

The Iowa County

November 2020



IOWA STATE ASSOCIATION OF COUNTIES

FY 2020 Annual Report



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THE IOWA COUNTY MAGAZINE

FY 2020 ISAC Annual Report

*November 2020 * Volume 49, Number 11*

The Iowa County magazine: The official magazine of the
Iowa State Association of Counties
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Rachel Bennett, EDITOR

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ISAC's Mission:

To promote effective and responsible county government for the people of Iowa.

ISAC's Vision:

To be the principal, authoritative source of representation, information and services for and about county government in Iowa.

ISAC members are elected and appointed county officials from all 99 counties. *The Iowa County* (ISSN 0892-3795, USPS 0002-150) is published monthly by the Iowa State Association of Counties, 5500 Westown Parkway, Suite 190, West Des Moines, IA 50266.

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FROM THE ISAC EXECUTIVE DIRECTOR

William R. Peterson
ISAC Executive Director
bpeterson@iowacounties.org

"I may not have gone where I intended to go, but I think I have ended up where I needed to be."
Douglas Adams – "The Long Dark Tea-Time of the Soul"

You Are Where You Need to Be!

Annually we try to capture a snapshot of the activities that have engaged us as staff for the Iowa State Association of Counties (ISAC). We pursue them for a variety of reasons, but all are focused on serving our association membership. Some services are directed by the ISAC Board of Directors, contracted for by our affiliate groups, done to assist you in doing your job at the county better, or are expected of us by persons or organizations external to the association. All are constantly under review to determine whether we are performing them to the best of our ability. Our reporting method for the past few years has been the November issue of *The Iowa County magazine*. Please take a few minutes to catch up on what we have been doing.

While we are reporting our activities as we normally would, it is safe to say that since March 17, 2020, life has been anything but normal. One of the last normal things I recall doing was attending the ISAC Spring Conference in Des Moines on March 12-13, 2020. Then on March 17, 2020, Governor Kim Reynolds issued her third Proclamation of Disaster Emergency, which essentially shutdown the state in response to the COVID-19 Pandemic. Since March 18, ISAC staff have been operating in a virtual world as 85% of the staff members work from their homes. I will share with you how that effort is going, but first I want to share a few facts about calendars, and what we were doing prior to March 18, 2020.

Did you know, there are lunisolar, solar, lunar, and seasonal calendars besides calendars that measure years? The oldest calendar is thought to be a Mesolithic arrangement of twelve pits and an arc found in Warren Field, Aberdeenshire, Scotland. It is a lunar calendar estimated to be around 10,000 years old. (As a side note, it makes one wonder how space travelers coming upon a climate cooked planet Earth, a half million years from now, will interpret 12 hog confinement buildings surrounding a manure pit.) You may be familiar with the term B.C. (Before Christ), which is now commonly referred to as B.C.E. (Before Common Era). You may also have heard of A.D. (Anno Domini), an era that was the brainchild of a guy named Dionysius that measures the years since B.C.E. ended. So, I am wondering if I can declare the start of a new era, maybe calling it P.C.A. (Post COVID Arrival). I calculate that I'm as qualified as the individuals who declared the previous ones. After all, I've got an iPhone, iPad Pro, and two laptops. Now, let's get back to what we did pre-P.C.A.

Because P.C.A. has been so consuming, I had to go back to my Outlook calendar to remind myself of ISAC happenings since July 1, 2019. Everything about that time now seems so far away. On a personal note, I reached some milestones during the past year: my 40th ISAC work anniversary; my 25th anniversary as ISAC executive director; and my 40th consecutive ISAC annual and spring conferences. I am not usually one to spend much time celebrating, but it seems pretty amazing to have lasted this long. However, when I took time to stop and reflect, I realized it isn't because of anything amazing I have done, it is because of what an amazing job you have done. It has been the combined acts of kindness, mentorship, and forgiveness that ISAC members and staff have blessed me with during this time. It has been the trust, support, and friendship given by you during both good and difficult times. Thank you so much for these gifts. I couldn't have survived without you!

While doing my calendar look back, I discovered so many things I wanted to share with you, but I have space for just a few highlights related to pre-P.C.A. I remembered the trip to Washington D.C. in July 2019 to attend a briefing sponsored by the White House Office of Intergovernmental Affairs. I traveled there with ISAC President Burlin Matthews, other Iowa county officials, and county officials



from Nebraska, Kansas, and Missouri. A discussion focal point was the record-breaking flooding along the Missouri River in March and May of 2019. We wanted to know how our federal partner was going to help the individuals in this area recover. Two month later in September, excessive rainfall again drove the Missouri from its banks, adding to the misery of residents, and making the recovery even more difficult. Like you have been for me, county officials were where they needed to be to help. As residents still grappled with that damage 18 months later, along came the new challenge of the COVID-19 pandemic.

The ISAC Board held its annual retreat and planning session in September 2019. We weren't able to travel to President Matthew's home county as planned, but as the Board has done in previous years, we set aside normal association business and spent time on organizational wellness. President Matthews asked breakout groups of board and staff members to identify three things that ISAC should stop doing, do better, and start doing. Ideas were prioritized based on the number of times they were raised. The top priorities were presented at the November 2019 ISAC Board meeting and fell into the following four broad categories:

1. Refine how programs and services are financed to ensure there are adequate resources and staffing to effectively manage programs.
2. Focus association communication vehicles such as magazine, social media, website, and new forum on maximizing their value as connection points with members.
3. Enhance our member engagement activities, such as conferences, meetings, webinars, and virtual interactions, to provide the maximum return on member's time investment.
4. Expand our influence with the public, state, and federal policy makers, and other coalitions in the public arena to ensure that the "voices of county officials" are heard and understood.

I want to emphasize these were not areas identified as a result of failure. These priorities are forward looking and help identify for us what is most important to the Board and membership. As mentioned earlier in this article, our goal is always to do better and be better. Your board representatives were right where they needed to be, to help us make that happen.

I think all of us were looking forward to 2020 and the start of a new decade. It seemed to start off like it was going to be a pretty good year. ISAC President Burlin Matthews and I had great trip to Washington DC for a meeting with fellow state association presidents. We experienced an exceptional leadership program at George Washington's home in Mount Vernon. Early in the year, we started to hear some background noise about a disease in China called the Novel Coronavirus (COVID-19). I don't think it really registered with a lot of us. ISAC University was a successful and well attended event held in mid-January. Staff helped the Iowa State Association of County Supervisors host its annual winter meeting at the end of January. I am not claiming there is a clear correlation, but shortly after Rachel Bennett broke her foot in mid-January, the first COVID-19 cases showed up in the United States.



Iowa legislative activity was heating up in February 2020. The idea of increasing the sales tax to fund conservation and mental health services was gaining traction. ISAC's Government Relations Team was busy supporting good ideas and fending off bad ones. A group of Iowa county officials attended the NACo Legislative Conference in Washington, D.C. in late February and early March. President Trump addressed NACo members during a very well attended general session. NACo members were also treated to a very informative session with Former Secretary of State Colin Powell who shared his 13 rules of leadership. All that attended arrived home safe and sound, but the world was really starting to change by then. This brings us back to where I started, the ISAC Spring Conference and P.C.A.

As I reported earlier, starting March 18, 2020, ISAC staff moved to an almost completely remote and virtual work environment. In many ways, the period from that day in mid-March to the end of the fiscal year was really a blur. Every ISAC team and staff member was learning to get their work done in new ways. In those first few weeks, association team managers met for a daily debrief at 8:30 am every morning via Zoom. There were daily team meetings to connect members and identify what needed to be done. We established an internal COVID-19 pandemic response team that included the executive director, government relations team, legal staff, and communication staff. The COVID-19 team was responsible for gathering and interpreting pandemic information from our state and federal partners and determining the best ways to share it with our members. The Member Relations team quickly became experts at

managing Zoom, Microsoft Teams, and GoToWebinar virtual meetings for both our internal operations and to assist our members who might need a virtual venue.

While these activities were going on, the regular work of the Finance and Program Services, Government Relations, Information Technology, Legal, and Member Relations Teams went on as normal. Each member was pitching in to not only do the best they could, but to get better at doing it every day. Programs that we manage such as the Community Services Network (CSN), Iowa Precinct Atlas Consortium (IPAC), Iowa County Attorneys Case Management Project (ICACMP), ISAC HIPAA Program, ISAC Health Program, and many other services didn't miss a beat. Whenever something needed to be done, ISAC staff was always right where they needed to be to get it done.

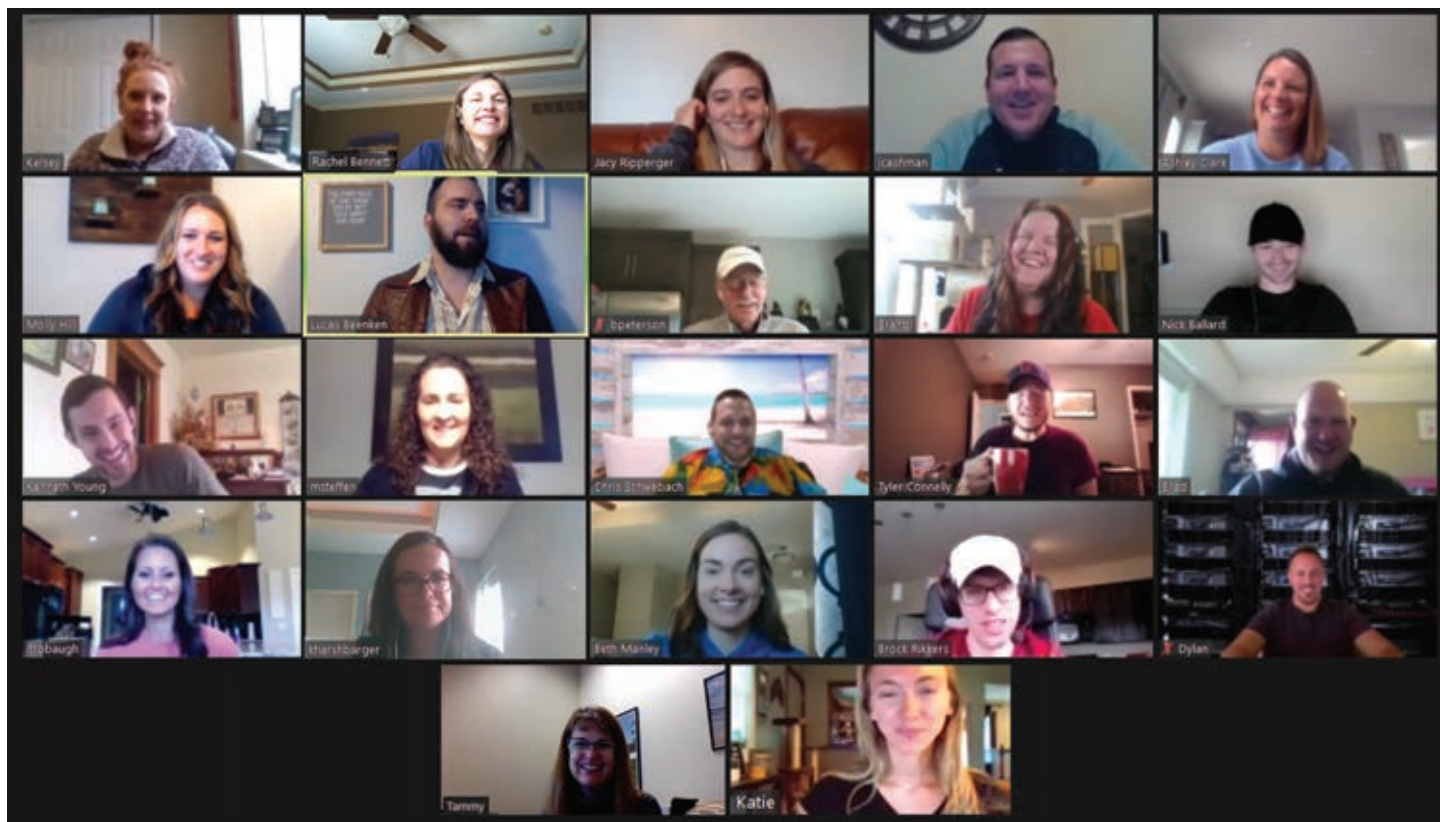
I am literally out of the time and space my editor has given me. There is so much more that I could share with you about what the ISAC Board and staff have done to best serve you. We have been inspired to do it because whether it was pre-P.C.A. or P.C.A., we know that every day you have done your best for citizens in your communities. I wonder where they would be without you, because you are always right there where you needed to be to assist them. We can't thank you enough for your service. I can't predict what the future will be, when this pandemic will end, or how things will turn out, but I want you to know that your catfish friends at ISAC are in the pond waiting to help brighten your day. Be safe!

"Your Catfish Friend"

If I were to live my life
in catfish forms
in scaffolds of skin and whiskers
at the bottom of a pond
and you were to come by
one evening
when the moon was shining
down into my dark home
and stand there at the edge
of my affection
and think, "It's beautiful
here by this pond. I wish
somebody loved me,"

I'd love you and be your catfish
friend and drive such lonely
thoughts from your mind
and suddenly you would be
at peace,
and ask yourself, "I wonder
if there are any catfish
in this pond? It seems like
a perfect place for them."

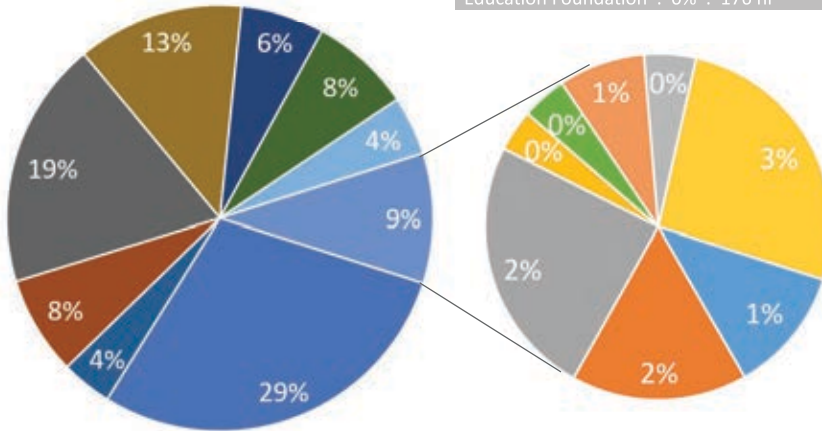
Poem written by Richard Brautigan and
Published in "The Pill Versus the Springhill
Mine Disaster."



ISAC STAFF TIME ALLOCATION

Office Admin . 29% . 13,247 hr
ICTS/CSN . 19% . 8,577 hr
ICACMP . 13% . 5,779 hr
Conferences/Meetings . 8% . 3,500 hr
Government Relations . 8% . 3,431 hr
IPAC/SEAT . 6% . 2,894 hr
ISAC Network Admin . 4% . 2,055 hr
Legal . 4% . 1,768 hr

Miscellaneous . 9%
COVID - 19 Pandemic . 3% . 1,183 hr
Public/Member Relations . 2% . 1,090 hr
Member Service Program . 2% . 737 hr
Affiliates . 1% . 529 hr
Magazine . 1% . 362 hr
Education . 0% . 218 hr
ICEASB . 0% . 190 hr
Education Foundation . 0% . 176 hr



The ISAC staff works hard for its members. We strive to protect your interests and to make your jobs as public servants as easy as possible. To guide our efforts in achieving that goal, staff have adopted five core values. They are to:

- Be member focused
- Seek personal and business excellence
- Respect others
- Work as a team
- Be personally honest and ethical

Contact us at 515.244.7181 or by email using the first initial and last name followed by @iowacounties.org.

We're always here and happy to help!

Where Can I Find Out More? Page 7. The ISAC website includes a brief description of the duties of each staff member. Find us under the About tab.

THANK YOU!



Thank you to our generous sponsors of the ISAC Friends of the Education Foundation program. The ISAC Education Foundation is proud to offer scholarships to the children of county officials and county employees.



COUNTY RISK
MANAGEMENT SERVICES, INC.
representing



Interested in supporting the ISAC Education Foundation?
Contact Jacy Ripperger at jripperger@iowacounties.org

ISAC Board of Directors

What They Do? Duties of the ISAC Board of Directors include:

- electing officers from the members of the Board
- serving as a liaison between ISAC and their affiliate
- developing and monitoring strategic plans
- deciding among priorities and setting policy
- recommending ISAC's budget to members
- ensuring adequate financial resources
- selecting and supporting the Executive Director
- enhancing the organization's public standing
- recruiting new members
- assessing board performance

Who They Are? Each of ISAC's 16 affiliates has one seat on ISAC's

Board of Directors - except for supervisors, who have three. Three additional past presidents and NACo Board members round out the members of the Board. The ISAC Executive Committee serves a calendar year term.

Where Can I Find Out More? The ISAC website includes past minutes, agendas and more. Find them under the About tab.



ISAC Executive Board (seated L to R)
 Sheriff . **3rd Vice President Brian Gardner** . Linn County
 Supervisor . **President Burlin Matthews** . Clay County
 Supervisor . **2nd Vice President Richard Crouch** . Mills County
 (not pictured)
 Auditor . **1st Vice President Carla Becker** . Delaware County

ISAC Board of Directors
 (middle row L to R)
 Assessor . **Jean Keller** . Bremer County
 Recorder . **Kris Colby** . Winnebago County
 Treasurer . **Linda Zuercher** . Clayton County
 Planning and Zoning . **Shane Walter** . Sioux County
 Auditor . **Peggy Rice** . Humboldt County | Past President
 Supervisor . **Dawn Smith** . Cedar County

Community Services . **Russell Wood** . Franklin County
 Veterans Affairs . **Elizabeth Ledvina** . Tama County
 (back row L to R)
 Engineer . **Brad Skinner** . Appanoose County
 Emergency Management . **AJ Mumm** . Polk County
 IT . **Joel Rohne** . Worth County
 Sheriff . **Lonny Pulkrabek** . Johnson County | Past President
 Auditor . **Melvyn Houser** . Pottawattamie County | NACo
 Conservation . **Matt Cosgrove** . Webster County
 County Attorney . **John Werden** . Carroll County
 Recorder . **Joan McCalmant** . Linn County | Past President
 (not pictured)
 Public Health . **Kathy Babcock** . Chickasaw County
 Auditor . **Grant Veeder** . Black Hawk County | NACo

ISAC STAFF



William R. Peterson
Executive Director



Kristi Harshbarger
General Counsel
(Oversight on behalf of the
ISAC Board of Directors)

LEGAL



Beth Manley
Compliance
Officer



Jamie Cashman
Government
Relations Manager

GOVERNMENT RELATIONS



Lucas Beenken
Public Policy
Specialist



Rachel Bennett
Member Relations
Manager

MEMBER RELATIONS



Jacy Ripperger
Marketing
Coordinator



Katie Cook
Office Coordinator

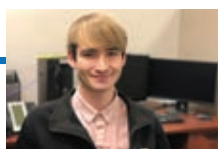


Kelsey Sebern
Event Coordinator



Dylan Young
IT
Manager

INFORMATION TECHNOLOGY



Nick Ballard
Software
Developer I



Ashley Clark
IT Project
Coordinator



Tyler Connelly
Network
Administrator



Brandi Kanselaar
IT Support
Coordinator



Chris Schwebach
Software
Developer II

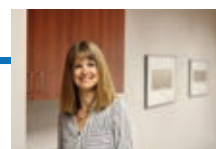


Brad Holtan
Finance and Program
Services Manager

FINANCE AND PROGRAM SERVICES



Molly Hill
Staff Accountant



Tammy Norman
IPAC Program
Manager



Brock Rikkers
Software Support
Specialist



Molly Steffen
Customer Support
Coordinator

















Jessica Trobaugh
ICACMP Program
Manager



Kenneth Young
IT Technician

Iowa State Association of Counties FINANCIAL HIGHLIGHTS

INCOME BREAKDOWN			
	FY 2020	FY 2019	FY 2018 <small>*CM&MHDS 8%</small>
 ICTS	20%	18%	16%
 Dues	18%	19%	20%
 Royalties	16%	16%	16%
 Meetings	14%	15%	14%
 Administration	13%	14%	24%
 ICACMP	11%	11%	N/A
 IPAC	6%	5%	N/A
 Publications	1%	1%	2%
 Interest	1%	1%	0%

EXPENSE BREAKDOWN			
	FY 2020	FY 2019	FY 2018
 Personnel	65%	63%	68%
 Operating	21%	24%	17%
 Meetings	10%	9%	10%
 Fixed assets	3%	3%	3%
 Publications	1%	1%	2%

Iowa State Association of Counties FINANCIAL HIGHLIGHTS

FY 2020

CURRENT ASSETS

Cash and cash equivalents	
Investments	
Accounts receivable	
Due from Wellmark, Inc.	
Prepaid expenses	
Interest receivable	
Property/Equipment (net of accumulated depreciation)	
TOTAL ASSETS	

LIABILITIES AND NET POSITION

Accounts payable and accrued liabilities	
Due to Delta Dental	
Claims incurred but not reported	
Unearned revenue	
Compensated absences	
Funds held for benefit of members	
TOTAL LIABILITIES	
NET ASSETS - WITHOUT DONOR RESTRICTIONS	
TOTAL LIABILITIES AND NET ASSETS	

ASSOCIATION ACTIVITIES	PROGRAM ACTIVITIES	TOTAL
\$281,524	\$3,031,951	\$3,313,475
\$1,643,709	\$28,971,722	\$30,615,431
\$186,453	\$374,619	\$561,072
-	\$632,807	\$632,807
\$44,078	\$209,766	\$253,844
\$3,947	\$134,497	\$138,444
\$175,366	-	\$175,366
\$2,335,077	\$33,355,362	\$35,690,439
\$81,165	\$224,651	\$305,816
-	\$21,471	\$21,471
-	\$4,608,813	\$4,608,813
\$175,194	\$929,921	\$1,105,115
\$161,796	-	\$161,796
-	\$27,570,506	\$27,570,506
\$418,155	\$33,355,362	\$33,773,517
\$1,916,922	-	\$1,916,922
\$2,335,077	\$33,355,362	\$35,690,439

REVENUE

Conferences and meetings	
Dues	
Royalties	
Investment income	
Publications	
Administration fees	
County premiums	
Miscellaneous	
TOTAL REVENUE	

EXPENSES

Salaries and fringe benefits	
Conferences and meetings	
Board of Directors meeting expenses	
Other board authorized fund	
NACo conference	
Staff travel, training, prof memberships	
Consulting/Professional services	
General operating	
Publications	
Miscellaneous	
Claims and premiums paid	
Change in claims incurred but not reported	
Administration	
Wellness program	
Affordable Care Act fees	
TOTAL EXPENSES	
INCREASE (DECREASE) IN NET ASSETS	
INCREASE IN FUNDS HELD	
NET ASSETS, BEGINNING OF YEAR	
NET ASSETS, END OF YEAR	

ASSOCIATION ACTIVITIES - BUDGET	ASSOCIATION ACTIVITIES - ACTUAL	PROGRAM ACTIVITIES	TOTAL
\$448,930	\$485,042	-	\$485,042
\$624,600	\$627,775	-	\$627,775
\$493,300	\$542,616	-	\$542,616
\$40,000	\$27,719	\$1,222,060	\$1,249,779
\$51,450	\$37,597	-	\$37,597
\$1,899,257	\$1,697,569	-	\$1,697,569
-	-	\$33,286,917	\$33,286,917
\$4,000	\$8,915	-	\$8,915
\$3,561,537	\$3,427,233	\$34,508,977	\$37,936,210
\$2,263,220	\$2,070,829	-	\$2,070,829
\$259,265	\$248,584	-	\$248,584
\$50,000	\$41,692	-	\$41,692
\$3,000	\$700	-	\$700
\$23,000	\$12,538	-	\$12,538
\$65,211	\$51,661	-	\$51,661
\$342,447	\$279,541	\$1,283,453	\$1,562,994
\$424,415	\$409,505	-	\$409,505
\$45,000	\$46,426	-	\$46,426
\$68,870	\$12,071	\$93,909	\$105,980
-	-	\$28,438,539	\$28,438,539
-	-	\$516,880	\$516,880
-	-	\$313,990	\$313,990
-	-	\$491,332	\$491,332
-	-	\$13,348	\$13,348
\$3,544,428	\$3,173,547	\$31,151,451	\$34,324,998
\$17,109	\$253,686	-	\$253,686
	-	\$3,357,526	\$3,357,526
	\$1,663,236	-	\$1,663,236
	\$1,916,922	-	\$1,916,922

PROVIDE EDUCATION

"ISAC has given me the tools to be an effective leader."

"I gained a lot of knowledge that I can take back to my county and use immediately!"

"That was a GREAT conference. One of the best I've attended."

Where Can I Find Out More? The ISAC website under the Meetings and Events tab.

ISAC MEETINGS AND EVENTS served nearly **4,000** attendees in FY 2020. In-person ISAC conferences and workshops were held until March 13, the final day of the 2020 ISAC Spring Conference, at which point all events moved online. The ISAC member relations team led nationwide meetings of state association staff to learn and share from the experiences of others. Staff implemented several new virtual meeting and event platforms for use by ISAC and affiliate associations. With the legal team, existing contract cancellations and postponements were navigated with minimal penalties.

SAVE MONEY GROUP HEALTH and WELLNESS

25 counties participate in the ISAC Group Health Program and **26** are actively involved in the Wellness Program. The Wellness Program incentives have saved county budgets **\$1.54 million** in premiums, and its effects have saved countless more in the health of their employees.

LEGAL ASSISTANCE

A valuable and easily accessible resource on the ever-changing legal issues that the COVID-19 pandemic has presented, the ISAC legal team spent around **375** hours assisting members regarding the pandemic.

GIVE AWARDS



The Annual Golf Scholarship Fundraiser allowed for **\$17,500** to be awarded to the children of county employees. The 2019 ISAC Excellence in Action Award went to the Linn County 1,000 Acres Pollinator Initiative, Wright County Unified Medical Services (EMS) System, and Kate Zimmerman, Ringgold County Conservation Director. Marge Pitts was honored as the 2019 ISAC Golden Eagle.

IMPACT LEGISLATION

ISAC adjusted its legislative priorities to reflect the political landscape following the start of the COVID-19 pandemic. The government relations team had successful outcomes on all four of its legislative priorities.

MH/DS Funding

\$30 million in CARES Act funding
\$5 million appropriated to Polk County

Direct and Flexible CARES Act Funding to Iowa Counties

\$125 million dedicated to local governments

Local Government Liability Protection

SF 2338 signed into law

Maintain Property Tax Backfill

Fully funded

The ISAC Government Relations Team and the Legislative Policy Committee (LPC) work together to produce a package of legislative objectives and policy statements. The LPC is made up of representatives from each of ISAC's affiliates. Throughout the year the team is working for you!

Online tracking tool
ISAC Update
Legislative Comment Form
County Day at the Capitol
Summary of Legislation
Webinars

YOUR VOICE AT THE CAPITOL

DELIVER BENEFITS

2020 ISAC Top Priorities Iowa State Association of Counties

COVID-19 Pandemic Response and Maintenance of Vital County Services

County officials and employees in Iowa's 99 counties are on the front lines of the COVID-19 pandemic response by providing vital services to Iowa's citizens. Counties provide local public health, emergency management, public safety, mental health, roads and bridges, criminal justice, elections, and so much more. Since March, counties have expended millions of dollars on pandemic response and experienced millions more in lost revenue. Counties are good stewards of taxpayer money and have built reserves that will allow them to weather some of these unprecedented challenges, but as increasing expenditures and decreasing revenues continue, they look for partnership from the Iowa Legislature and the Governor to maintain the vital services on which all Iowans depend.



Fund Iowa's Mental Health and Disability Services Regions

Iowa counties ask the Iowa Legislature to provide financial assistance to Iowa's mental health and disability services regions this legislative session. The COVID-19 pandemic has brought new challenges to counties and MH/ID regions that were already financially stressed. Long-term, sustainable funding is needed now more than ever to provide stability in our mental health delivery system. The time is NOW to fund mental health services for Iowans.

Direct and Flexible CARES Act Funding to Iowa Counties

Iowa counties call on the Governor and Iowa Legislature to include county officials in all decision-making processes that determine the distribution of CARES Act and subsequent supplemental federal funding for COVID-19 response efforts. It is important for counties to receive direct and flexible funding to maintain vital services. An ISAC report that details the financial impact of the pandemic on county budgets is summarized on the reverse of this handbook and available in full at www.iowacounties.org.

Maintain the Property Tax Backfill

Iowa counties request the Iowa Legislature keep its promise and fully fund the commercial/industrial property tax backfill. The backfill replaces lost revenue due to the legislatively imposed rollback on taxable property valuation. Any decrease in backfill funding would result in a burden shift to local residential and farm property taxpayers.

Local Government Liability Protection

Iowa counties ask the Iowa Legislature to provide liability protection to counties like those afforded to private employers related to the COVID-19 pandemic response. Counties are statutorily mandated to provide vital services to the public and should be provided liability protection when acting in capacities that require interaction with the public. Liability protection would be provided so long as the county did not act negligently and is making reasonable efforts to comply with public health guidelines.

ISAC members are elected and appointed county officials from all 99 counties.

We represent 16 affiliated associations. Representatives of these affiliates make up our Legislative Policy Committee and our Board of Directors.

Mission promote effective and responsible county government for the people of Iowa.

Vision principal, authoritative source of representation, information and services for and about county government in Iowa.



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www.iowacounties.org

IOWA COUNTIES PROVIDE



Emergency Management



Public Health



Public Safety



Mental Health/ Disability Services



Elections

COVID-19 RESPONSE

Iowa **COUNTIES** need **DIRECT** funds in 4th stimulus.
DO NOT use the CDBG formula.

www.iowacounties.org



DOUG HOELSCHER
Director, White House Office of Intergovernmental Affairs



SENATOR JONI ERNST



CONGRESSWOMAN CINDY AXNE
District 3

ISAC COVID-19 FEDERAL UPDATE

IOWA COUNTIES PROVIDE



COVID-19 RESPONSE



United States Senator Charles Grassley

ISAC COVID-19 FEDERAL UPDATE



GOVERNOR KIM REYNOLDS



KELLY GARCIA
Director
Iowa Department of Human Services

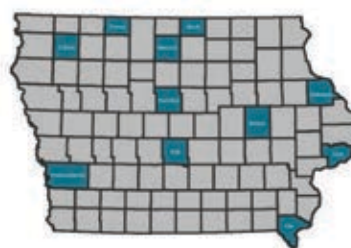


SARAH REISETER
Deputy Director
Iowa Department of Public Health



JOEL ANDERSON
Policy Advisor for Economic Recovery
Governor's Office

ISAC COVID-19 STATE UPDATE



COVID-19 Financial Impacts on Iowa Counties

This report is a sample of 11 Iowa counties with a total population of over 960,000. They individually represent diverse populations, budgets, and geographical locations. Data was entered by county employees and officials through a survey that was distributed and compiled by the Iowa State Association of Counties (ISAC). ISAC is a non-partisan, private, non-profit corporation whose members are elected and appointed county officials and employees from all 99 counties.

Total Fiscal Impact (n=11 sample counties)

Additional Expenditures	\$5.8 million
Lost Revenue	\$10.4 million
Total Impact	\$16.3 million

COVID-19 Related Expense Highlights

Courthouse/IT	\$1.2 million
Public Health	\$978,375
Emergency Mgmt	\$690,455
Public Safety	\$406,981
Auditor/Elections	\$217,693
Engineer	\$28,257
Conservation	\$12,434

COVID-19 Lost Revenue Highlights

Local Option Sales Tax	\$1.1 million
Conservation	\$1.0 million
Gaming Revenue	\$922,895
Road Use Tax	\$833,500
Treasurer	\$547,252
Engineer	\$354,202
Interest Income	\$228,500
Public Health	\$208,000
Recorder	\$158,385
Community Services	\$132,900
Public Safety	\$125,975

Iowa County Attorney's Case Management Program

FINANCIAL HIGHLIGHTS

CURRENT ASSETS

Cash and cash equivalents	\$489,042	\$399,489
Investments	\$240,240	\$192,833
Grant receivables	-	\$57,195
Accounts receivable	\$1,145	\$10,879
Prepaid expenses	\$866	\$2,470
TOTAL CURRENT ASSETS	\$731,293	\$662,866
NET CAPITAL ASSETS	\$12,896	\$20,159
TOTAL ASSETS	\$744,189	\$683,025

LIABILITIES AND NET POSITION

Due to Iowa State Association of Counties	\$32,132	\$29,324
Accounts payable	-	\$65,024
Unearned revenue	\$240,720	\$285,980
Other liabilities	\$208,938	-
TOTAL CURRENT LIABILITIES	\$481,790	\$380,328
NET POSITION	\$262,399	\$302,697

OPERATING REVENUE

Member dues	\$397,825	\$398,304
Software maintenance fees	\$63,075	\$47,089
Grant revenue	-	\$37,073
Membership user fees	\$4,700	-
Other operating revenue	\$50	\$43,308
TOTAL OPERATING REVENUE	\$465,650	\$525,774

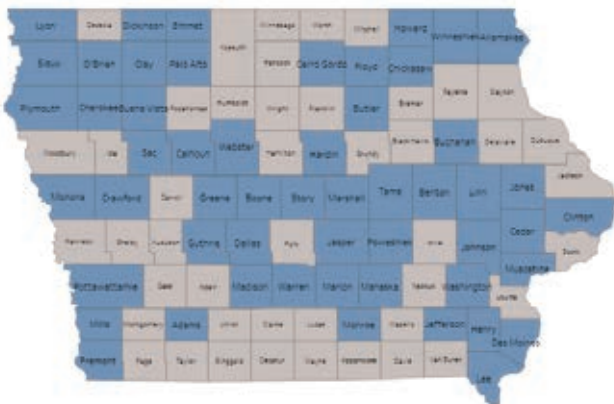
OPERATING EXPENSES

Software maintenance	\$71,643	\$66,268
Office expenses	\$5,472	\$3,298
Administrative expenses	\$376,147	\$345,433
Professional fees	\$16,417	\$15,341
Depreciation	\$7,263	\$7,640
Meeting expenses	\$7,566	\$5,720
Travel expenses	\$4,865	\$7,672
Insurance	\$3,973	\$4,267
Bad debt expense	15,440	-
Miscellaneous	\$1,842	\$3,796
TOTAL OPERATING EXPENSES	\$510,628	\$459,417

OPERATING INCOME (LOSS)	(\$44,978)	\$66,357
TOTAL NON-OPERATING REVENUES	\$4,680	\$6,723
CHANGE IN UNRESTRICTED NET POSITION	(40,298)	\$73,080
UNRESTRICTED NET POSITION (beginning of year)	\$302,697	\$229,617
UNRESTRICTED NET POSITION (end of year)	\$262,399	\$302,697

ICACMP

ICACMP Counties | 56



ICACMP BOARD OF DIRECTORS

Chair - Andrew Van Der Maaten
Winneshiek County

Vice Chair - Ryan Baldridge
Webster County

2nd Vice Chair - Matthew Wilber
Pottawattamie County

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Tama County

Bev Clark
Sioux County

Danelle Essing
Johnson County

Nick Johnson
Mills County

Andrew Ritland
Mahaska County

Matthew Schultz
Madison County

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Jessica Trobaugh
ICACMP Program Manager

Brock Ridders
IT Support Specialist

Molly Steffen
Customer Support Coordinator

Kenneth Young
IT Technician

ISAC began the management of the Iowa County Attorney's Case Management Project (ICACMP) in July 2016. The mission of the project is to improve the efficiency of the prosecutor's offices in Iowa by supporting the case management software they use. Project counties have benefited greatly from efficiencies through the data exchanges with various justice partners in Iowa. The exchanges that are currently available include the Complaint Exchange, Hearing Order Exchange, Charge Code Exchange, and Victim Exchange with many more exchanges on the horizon! There are currently 56 counties and the Attorney General's office participating in the project, but ICACMP is looking to add additional counties. **Where Can I Find Out More?** The ISAC website under the Programs tab or contact jtrobaugh@iowacounties.org.

MOVING FORWARD



CLOUD-BASED

added Prosecutor by Karpel (PbK), a cloud-based software package, in February 2020.



COUNTIES

eight counties up and running PbK by end of 2020, and another seven will follow shortly in 2021.



TRAINING

adding video training tutorials for both softwares for counties to access online.

DATA EXCHANGES WITH JUSTICE PARTNERS

Gone are the days of duplication of work and double entry!



Charge Code Exchange

- Real-time updates
- One central location allows increased efficiency and accuracy



Complaint/Court Notice Exchange

- Two options for filing of new complaints
- Directly to county attorney for review
- Directly to the clerk of court
- Case information automatically populates into case file



Hearing Order Exchange

- New hearings dates automatically added to schedule
- Completed hearings automatically marked complete



Victim Exchange

- Increased checks to ensure updated victim information and notifications by Department of Corrections.



Up and Coming Changes

- E-filing directly out of PbK or Prolaw into EDMS.
- Importing of file stamped documents from EDMS back into PbK or Prolaw.

INFORMATION TECHNOLOGY

FY 2020 Completed Projects

only larger projected are listed
date of completion . the benefitting program . short description

Registration
Type Control

8.19
ISAC

Meeting registration site upgrade that allows dynamic control of session availability and cost for event registration based on user type.

Legislative
Tracking Tool

12.19
ISAC

Completely redesigned and built modern web application to better track legislative priorities.

New Reporting
Sections

4.20
CSN

New canned report sections that are in designated areas for client, financials, advocate, and general reporting.

GA Client
Expense Tracker

4.20
CSN

Tracks client expenses and compares to countable income. Expense grid feature helps predict end of client assistance.

Tableau Reports/
Dashboard Integration

4.20
CSN

Visual reports of data, caseloads, activity, and facilities. *Iowa Map of Regions, CEOs, and Expert Users* automatically updated.

Precinct Atlas 5.8.6

4.20
IPAC

Software update for primary election.

Others in Household

7.20
CSN

Cross-reference parent/child relationships within the system to help identify needed resources to support children's mental health.

GA Collaboration Tool

7.20
CSN

Streamlined process for application that includes multiple agencies and service areas.

Badge Scanner
Integration

7.20
ISAC

Event attendance and CEUs can be captured and transferred into system by scanning name badge.

ICTS OPERATIONS SUBCOMMITTEE

Danelle Bruce | SW Iowa MH/DS
Sarah Berndt | SEIL
Liz Cox | Polk
Julie Davison | East Central Region
Karen Dowell | CSS
Sue Duhn | Sioux Rivers
Kathy Egbert | CROSS

Louise Galbraith | Rolling Hills
Lisa Kempf | Heart of Iowa
Melissa Loehr | NWICC
Lori Nosekabel | Southern Hills
Cheri Sexton | Eastern Iowa
Betsy Stursma | CICS
Karen Wilcoxson | South Central

ISAC Information Technology is growing and becoming an increasing part of what we do and can offer our members in meeting technology needs. Iowa Counties Technology Services (ICTS) and the Community Services Network (CSN), which is under its governance structure, had productive years.

Where Can I Find Out More? The ISAC website under the Programs tab.

ISAC IT Staff Time Allocation By Program and Category

CSN 67%	Administration	26.7%
	Development	18.0%
	Support	6.8%
	Network Admin	4.3%
	Miscellaneous	11.6%
ISAC 22%	Network Admin	18.9%
	Development	1.7%
	IT	1.5%
ICTS 6%	Management	6.4%
IPAC 3%	Development	1.9%
	Network Admin	.6%
	Admin and Support	.2%
ICACMP 2%	Network Admin	1.5%

ICTS ADVISORY BOARD

Chair - Melvyn Houser
Pottawattamie County Auditor

Sarah Berndt
Southeast Iowa Link Region

Sue Duhn
Dickinson County Community Services

Kathy Egbert
County Rural Offices of Social Services Region

Eric Guth
Winnebago County IT

Dewey Hildebrandt
Bremer County Supervisor

Libby Reekers
Tama County Community Services

Jennifer Robbins
South Central Behavioral Health Region CEO

Dawn Smith
Cedar County Supervisor

Ex-Officio Bill Peterson, ISAC Executive Director

Iowa Counties Technology Services FINANCIAL HIGHLIGHTS

CURRENT ASSETS

Cash and cash equivalents	\$79,340	\$45,752
Investments	\$1,947,465	\$1,693,318
Dues receivable	-	-
Accounts receivable	\$8,168	\$12,268
Prepaid expenses	\$6,474	-
TOTAL CURRENT ASSETS	\$2,041,447	\$1,751,338
NET CAPITAL ASSETS (NET OF ACCUMULATED DEPRECIATION)	\$691,812	\$909,504
TOTAL ASSETS	\$2,733,259	\$2,660,842

LIABILITIES AND NET POSITION

Due to Iowa State Association of Counties	\$71,542	\$50,213
Accounts payable	\$6	\$1,243
Unearned revenue	\$151,240	-
TOTAL CURRENT LIABILITIES	\$222,788	\$51,456
NET POSITION - UNRESTRICTED	\$2,510,471	\$2,609,386

OPERATING REVENUE

Membership dues	\$888,700	\$954,118
TOTAL OPERATING REVENUE	\$888,700	\$954,118

OPERATING EXPENSES

Professional services	\$71,907	\$66,583
Administrative expenses	\$498,331	\$322,452
Board and committee expenses	\$200	\$1,672
CSN software maintenance	\$5,520	\$5,520
Depreciation and amortization	\$416,402	\$361,419
Office expense	\$16,709	\$15,977
Travel	\$7,636	\$26,486
Miscellaneous	\$127	\$47
TOTAL OPERATING EXPENSES	\$1,016,832	\$800,156
OPERATING INCOME (LOSS)	(\$128,132)	\$153,962
NON-OPERATING REVENUES	\$29,217	\$35,584
INCREASE IN UNRESTRICTED NET POSITION	(\$98,915)	\$189,546
UNRESTRICTED NET POSITION (BEGINNING OF YEAR)	\$2,609,386	\$2,419,840
UNRESTRICTED NET POSITION (END OF YEAR)	\$2,510,471	\$2,609,386

Iowa Precinct Atlas Consortium

FINANCIAL HIGHLIGHTS

CURRENT ASSETS

Cash and cash equivalents

Investments

TOTAL ASSETS

LIABILITIES AND NET POSITION

Due to Iowa State Association of Counties

Accounts payable

Funds held for others

Unearned revenue

TOTAL CURRENT LIABILITIES

NET POSITION - UNRESTRICTED (LOSS)

OPERATING REVENUE

Membership dues

Miscellaneous revenue

TOTAL OPERATING REVENUE

OPERATING EXPENSES

Software maintenance

Office expense

Administrative expenses

Travel expenses

Miscellaneous

TOTAL OPERATING EXPENSES

OPERATING INCOME (LOSS)

NON-OPERATING REVENUES

CHANGE IN UNRESTRICTED NET POSITION (LOSS)

UNRESTRICTED NET POSITION (BEGINNING OF YEAR)

UNRESTRICTED NET POSITION (END OF YEAR)

FY 2020

FY 2019

\$27,668

\$95,119

\$122,787

\$14,786

-

\$12,354

\$379

\$27,519

\$95,268

\$338,643

\$4,250

\$342,893

\$717

\$801

\$202,799

\$7,126

-

\$211,443

\$131,450

\$232

(\$131,682)

(\$36,414)

\$95,268

\$34,687

-

\$34,687

\$42,986

\$19,415

\$8,700

-

\$71,101

(\$36,414)

\$162,214

\$3,695

\$165,909

\$655

\$1,096

\$168,442

\$1,544

\$175

\$171,912

(\$6,003)

\$8

(\$5,995)

(\$30,419)

(\$36,414)

IPAC

IPAC BOARD OF DIRECTORS

President - Marjorie Pitts
Clay County Auditor

Vice President - Carla Becker
Delaware County Auditor

Secretary - Sandy Hysell
Union County Auditor

Treasurer/Fiscal Agent - Travis Weipert
Johnson County Auditor

At-Large - Amanda Harlan
Monroe County Auditor

At-Large - Lucy Martin
Story County Auditor

Futures Committee Chair - Karen Showalter
Black Hawk County Auditor's Office

Immediate Past President - Dennis Parrott
Jasper County Auditor

Ex-Officio - Tammy Norman
IPAC Program Manager

IPAC FUTURES COMMITTEE

Chair - Karen Showalter, Black Hawk County

Carla Becker, Delaware County

Jennifer Garms, Clayton County

Travis Weipert, Johnson County

Phil Meier, Boone County

Josh Rozendaal, Black Hawk County

Kevin Norris, Story County

Danielle Weller, Wapello County

Kristi Everett, Pottawattamie County

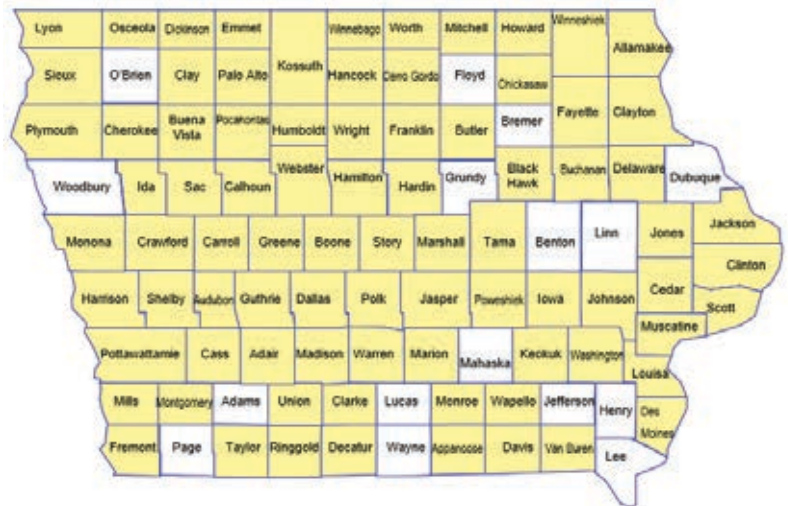
Ex-Officio - Marge Pitts, Clay County

Staff

Tammy Norman, IPAC Program Manager
Brock Ridders, Software Support Specialist
Chris Schwebach, Software Developer II
Molly Steffen, Customer Support Coordinator

The Iowa Precinct Atlas Consortium (IPAC) is an e-pollbook tool that is owned and governed by its 82 member counties. IPAC's goal is to provide an efficient and compliant election process for the voters of Iowa. IPAC is currently operational in 82 counties at the discretion of the county auditor. Within the current membership there is a potential of Precinct Atlas pollbooks to be in 1,384 polling locations across Iowa. IPAC contracts with the Iowa State Association of Counties (ISAC) to manage the program. **Where Can I Find Out More?** The ISAC website under the Programs tab.

IPAC MEMBER COUNTIES



82
Member Counties

IPAC Software Rewrite

The IPAC Board, Futures Committee, membership, and ISAC staff are working together to rewrite the IPAC software.

TIMELINE

2020

Brainstorming/Planning

- Requirements and feasibility analysis
- Survey IPAC membership

2021

Design

- Determination of scope
- Creation of workflows, database structure, mockups

2021-2022

Development, Integration, and Testing

- Coding
- Internal and external testing

2023

Implementation/Deployment

- Training for membership and PEOs
- Scheduled deployment

2024 and on

Operations and Maintenance

- Maintain and enhance as needed

ENDORSED AND PREFERRED VENDORS

ISAC Endorsed Vendors are key business partners that share a common goal of providing quality services to our members. Preferred Vendors pay an annual fee to be positioned to build and deepen relationships with ISAC members.

Where Can I Find Out More? The ISAC website under the About tab.

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Iowa Roadside Management
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Nyhart
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MEETING/EVENT CALENDAR 2020

NOVEMBER

- 18 ISAC Board of Directors Meeting
(Virtual)

DECEMBER

- 2-4 ICEA Annual Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)
6-9 ISSDA Winter School
(Holiday Inn Airport, Des Moines)

MEETING/EVENT CALENDAR 2021

JANUARY

- 13-14 New County Officer's School
(Sheraton, West Des Moines)
15 ISAC Board of Directors Meeting
(ISAC Office)
27 ISAC Executive Committee Meeting
(ISAC Office)
28 Statewide Supervisors Meeting
(Embassy Suites Des Moines Downtown)

FEBRUARY

- 10 ISAC Board of Directors Meeting
(ISAC Office)

MARCH

- 11-12 ISAC Spring Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

APRIL

- 5-9 Iowa Governor's Conference on Public Health
(Virtual)
11-14 ISSDA Civil School
(Holiday Inn Airport, Des Moines)
28 ISAC Board of Directors Meeting
(ISAC Office)

JUNE

- 23 ISAC Golf Scholarship Golf Fundraiser
(Toad Valley, Pleasant Hill)

JULY

- 7 ISAC Board of Directors Meeting
(ISAC Office)

AUGUST

- 25-27 ISAC Annual Conference
(Veterans Memorial Community Choice Credit
Union Convention Center, Des Moines)

SEPTEMBER

- 12-15 ISSDA Fall Jail School
(Airport Holiday Inn, Des Moines)
15-17 ISAC Board of Directors Retreat
(Delaware County)

OCTOBER


- 30-2 ISAC Board of Directors Retreat
(Clay County)

NOVEMBER

- 17 ISAC Board of Directors Meeting
(ISAC Office)

DECEMBER

- 5-8 ISSDA Winter School
(Holiday Inn Des Moines Airport)



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- Engaged team approach
- Customized financial planning models
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515-657-4684

Jeff Heil
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641-750-5720



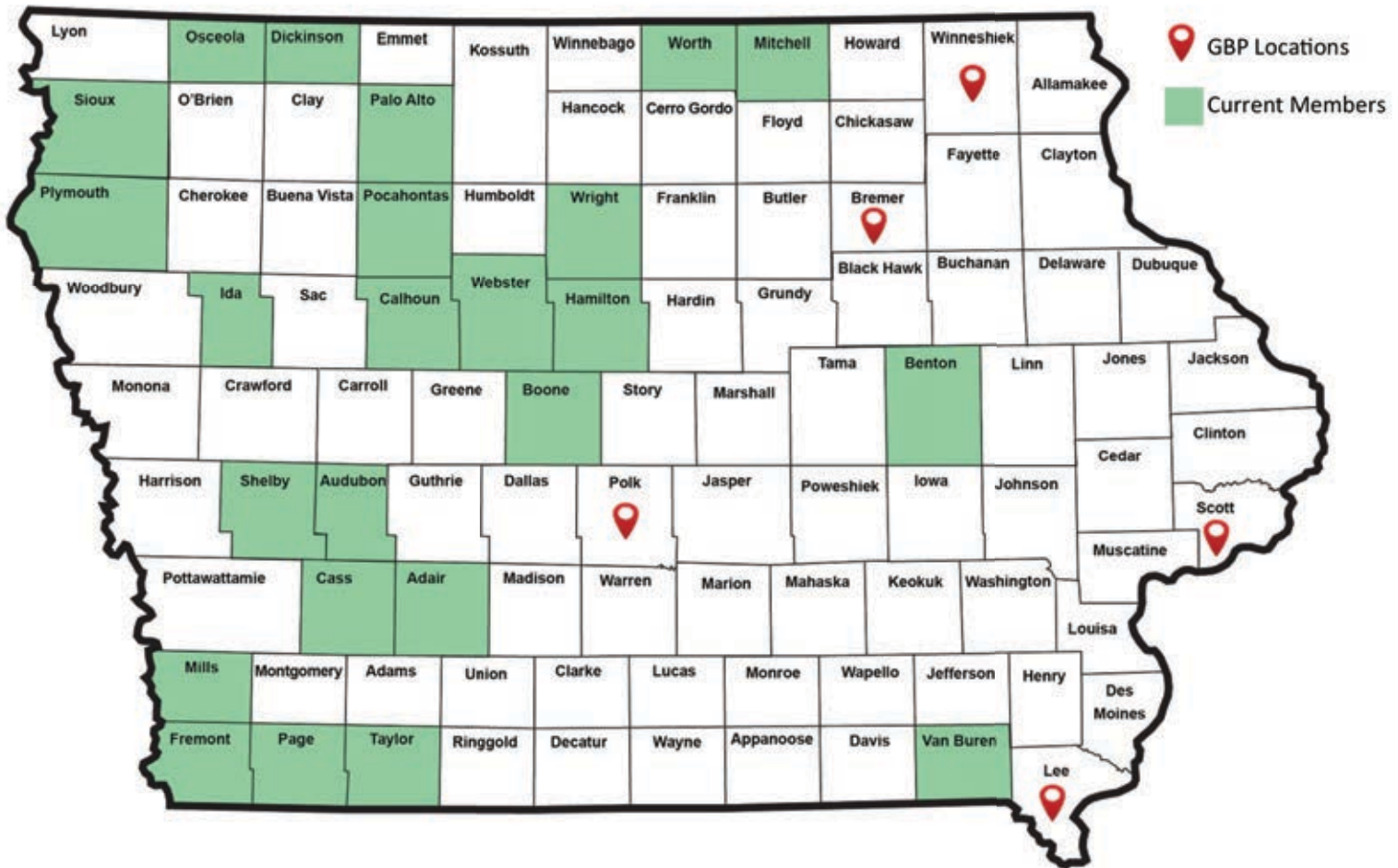
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IOWA COUNTIES
MANAGE DEBT AND
PLAN FOR THEIR
FINANCIAL FUTURE
IN CHANGING TIMES**

RC 20-403; Muni 20-274 10/20

ISAC Group Benefits Program



Partnering with Counties across Iowa

- Medical, Dental & Vision Programs
- Wellness Program with incentives
- Online enrollment platform
- Employee Assistance Program
- Consolidated billing provided
- HR & Compliance resources
- GBP service & support
- Third Party Administrator services



Group Benefit Partners



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