**ISAC Government Relations Team**  
Jamie Cashman  
Government Relations Manager  
jcashman@iowacounties.org  
515.210.9845

Lucas Beenken  
Public Policy Specialist  
beenkenl@iowacounties.org  
515.408.1780

**ISAC**  
Iowa State Association of Counties  
5500 Westown Parkway  
Suite 190  
West Des Moines, IA 50266  
515.244.7181

[WWW.IOWACOUNTIES.ORG](http://WWW.IOWACOUNTIES.ORG)

# 2022 ISAC TOP PRIORITIES

- Competency and Treatment for Persons in the Justice System
- Mental Health and Disability Services
- Iowa's Natural Resources, Outdoor Recreation, and Water Quality and Quantity
- Open Meetings

## Competency and Treatment for Persons in the Justice System

**PROBLEM:** Inmates are confined in county jails when their criminal cases are suspended pending a competency evaluation and treatment (if deemed appropriate) per Iowa Code Chapter 812. These individuals are frequently mentally ill with exacerbation of severe symptoms. Wait times for inmates in county jails to the Iowa Medical and Classification Center (IMCC) can be three to nine months and at Cherokee Mental Health Institution (MH) two to four months. The inmate frequently remains untreated and symptomatic behaviors include suicide and homicidal ideation, assaultive behavior, delusional thinking, etc.

Those inmates who are found 'not competent and not restorable' have their criminal proceedings discontinued per law. They are typically returned to the community due to limited beds in the two remaining MHs. It is rare that MHs or private community providers have security staff for those individuals who, due to their incompetence, continue to have assaultive or dangerous behaviors. There have been four Occupational Safety and Health Administration (OSHA) complaints filed since 2013 resulting in tens of thousands of dollars in fines against the Iowa Department of Human Services (IHS). It is unknown if or how many civil lawsuits have been filed by staff who have been permanently disabled or the total cost to the State of Iowa.

Iowa Code Chapter 812 established competency evaluations to be done for certain individuals who have mental health/brain health issues who have been arrested.

Four problems currently exist:

1. It can take three to nine months to get a person into state programs that provide the evaluations.
2. Iowa law is unclear on who is responsible for payment of the competency stay under Iowa Code §812.3.
3. Where persons are determined incompetent to stand trial, they are not always able to access services while incarcerated and instead, their illnesses may continue to exacerbate.
4. Frequently, hospitals are not able to accept placements of individuals with high acuity into their inpatient psychiatric units due to the level of care that they require and the level of care that can be provided in the unit.

**SOLUTION:** Iowa Code §812.3 should be changed to clarify which state agency is responsible for competency evaluations and holds for persons with mental health/brain health issues.

The state should appropriate dollars necessary to expand the number of beds available for competency evaluations so persons do not need to wait, possibly without services or medication, for extended periods of time to get the evaluations done.

The development of a civil forensic unit should be explored at the state's current MHs for non-violent offenders and at IMCC for offenders who may be considered dangerous. Once an individual is deemed not restorable but still a danger to the community, that person should be placed in the appropriate unit. If at a certain point, that individual is no longer in the custody of the Department of Corrections (DOC), they should be funded by DHS. There needs to be a change in the Iowa Code process in §12 that changes their custody from DOC to DHS at that point. This is not a 229 issue. Because this originated out of a criminal proceeding, it should not be turned over to 229.

DHS and DOC need to jointly develop a civil forensic unit with input from law enforcement, MH/DS Regions, Judicial Mental Health Advocate, etc. There needs to be a facility where individuals with mental illness can obtain treatment in a secure environment. This will also allow those who have been found 'not competent and not restorable' a multi-tiered program based upon the individual's acuity for a safe return to the community.

The Iowa DHS and other state agencies should work with the Iowa Community Services Association and the Iowa State Sheriff's and Deputies' Association to implement Tertiary Care Hospitals in the state that are geographically dispersed to meet the needs of individuals who need a higher level of care than is currently available in an inpatient unit in Iowa.

## Mental Health and Disability Services

**PROBLEM:** With the historic change in how mental health and disability services (MH/DS) are funded in SF 615, there is a need to address a number of issues for counties/regions to ease this transition and to make sure there is a continuity of these essential services for all Iowans.

**SOLUTION:** As we move through the transition to funding MH/DS services to the State of Iowa, ISAC supports that the following issues be addressed either through legislation or administrative rule:

1. ISAC supports that all remaining carry-forward balances at the end of this fiscal year, remain in the region of origin to be used either directly for services in those counties or returned to the taxpayers in those counties.
2. With the carry-forward balance restrictions being reduced in SF after FY 2023 to SF 615, ISAC supports that be increased to 25% to maintain timely payment to providers should the State of Iowa fail behind on its quarterly payments to the MH/DS regions.
3. Legislation might be required to clarify and ease the payroll payment process between county and regional employees in this transition process.

## 2022 ISAC Legislative Priorities – Full Documents

# ISAC GOVERNMENT RELATIONS

American Rescue Plan  
Act (ARPA) Update

## AMERICAN RESCUE PLAN ACT



**RESOURCES**  
FOR IOWA COUNTY LEADERS

[www.iowacounties.org](http://www.iowacounties.org)





# ISAC MEMBER RELATIONS

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**Rachel Bennett**  
Member Relations  
Manager

MEMBER  
RELATIONS



**Courtney Biere**  
Office  
Coordinator



**Katie Cook**  
Member Support  
Coordinator



**Jacy Ripperger**  
Marketing  
Coordinator



**Kelsey Sebern**  
Event  
Coordinator

# CHECK IT OUT!

THE  
IOWA STATE ASSOCIATION OF COUNTIES  
WEBSITE HAS AN ALL NEW LOOK!

Q [www.iowacounties.org](http://www.iowacounties.org)

## UPDATED FEATURES:

SIMPLE NAVIGATION FROM THE ISAC HOME PAGE

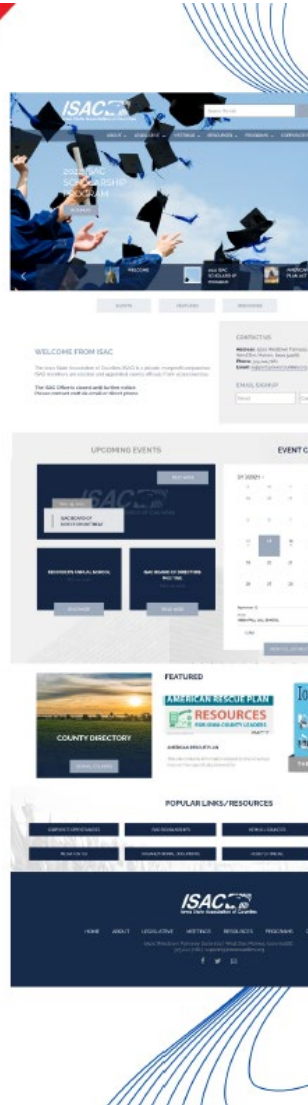
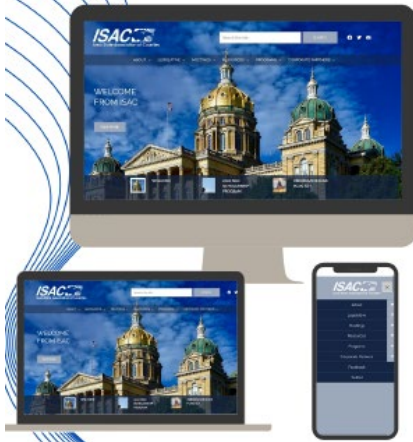
LONG SCROLLING PAGE VIEWS

EASIER ACCESS TO EVENT INFORMATION

SELF-UPLOAD FORMS FOR BID NOTICES AND CLASSIFIED ADS



OPTIMIZED FOR  
VIEWING ON  
ALL DEVICES!



# ISAC MEMBER RELATIONS

## Communications

- ISAC Legislative Update
- The Iowa County magazine
- Basecamp
- ISAC website

*Not getting emails from us?*

Send request to [support@iowacounties.org](mailto:support@iowacounties.org)

ENDORSED ELITE PREFERRED VENDOR



ENDORSED ELITE PREFERRED VENDOR



ENDORSED PLATINUM PREFERRED VENDOR



ENDORSED GOLD PREFERRED VENDOR



Endorsed Preferred Vendors

National Association of Counties (NACo)  
Nationwide Retirement Solutions  
Omnia Partners  
Professional Development Academy

ELITE PREFERRED VENDOR  
IP Pathways

PLATINUM PREFERRED VENDOR  
Community State Bank  
D.A. Davidson Companies  
Henry M. Adkins and Son  
Hopkins & Huebner, P.C.  
MidAmerican Energy  
Northland Securities, Inc.  
Schneider Geospatial

GOLD PREFERRED VENDORS  
Ahlers & Cooney, P.C.  
Cost Advisory Services, Inc.  
Cott Systems, Inc.  
Delta Dental  
Dorsey & Whitney LLP  
InfoTech, Inc.  
ISG  
Neapolitan Labs  
Purple Wave Auction, Inc.  
Speer Financial, Inc.  
Tyler Technologies

Vanguard Appraisals, Inc.  
Wellmark Blue Cross Blue Shield of Iowa  
Wells Fargo  
Ziegler CAT

SILVER PREFERRED VENDORS  
FirstNet  
Iowa Roadside Management  
Murphy Tower Service  
Sidwell

# ISAC MEMBER RELATIONS

## Preferred Vendor Program and Corporate Partners

Please support our Preferred Vendors!

## RESERVE A MEETING ROOM

ISAC is excited to provide meeting space for our membership. The ISAC office is located at 5500 Westown Parkway, Suite 190, West Des Moines, IA 50266 and is within a short distance of many restaurants, hotels and retail.

The ISAC office offers Meeting Room A, our largest conference room, for our members to reserve. It is the ideal setting for small to mid-size meetings, trainings and workshops.

COMING SOON - MEETING ROOM A POLICY

To reserve a room, please contact Courtney Biere at [cbiere@iowacounties.org](mailto:cbiere@iowacounties.org) or 515.244.7181.

EMAIL COURTNEY

Name *	
First	Last
Phone *	
Email *	
Select in-person or online meeting *	
<input type="radio"/> In-person - Reserve a room at the ISAC office	
<input type="radio"/> Online - Reserve a virtual platform	
Date *	Start Time *
mm/dd/yyyy	PM : MM AM
End Time *	Title of meeting *
PM : MM AM	
Number of attendees *	A/V needs *
	<input type="radio"/> Yes
	<input type="radio"/> No
Conference call needs *	Material needs *
<input type="radio"/> Yes	
<input type="radio"/> No	
Lunch needs (Currently unavailable) *	Special Requests
<input type="radio"/> Yes	
<input type="radio"/> No	
Description of meeting *	
Polling/Surveying? *	
<input type="radio"/> Yes	
<input type="radio"/> No	
Special Requests	
Submit	

# ISAC MEMBER RELATIONS

## ISAC Meeting Room A Opening Soon!

- Up to 18 individuals
- Hybrid meeting capabilities
- Refreshments and food available
- Limited hours
- Masks required in common areas

*Need a larger or different meeting space in Des Moines?*

Send request to [support@iowacounties.org](mailto:support@iowacounties.org)

# ISAC MEMBER RELATIONS

## Events



### **ISAC University**

January 19-20, 2022

West Des Moines Sheraton

**REGISTER NOW!**



### **Statewide Supervisors Meeting**

February 10, 2022

Embassy Suites Des Moines Downtown

**REGISTER NOW!**



### **ISAC County Day at the Capitol**

March 9, 2022

(Tentative – Iowa State  
Capitol)



### **ISAC Spring Conference**

March 10-11, 2022

Des Moines



### **Virtual Opportunities**



# ISAC EDUCATION FOUNDATION

## Scholarship Program



### SCHOLARSHIP AWARDS

Annual scholarships

High school seniors

Children of county  
officials/professionals

Deadline in early December

Awards given in March



### FUNDRAISING EVENT

**ISAC Scholarship Golf Fundraiser**

July 13, 2022

NEW LOCATION!

Otter Creek Golf Course, Ankeny



**Kristi Harshbarger**  
General Counsel



**Beth Manley**  
Compliance Officer

ISAC  
LEGAL

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ISAC  
LEGAL

## Services



### RESOURCE

Education and information

Reference attorney (IRS example)

No attorney-client privilege

No direct representation



### WHAT CAN WE DO?

Where do I find it? questions

County attorney referred  
questions

Resources of general applicability

Help affiliates

Litigation assistance through ISAC  
Litigation Committee

ISAC  
LEGAL

## HIPAA Program

### Annual Benefits

- HIPAA 101 training webinar
- Day-long, in-person training for up to five individuals
- Access to all historical Program memos and information
- Consultation up to five hours
- Quarterly newsletters
- Webinar series

### Annual Cost

- New county - \$1,950
- New MH/DS region - \$2,000
- Returning county or region - \$1,750





**Dylan Young**  
IT Manager/Senior  
Software Developer



**Nick Ballard**  
Software  
Developer I



**Ashley Clark**  
IT Project  
Coordinator



**Tyler Connelly**  
Network  
Administrator



**Brandi Kanselaar**  
CSN Program  
Coordinator



**Chris Schwebach**  
Software  
Developer

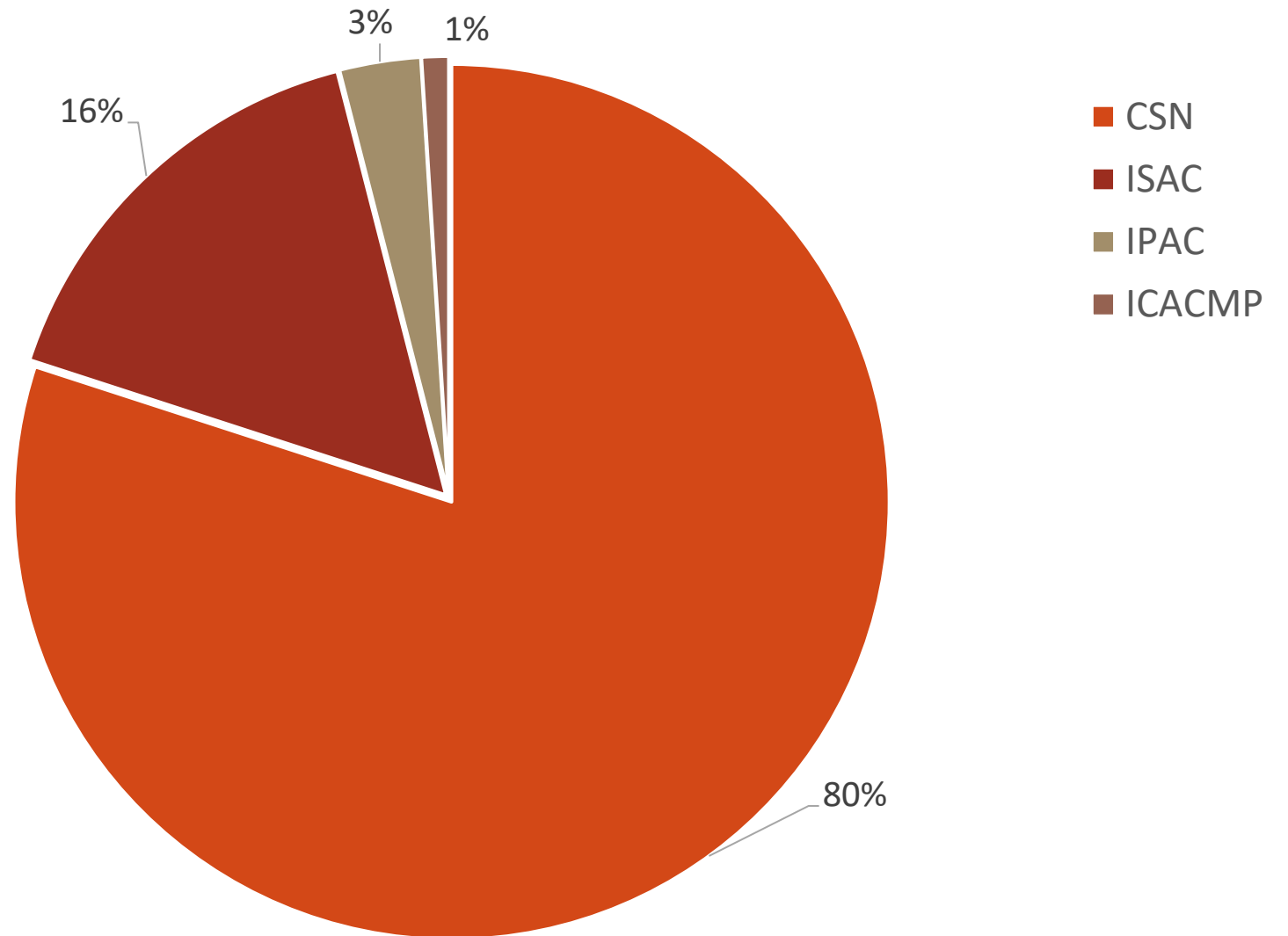
# ISAC INFORMATION TECHNOLOGY





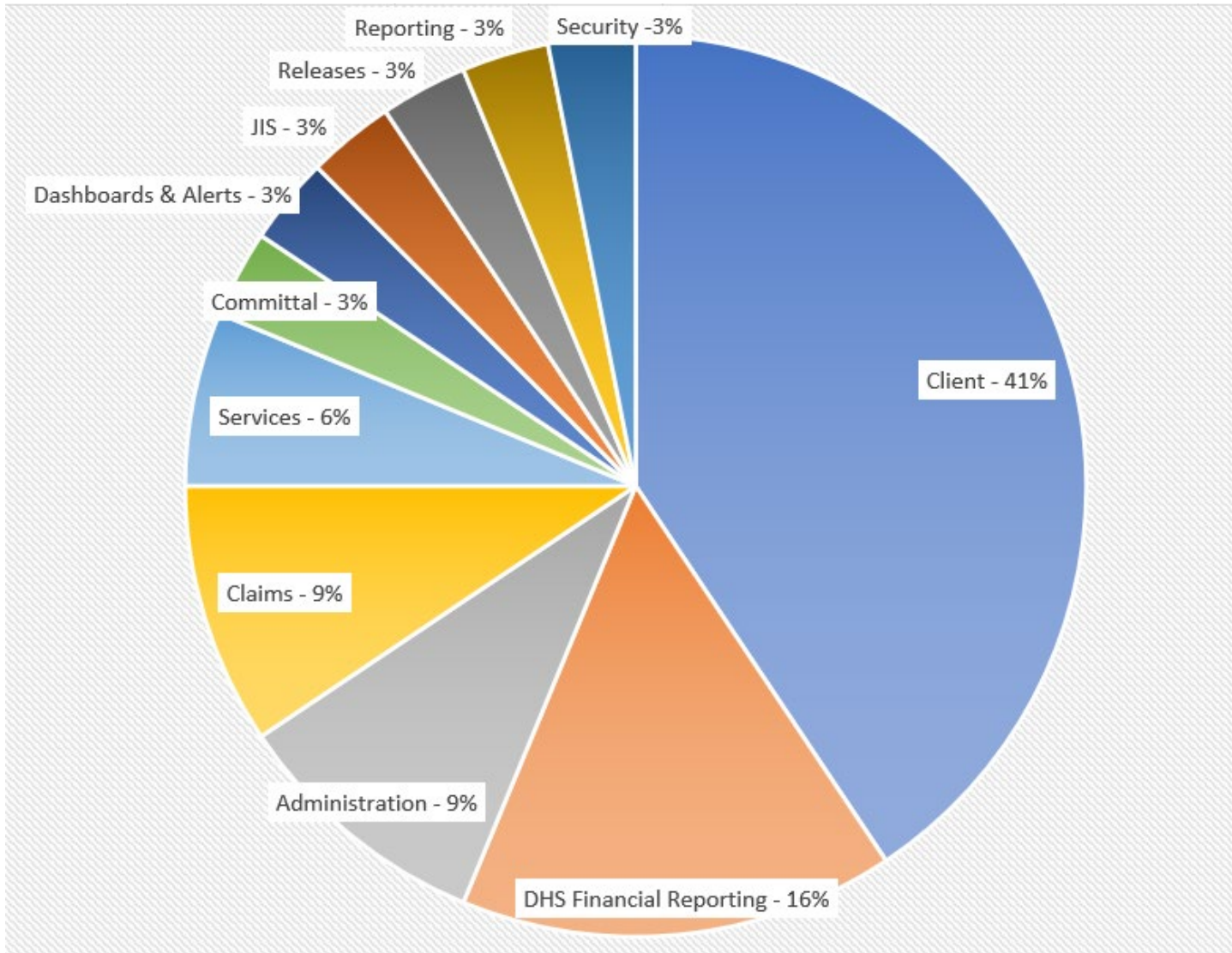
# ISAC INFORMATION TECHNOLGY

FY 2021 TIME  
ALLOCATION BY  
PROGRAM



# CSN Project Statistics

- 3 Priority Projects
- 52 CSN enhancements
- 9 Custom Reports





## CSN Priority Projects

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- Client Planning Tool
- Polk County MHDS Region Integration
- Criminal Justice Information System (CJIS) Data Exchange

# ISAC INFORMATION TECHNOLOGY

## CSN Priority Projects



## Client Planning Tool

- Utilizes data within CSN to link clients with the services that best match the client's needs
- Attempts to identify best provider matches based on location, the services the agency offers, and available openings
- Currently over 200 have been completed in CSN since the launch in July 2021



Close

Generate

## Client Planning Tool

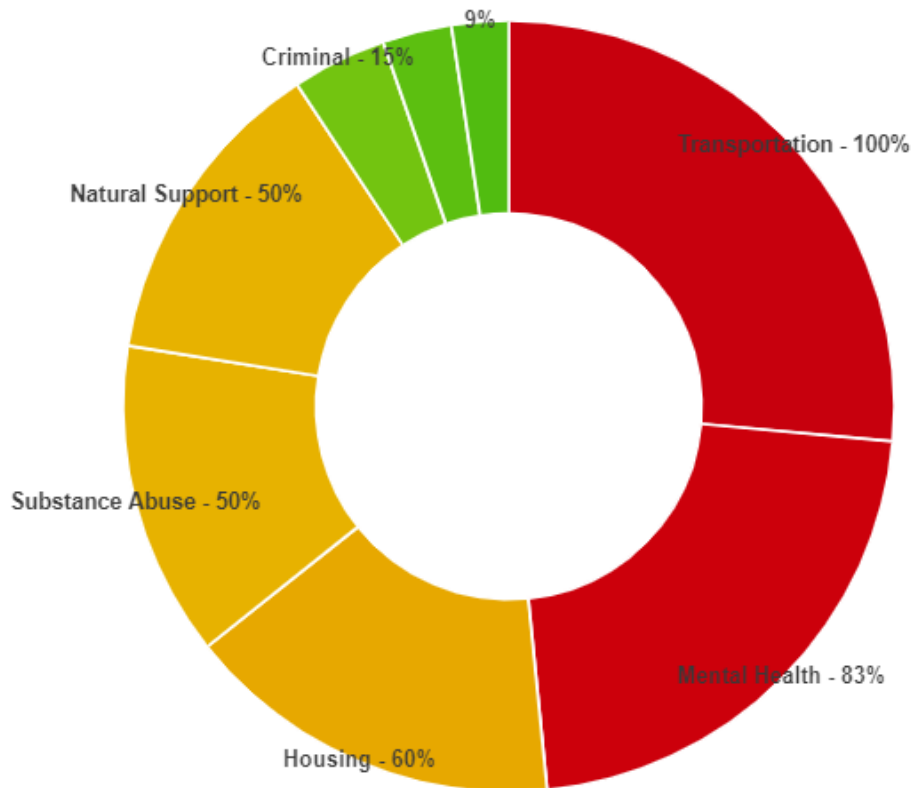
Name: A S

Current Age: 15

Made By: Ashley Clark

Date: 8/18/2021

- Transportation - 100%
- Mental Health - 83%
- Housing - 60%
- Substance Abuse - 50%
- Natural Support - 50%
- Criminal - 15%
- Employment - 11%
- Safety - 9%





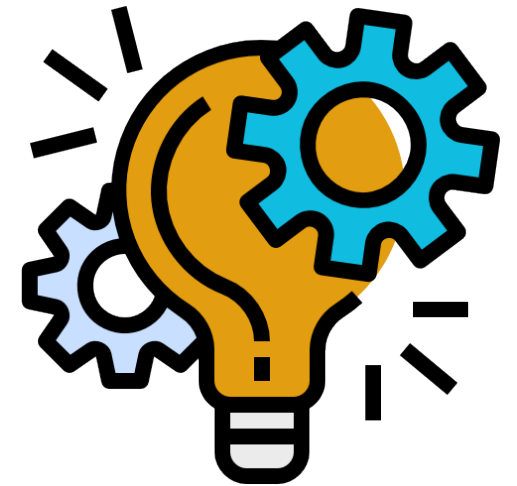
# ISAC INFORMATION TECHNOLGY

## CSN Priority Projects



## Polk County MH/DS Region Integration

- Analysis identified three gaps
  - Level of Support (LOS)
  - Outcomes
  - Financials/Budgeting
- Each gap is separated into phases
- Entire project completion date: 7.1.2022



# ISAC INFORMATION TECHNOLGY

## CSN Priority Projects



## Criminal Justice Information System (CJIS) Data Exchange

- This exchange inserts jail booking information directly into CSN from their database, which decreases user input and allows more accurate information on inmates.
- 95 of 99 counties use TraCS, which transfers arrest information through CJIS.
  - Counties not using TraCS: Floyd, Howard, Jefferson, Van Buren
- Only adult information is being exchanged at this time.

# ISAC INFORMATION TECHNOLGY

## CSN Priority Projects



## CJIS Data Exchange Continued...

- **Data Imported:** County of Arrest, Case Number, Charges, Date of Complaint (filing date), Case Dispositions
- Data Exchange between CSN and CJIS began in August 2021 (soft launch). The full launch was completed in November 2021.
- Currently 2400+ total charges have been imported into CSN, matching 1300+ different clients.



# ISAC INFORMATION TECHNOLGY

## Ongoing and Upcoming Projects

- Polk MHDS Region Integration Phase II and Phase III
- Client Satisfaction Survey (in development)
- Submitted/approved enhancements
- Requested reports
- State mandates
- PA 5.8.9 Legislation Updates
- Assist with PA software Rewrite



# ISAC INFORMATION TECHNOLGY

## Questions?

The ISAC IT team is dedicated to assisting regions/counties to collaborate and ease the processes for users and members to best serve the clients.

Contact  
Us

[ITStaff@iowacounties.org](mailto:ITStaff@iowacounties.org)







**Brad Holtan**  
Finance and Program  
Services Manager



**Molly Hill**  
Staff Accountant

# ISAC FINANCE

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# ISAC FINANCE

## Overview

### Financial Operations

- Accounts receivables/payables
- Internal controls
- Investments
- Insurance
- Audits/tax returns

### Financial Accounts

- ISAC Corporate and Foundation
- 4 - Insurance programs
- 4 - 28E organizations
- 4 - Affiliates
- 16 Checking/11 Savings/11 Investment accounts



# ISAC FINANCE

## ISAC Programs

### Insurance Programs

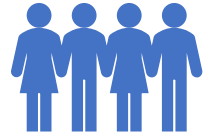
- Self-Funded Group Health Program
- Self-Funded Dental Program
- Unemployment Program
- Voluntary AD&D Program

### 28E Organizations

- Iowa Precinct Atlas Consortium (IPAC)
- Iowa County Attorney Case Management Project (ICACMP)

ISAC  
FINANCE

## Group Health Program



### Group Health Program

Self-Funded pool

26 counties

ISAC Corporate

1 MH/DS region



### Benefits

Rates delivered in Nov/Dec

Broker paid by Group Health Plan  
(Group Benefit Partners)

Benefits Enrollment Platform

Employee Assistance Program

Consolidated Billing

Wellness program

Accident insurance plan

Ancillary products

# ISAC GROUP HEALTH PROGRAM

## Wellness Plan

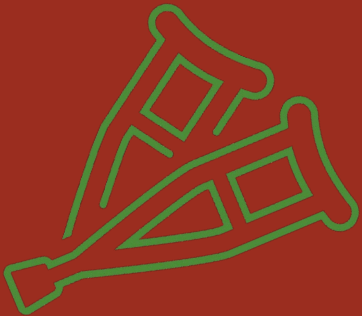


### Group Health Program – Wellness Plan

- All employees covered under ISAC health plan qualify
- Employees earn up to \$200 based on participation
  - \$75 for annual physical (paid by accident insurance)
  - \$25 for completing annual assessment
  - \$25 for completing a program under one of the eight pillars of wellness (physical, financial, nutrition, etc.) – May complete up to four pillars
- County receives \$30/contract to cover wellness incentives or lunch n' learns

# ISAC GROUP HEALTH PROGRAM

## Accident Plan



### Group Health Program – Accident Plan

- All employees covered under ISAC health plan qualify
- Insurance provided by Reliance Standard
- Employees are automatically enrolled in the core accident plan at no cost (paid by group health plan)
- Option to upgrade to enhanced plan and/or add family members to coverage
- \$50,000 AD&D coverage included



# ISAC GROUP HEALTH PROGRAM

## Other Products



## Group Health Program – Other Products

- Voluntary AD&D insurance
- Long-Term disability
- Short-Term disability
- Accident plan
- Dental insurance
- Vision insurance
- Critical illness
- Voluntary Life insurance



**Jessica Trobaugh**  
ICACMP Program  
Manager



**Brock Ridders**  
Software Support  
Specialist



**Molly Steffen**  
Customer Support  
Coordinator

# IOWA County Attorney's Case Management Project

## ICACMP

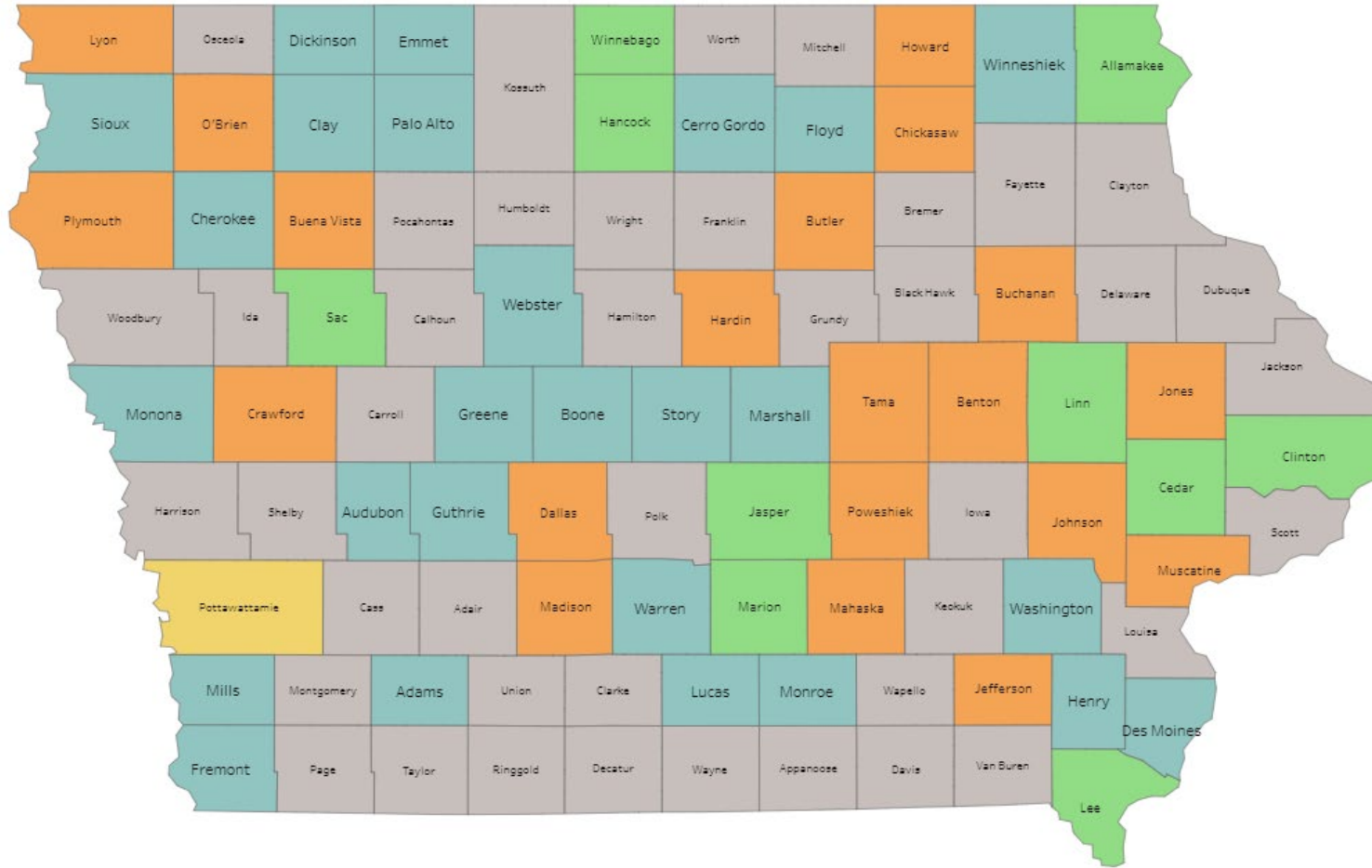
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# IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT

## 2021






## A Year of Transition

- ICACMP secured 425,000 in grant funding that was disbursed between 31 county attorney's offices to help offset the cost to move to the cloud based Karpel case management software.
- ICACMP brought 5 new counties into the project that previously had no case management system.
- Onsite training was provided to 25 county attorney's offices in 2021.
- We currently have 10 additional counties scheduled to move to the Karpel software in 2022.



# IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT **ICACMP**

## Participating Counties

-  Current PbK County
-  Judicial Dialog County
-  Non-Project County
-  Prolaw County
-  Scheduled to move to PbK

## Adding New Training Options

- Training videos were created for counties to use when they bring on new employees and reference back to after their onsite training is complete for both Karpel and Prolaw.
- Training guides were created for both Karpel and Prolaw counties and they were uploaded to Basecamp where users can access them and download them anytime.
- Zoom and Go to Meeting are both being utilized to provide trainings to counties remotely.

IOWA  
County Attorney's  
Case Management  
Project

**ICACMP**

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# IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT

## Looking Forward to the Future

- Looking to add additional Data Exchanges with our Justice Partners.
- Bring additional counties into the ICACMP Project.
- Provide collaborative training for project members to help find ways to improve our project and the systems we support.
- Continue to search out grant funding to assist counties in moving to Karpel.







**Tammy Norman**  
IPAC Program  
Manager



**Molly Steffen**  
Customer Support  
Coordinator



**Brock Ridders**  
Software Support  
Specialist



**Chris Schwebach**  
Software  
Developer

IOWA  
PRECINCT  
ATLAS  
CONSORTIUM  
**IPAC**

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# IOWA PRECINCT ATLAS CONSORTIUM

## IPAC

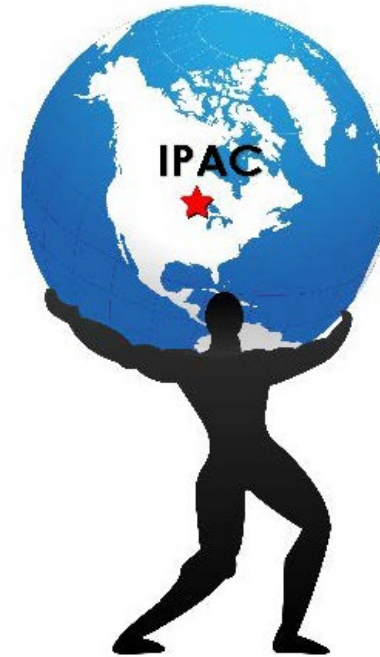
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Pollbook system that replaced paper registry books and assists Precinct Election Officials (PEOs)

- 80 operational counties
- 1,450 polling locations potential

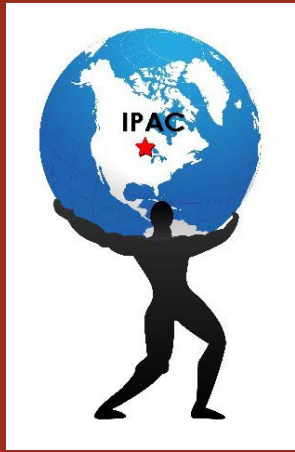
## TIMELINE

- 2008 – Developed by Cerro Gordo County
- 2009 – First used during an election
- 2013 – Formed through 28E
- 2018 – ISAC began support
- 2021 – Software rewrite began



# IOWA PRECINCT ATLAS CONSORTIUM IPAC

## Board and Committee



### Board of Directors

President Carla Becker – Delaware County

Vice President Jennifer Garms – Clayton County

Secretary Michelle Eisenman – Hancock County

Treasurer Travis Weipert – Johnson County

At-large Eric Van Lancker – Clinton County

At-large Julia Helm – Dallas County

Futures Karen Showalter – Black Hawk County

Past President Dennis Parrott – Jasper County

Ex-officio – Tammy Norman, ISAC

### Futures Committee

Chair Karen Showalter – Black Hawk County

Karla Ahrendson – Buena Vista County

Julia Helm – Dallas County

Billie Jo Hoskins – Greene County

Amy Jensen – Black Hawk County

Josh Rozendaal – Black Hawk County

Alex Stanton – Johnson County

Adam Wedmore – Cerro Gordo County

Ex-officio Carla Becker – Delaware County

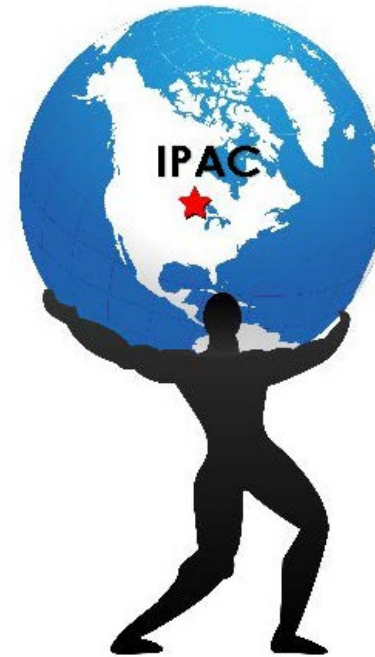
# IOWA PRECINCT ATLAS CONSORTIUM

## IPAC

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### BENEFITS

- Counties
  - Compliance
  - Hardware and software support
  - Low cost
  - Ownership
  - Training and education
- PEOs
- Voters



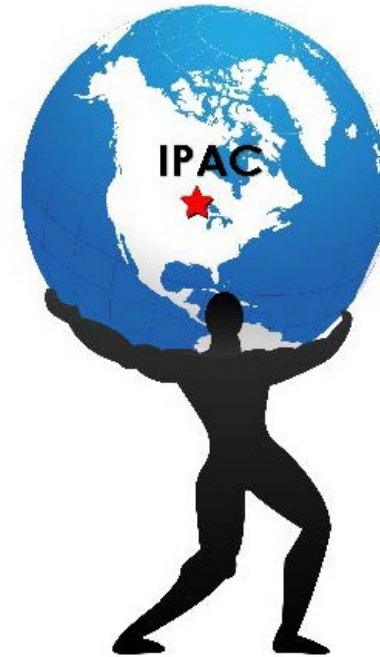
# IOWA PRECINCT ATLAS CONSORTIUM

## IPAC

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### FUTURE

- Software redesign has begun!
- Deployment in pilot counties 2022
- Full deployment to the IPAC membership in 2023
- Compliant with Iowa election laws
- Hybrid software – works with or without internet
- Robust Absentee Module
- Ability to hold virtual PEO training





# Iowa State Association of Counties

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WE ARE HERE TO HELP!

[SUPPORT@IOWACOUNTIES.ORG](mailto:SUPPORT@IOWACOUNTIES.ORG)