



### **What you need to know:**

We are responsible for administering your Company's Voluntary Benefits plan. Our goal is to make claim submission simple and informative for you.

### **What you need to do:**

To expedite the processing of your claim, here is what you need to complete:

- ✓ Claim Application
- ✓ Medical Records – Attach all medical records associated with the claim
- ✓ Authorization to Obtain Information – Grants us access to request additional medical records on your behalf if needed
- ✓ Attach the Attending Physician Statement - If you don't have this available, this may delay the processing of your claim. It is included as the last page of this online form so if possible, please print and have your Physician complete to expedite the processing of your claim.

### **What you should expect:**

After we receive your claim submission, a Reliance Standard Claims Examiner will reach out to you to:

- ✓ Verify the reason(s) for your claim
- ✓ Gather any additional information needed to make a decision
- ✓ Discuss plan/benefit coverages and discuss the next steps in the decision process

If needed, your Examiner will request medical records from your treating provider(s).

After the required information is received, your Examiner will make a decision which will be communicated in writing.

### **We are here to help:**

Inquiries can be answered 24/7 on our website, [www.RelianceStandard.com](http://www.RelianceStandard.com) or through our automated Customer Care system: Call 1-800-351-7500. Customer Care Representatives are available at that toll-free number weekdays from 8:00 AM – 7:00 PM Eastern Time.

Reliance Standard is a branding name. Insurance products and services are offered by Reliance Standard Life Insurance Company in all states (except New York), the District of Columbia, Puerto Rico, the U.S. Virgin Islands and Guam. In New York, insurance products and services are offered by First Reliance Standard Life Insurance Company, Home Office, New York, NY. Not all products are available in all states.



**Proof of Loss Claim Statement  
VAI/VCI Benefit**

**CLAIM SUBMISSION INSTRUCTIONS**

You must complete this form in its entirety and submit the completed form. The form will automatically be emailed to:  
VoluntaryClaims@RSLI.com

Additional information may be required. Submission of this claim form does not waive our right to request additional information, or waive any of our rights or defenses, or admit liability.

This claim is for  Voluntary Accident, Death, or Dismemberment Benefit (VAI)  Voluntary Critical Illness Benefit (VCI)

Employer Name / Address	Voluntary Accident (VAI) Policy Number	Voluntary Critical Illness (VCI) Policy Number
	Employee Date of Hire	Date of Accident / Diagnosis:
Employee First Name	Employee Middle Name	Employee Last Name
Employee Social Security Number	Employee Date of Birth	
Accident Happen at Work? Yes No Explain:	Current Status of Employee Still Working Retired Other:	
Employee Phone Number	Employee Email Address	
Employee Street Address	Gender:	
Employee City	Employee State	Employee Zip Code

**IF CLAIM IS FOR A DEPENDENT, PROVIDE THE FOLLOWING:**

Dependent's Name	Dependent Social Security Number	Dependent Date of Birth	Relationship to Insured
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Other Names by which the Dependent may have been known (maiden name, hypothetical name, nickname, derivative form of name, alias)

**Submitter's Information:**

Name	Relationship to Insured	Phone Number	Email Address elizabetho@gbp-ins.com
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Submitter's Signature:

Date:

**Any person who knowingly and with intent to injure, defraud or deceive Reliance Standard Life Insurance Company, files a statement of claim or submits any information in conjunctions with a claim containing fraudulent, false, misleading, incomplete or deceptive information commits a fraudulent insurance act, which is a crime. These actions will result in the denial of the claim, and are subject to prosecution under state and/or federal law. Reliance Standard Life Insurance Company will cooperate fully with any prosecution and will seek any and all appropriate legal remedies.**

Percentage of premium paid by employer: \_\_\_\_\_% Was Employee taxed on this amount? Yes No

Percentage of premium paid by employee: \_\_\_\_\_% Pre-tax dollars Post tax dollars

**Percentages must total 100%. If left blank, we will assume that 100% of premium is paid by employer and that employee was not taxed**

**Voluntary Benefits Claimed**

Please Note: Not all benefits that are listed below are available under all policies. Consult the policy for additional information, including definitions.

Please choose from the following:

If more than one selection applies, please list:

**IMPORTANT INFORMATION REGARDING APPLICATION FOR BENEFITS**

**This form is to be attached to the proof of Loss Claim Statement when a claim is submitted to Reliance Standard Life. Please be sure that all responsible parties completing and filing a claim for benefits are aware of the following statements which concern claim fraud and abuse:**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**State of California**

For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**State of New Jersey**

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**State of New York**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**State of Oregon**

Any person who, with an intent to knowingly defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be subject to prosecution for insurance fraud.

**State of Pennsylvania**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.



P.O. Box 8330  
Philadelphia, PA 19101-8330  
(800) 351-7500 Fax: (267) 256-4262

## AUTHORIZATION FOR USE IN OBTAINING INFORMATION

NAME OF INSURED: \_\_\_\_\_  
INSURED'S DATE OF BIRTH: \_\_\_\_\_  
POLICYHOLDER: \_\_\_\_\_

To all physicians and other health care professionals, hospitals, other health care institutions, insurers, medical, hospital and prepaid health plans, pharmacies, pharmacy benefit managers, employers, group policyholders, contract holders, governmental agencies (including but not limited to the Internal Revenue Service and the Social Security Administration), private and/or public benefit plan administrators, and/or attorney representatives, including but not limited to covered entities and business associates under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and the accompanying regulations:

You are authorized to provide Reliance Standard Life Insurance Company and/or its authorized administrators, including but not limited to Matrix Absence Management, with information concerning medical care, advice, and/or treatment provided to me, the above named Insured, and/or any employment, salary, tax and/or benefit-related information concerning me, the above named Insured. I understand that the disclosure of information may include disclosure of protected health information under HIPAA and the accompanying regulations, information regarding treatment for mental illness, the human immunodeficiency virus (HIV) and/or the use of drugs and alcohol. I also understand that information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and will no longer be subject to protection under HIPAA and the accompanying regulations. A statement of Reliance Standard Life Insurance Company's privacy policy is available at [www.rsli.com](http://www.rsli.com) or upon request.

Reliance Standard Life Insurance Company will not condition the provision of treatment, payment, enrollment in a health plan, or eligibility for benefits on the provision of this Authorization, except that this Authorization may be required to allow a covered entity to disclose protected health information where such disclosure is necessary to evaluate my claim for benefits.

I understand that any such information will be used for the purpose of evaluating my claim for benefits. Upon request, I understand that I am entitled to receive a copy of this Authorization. This Authorization is valid from the date signed for the duration of the claim, and may be revoked by me at any time upon written request to the address above. A reproduction of this Authorization shall be considered as valid as the original.

\_\_\_\_\_  
Date  
**(If the Insured is unable to sign, an authorized person may sign.)**

\_\_\_\_\_  
Insured's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authorized Person's Signature

Description of Authorized Person's authority to sign on behalf of Insured:  
\_\_\_\_\_



Would you like apply for direct deposit?      Yes      No

I authorize RSL to send my payment(s) to the Bank designated below for electronic deposit in my Account. I understand that I may terminate this arrangement at any time by writing to the RSL.

Bank/Financial Institution Information

Name of Bank (Print)
Address of Bank
City, State Zip

Choose Type of Account

Checking      Savings

Bank Transit/Routing Number (9 Digits)
Personal Account Number

Any person who knowingly and with intent to injure Reliance Standard Life Insurance Company files a statement of claim or submits any information in conjunction with a claim containing fraudulent, false, misleading, incomplete or deceptive information commits a fraudulent insurance act, which is a crime. These actions will result in the denial of the claim, and are subject to prosecution under state and/or federal law. Reliance Standard Life Insurance Company will pursue any and all appropriate legal remedies arising from such fraudulent insurance acts.

Insured's Signature	Date
Telephone Number	
E-Mail Address	

**PART C: ATTENDING PHYSICIAN'S STATEMENT (PLEASE ANSWER ALL QUESTIONS AND SIGN)**

Patient's Name:

Patient's Social Security Number:

Patient's Address

Gender:

 Male Female

Date of Birth (mm/dd/yyyy):

**Please provide the requested information for each condition for which you are treating the above patient:**

Diagnosis	ICD-9 or ICD-10 Code	Date of First Diagnosis(mm/dd/yyyy)	Date of First Treatment (mm/dd/yyyy)

Has the patient ever had the same or a similar condition? (If yes, provide dates and details)  Yes  NoHas another physician ever treated the patient for the same or a similar condition? (If yes, provide name & address of the physician)  Yes  NoHas the patient ever been hospitalized for a condition listed above? (If yes, provided hospital name and dates of admission)  Yes  NoHave you treated the patient previously? (If yes, provide dates, conditions and details)  Yes  NoWas the patient referred to you by another physician? (If yes, provide name & address of the physician)  Yes  NoDid cosmetic or elective surgery (not medically necessary) contribute to any listed condition? (If yes, provide dates and details)  Yes  NoDid alcohol or drugs contribute to any listed condition? (If yes, please explain)  Yes  No

Current Medications (list all)

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Physician's Name, Address, ZIP (Please Print or Type)

Telephone Number

( )

Fax Number

( )

Specialty

Physician's Signature

Date

Degree

Physician's Tax ID No.

**IMPORTANT: PLEASE ATTACH ALL MEDICAL RECORDS FROM THREE (3) MONTHS PRIOR TO DATE OF FIRST TREATMENT TO PRESENT.**