The Iowa County magazine

August 25-27 | 2021
Veteran's Memorial Community Choice Credit Union Convention Center | Des Moines

August 2021
CRMS, Inc.
ICACMP
ISAC Annual Conference
CAT® COLD PLANERS

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<th>MODEL</th>
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Grant Veeder - Black Hawk County Auditor (NACo Board)

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** The views and opinions expressed in articles authored by anyone other than ISAC staff are those of the authors and do not necessarily reflect the official policy or position of ISAC.

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Feature - Endorsed Preferred Vendor of the Month

CRMS: Your Bridge to Coverage
County Risk Management Services, Inc (CRMS) serves as the bridge between counties in Iowa, and their agents, and the Iowa Communities Assurance Pool (ICAP) and the Iowa Municipalities Workers’ Compensation Association (IMWCA). In that capacity CRMS works with local insurance agents to provide them with training and assistance when insuring a county.

If you attend ISAC events, like the Spring Conference, Annual Conference, Supervisors Statewide Meeting, Scholarship Golf Fundraiser, or the recent Iowa State Association of County Auditors Conference, you’ve probably seen a CRMS representative at the CRMS booth.

In working with your local insurance agent, CRMS serves as a liaison and helps them understand the processes, procedures, and other considerations that are unique to counties. While agents have plenty of experience insuring business, cars, farms, and homes, very few agents have experience insuring their local county government (there’s only one courthouse per county except for Lee County – they have two). That’s where the expertise of ICAP, IMWCA, and the CRMS representatives comes into play. CRMS helps ensure both counties and their local agent take full advantage of their relationship with each other and ICAP/IMWCA.

The formation of CRMS dates back to the days when counties first became eligible for coverage through IMWCA and ICAP in 1985/1986. At that time, neither program had dedicated individuals to work with counties to talk about their coverage. Four prominent insurance agents with a history of being active in the county insurance scene formed CRMS to fill that need. CRMS continues to serve as that liaison today, working with local agents and counties.

Adair and Adams Counties were the first to join ICAP and IMWCA in 1986. Now ICAP and/or IMWCA serve 81 of Iowa’s 99 counties, with an additional 10 counties participating in the Heartland Pool, another risk-sharing program. The numbers tell the story…governmental pooling is the preferred, favored county choice in Iowa! ICAP and IMWCA continue to grow, offering more services specific to the needs of counties in Iowa at no additional cost to the member. In fact, the financial stability of these programs has never been better. Additionally, both programs offer cash grants to their membership.

CRMS representatives can serve as resource and link between your county, your local insurance agent, and ICAP and IMWCA. CRMS representatives include:

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Willene White
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641.799.2011
Feature - Endorsed Preferred Vendor of the Month

The programs CRMS represent, ICAP and IMWCA, are endorsed by ISAC, and CRMS is an endorsed elite preferred vendor. ICAP, which celebrates its 35th anniversary this year, provides property and casualty coverage. As part of its mission to serve members, ICAP provides regular training on topics like cyber security, law enforcement, and more.

CRMS also represents IMWCA which was created 40 years ago as a risk-sharing pool to provide workers’ compensation coverage. Today IMWCA’s mission is to work to keep the communities of Iowa working, helping them foster a true culture of safety. IMWCA helps members keep employees safe through education and risk management, and all their programs, services, and resources are focused on that mission.

Over the years, several CRMS Representatives have served as President of the Independent Insurance Agents of Iowa, a statewide association for agents. These connections across the state, and the combined knowledge and experience of the CRMS representatives, help counties know their agent has them covered.

ICAP and IMWCA are great examples of stunning stories of successful cooperation of local governments joining together to accomplish what none could do on their own. And even with the decades of success so far, to paraphrase Paul Harvey and “the rest of the story”, “the best is yet to come” for counties, ICAP, and IMWCA.
Feature - ICACMP

Positioning County Attorney Offices in Iowa for the Future

In the fall of 2019, the Iowa County Attorney’s Case Management Project (ICACMP) started looking at cloud-based software products that were built specifically for prosecuting attorney’s offices. ICACMP project counties had shown an interest in moving to a cloud-based product because their current case management software was server-based and made it very difficult to access remotely. At the time, we started looking for a cloud-based solution. We could have never imagined the curve ball the COVID-19 pandemic would throw at us in 2020. In the blink of an eye, courthouses across the state were closed to the public, and county attorney offices were forced to figure out how to have their staff work remotely. ICACMP signed our contract with Prosecutor by Karpel (PbK) in February 2020, to add their cloud-based prosecution case management software to our project as an option for our members. This cloud-based product would allow users to work 24/7 anywhere in the world where they had internet access. Although we anticipated many of the counties in Iowa would want to transition to this product, the flood gates opened when the pandemic hit as counties were struggling with their current software limitations.

ICACMP began transitioning county attorney offices to PbK the first week of October 2020 and as of August 1, 2021, we have 20 county attorney offices across Iowa using PbK. By the end of February 2022, 31 county attorney’s offices in Iowa will have transitioned from their old sever based software to the new cloud based PbK case management software. This includes four smaller counties that didn’t have any type of case management software that joined our project and will soon be up and running with PbK!

What do counties that have moved to PbK say are the greatest benefits? I asked counties that are currently using PbK and here are their answers:

- Whether they are in their office, the courtroom, a conference room, at home, or on vacation, as long as they have internet connection, they can access their case files.
- Conversion of their data from their legacy software (Prolaw or Judicial Dialog) moved into PbK seamlessly, so they did not lose any data they previously had.
- The ability to text victims and witnesses directly out of the case file and have records of those conversations has proven to be a great benefit to the county attorney offices. This was especially true when offices were closed during the pandemic.
- The software is “person-centric”, so every case that a person is related to in the database can easily be found simply by looking up that individual.
- The ability to automatically generate documents that fill in with information from within the case. They also greatly appreciate being able to take the forms they are used to using and having them converted to work in PbK, so they did not have to start from scratch with new documents.
- Their ability to email directly out of the case file and have a copy of that email saved in the case itself. They are also able to attach documents to emails directly out of PbK.
- The E-Discovery module allows offices to send discovery directly to defense counsel out of PbK. This eliminates the need to make copies and put information on DVDs, hard drives, or thumb drives. There is also a tracking method built within the E-Discovery module that shows when the discovery was sent, who it was sent to, when it was downloaded, and what IP address downloaded it.
- Each user can run their court calendar right out of PbK for any date range.
- The VOCA grant report is built automatically for them! PbK allows victim witness coordinators to track the services that they provide to victims and the items they track will automatically fill in the actual VOCA grant report that has to be submitted.
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Feature - ICACMP

- The data exchanges that come with PbK:
  - **Charge Code Exchange:** Every time the online charge code table is updated the database in PbK is automatically updated with the new or repealed charges in real time.
  - **Complaint/Court Notice Exchange:**
    - Option 1: Counties can choose to have new complaints filed by law enforcement come directly into PbK for review by the county attorney before submission to the clerk of court. With this option information such as defendants full name, DOB, address, DL number, SSN, date and location of offense, arresting officer/agency, and arrest charges will automatically populate into the case file.
    - Option 2: Counties can choose to have the complaint filed directly with the clerk of court and populate the case into PbK once it is accepted by the clerk of court. With this option information such as assigned court case number, defendants full name, DOB, address, DL number, SSN, date and location of offense, arresting officer/agency, and arrest charges will automatically populate into the case file.
  - **Hearing Order Exchange:** Every time a new hearing date for a case is added to the courts scheduler it will automatically be added to the hearings section of PbK.

- The ability to be working in multiple case files at once.
- Having all critical deadlines built into PbK and being able to run reports that show what cases have deadlines/due dates (i.e., trial information due date, 90-day speedy trial deadline, or one-year speedy trial deadline, etc.)
- Every type of case can be handled within the software: Criminal, CINA, Delinquency, Mental Health, Civil, Forfeiture, PCR, Investigative, etc.
- Updates to the software are done in the middle of the night, so there is no downtime for their office. All updates are also part of the original contract, and there are no additional costs to the counties when the updates are done and new features are added.

The mission of ICACMP is to improve the efficiency of the prosecutor’s offices in Iowa by supporting the case management software they use. By adding PbK to our project we believe we are taking the county attorney offices in Iowa into the future by providing them with a product that allows them to access and work in their case files anywhere and anytime they need to.

ICACMP is excited to add additional counties across the state of Iowa to our project! For more information on our project or on the software options we support please contact Jessica Trobaugh, ICACMP Project Manager at jtrobaugh@iowacounties.org.
CONFERENCE AGENDA-AT-A-GLANCE

Tuesday, August 24
Legislative Policy Committee Meeting | 9:00 am - 2:00 pm
Affiliate Committee Meetings | 1:00 pm - 6:00 pm

Wednesday, August 25
Morning Refreshments | 8:00 am - 9:00 am
*Educational Seminars | 9:00 am - 11:30 am, 12:30 pm - 2:30 pm
Lunch | 11:30 am - 12:30 pm
*General Session | 2:45 pm - 4:30 pm

Thursday, August 26
Morning Refreshments | 7:30 am - 8:30 am
Affiliate Time | 8:30 am - 11:00 am, 12:30 pm - 5:00 pm
Lunch and Vendor Prize Drawing | 11:00 am - 12:30 pm
*Casino Night Conference-wide Event | 7:00 pm - 10:00 pm

Friday, August 27
Morning Refreshments | 7:30 am - 8:00 am
Affiliate Time | 8:00 am - 12:00 pm
*Justice Involved Services Summit | 9:00 am - 2:30 pm

* Denotes that detailed information is included in this magazine.

AFFILIATE TIME
MEETING ROOMS

312-313 | Assessors
302-303 | Auditors
315-316 | Community Services
308 | Conservation
320 | Planning and Zoning
309-310 | Engineers
301 | Public Health
306-307 | Recorders
314 | Sheriffs and Deputies
317-319 | Supervisors
304-305 | Treasurers

Not meeting:
Attorneys
Emergency Management
Environmental Health
Information Technology
Veterans Service Officers
WEDNESDAY, AUGUST 25

ISAC EDUCATIONAL SEMINARS
1. American Rescue Plan Track | 9:00 am - 2:30 pm (check email for details!)
2. Employee and Family Resources Track | 9:00 am - 2:30 pm
   - Stress: The Good, The Bad, The Ugly | 9:00 am - 10:00 am
   - Developing Resilience | 10:15 am - 11:30 am
   - Staying Charged Through Change | 12:30 pm - 2:30 pm
3. Meals from the Heartland Mobile Tour (Off-Site) | 9:00 am - 11:30 am
4. Shot in the Dark: A Cold Case Homicide in the Digital Age | 12:30 pm - 2:30 pm

EFR TRACK
During this three-part track, attendees will learn skills that help better identify and manage stress, develop resilience, and prepare for change in both their personal and professional lives.

Stress: The Good, The Bad, The Ugly
9:00 am – 10:00 am
Speaker: Johanna Dunlevy, Wellness Manager, Employee and Family Resources

Developing Resilience
10:15 am – 11:30 am
Speaker: Dick Hannasch, Leadership Coach and Trainer, Employee and Family Resources

Staying Charged Through Change
12:30 pm – 2:30 pm
Speaker: Lars Peterson, LISW, Employee and Family Resources

MEALS FROM THE HEARTLAND
During this off-site session, attendees will travel to the Meals from the Heartland packaging center in West Des Moines. Attendees will work together to package around 10,000 meals to feed people around the world. The bus will leave from the convention center promptly at 9:00 am and will return at 11:30 am. Seating is limited and registrations will be taken on a first-come, first-served basis. A $25 donation will be required at the time of registration and will go toward purchasing the meals. Please dress casually and wear comfortable shoes!

Hunger isn’t just in the lives of children and families far away, too many Iowans go to bed and wake up hungry every day. Help fight hunger by joining other Annual Conference attendees on a HUNGER FIGHT!

SHOT IN THE DARK
Just a mile from the Pottawattamie County Sheriff’s Office in Council Bluffs, Iowa, a woman is shot during a nighttime stroll in a public park. It’s the latest in a bizarre series of events, three years into a five-year missing persons investigation. This presentation will cover the thousands of hours of investigative work, dozens of search warrants, hundreds of pages of reports, and, finally, two weeks of testimony necessary to bring a killer to justice after years of digital impersonation in a case of premeditated murder without a body.

Speakers: Sergeant James Doty, Deputy Ryan Avis, and Special Deputy Anthony Kava, Pottawattamie County Sheriff’s Office
WEDNESDAY, AUGUST 25

ISAC GENERAL SESSION

- Welcome, Introductions, and Conference Announcements
- NACo President Larry Johnson, Commissioner, DeKalb County Georgia
- ISAC Excellence in Action Awards Presentation
- ISAC Golden Eagle Ceremony
- Keynote Speaker Paul Long - FEATURED BELOW!

What’s GOOD?! How do today’s best leaders accelerate results? By engaging their employees, celebrating all that’s GOOD and creating a culture of experience that empowers their workforce to create joy, FUN and fulfillment.

The ISAC General Session will feature Keynote Speaker, Paul Long. Paul Long is a speaker, author, podcaster and master of shenanigans. He has developed a concept called Fundamism, simply defined as the FUNdamentals of a F.U.N. and optimistic lifestyle. When implemented, Paul’s philosophy has been proven to reduce attrition, attract great talent, improve customer experience and drive employee engagement. Paul is not only great in discussing operational growth theory, but in his corporate leadership experience he’s also seen success putting his FUNdamentals into practice.

As the author of Fundamism: Connecting to Life Through F.U.N. Paul guides you on how to live your whole life—at work and at home—with joy, FUN and fulfillment as the driving force. The book does so through Paul’s entertaining real-life stories, researched-based recommendations, and practical exercises.

He travels the world delivering high-content keynotes and training to Fortune 500 companies, government agencies and trade associations. His engaging, inspirational and unbridled energetic style is unlike any speaker you’ve experienced before. Paul’s thought-provoking content, tactical solutions for growth and humor that rivals that of a stand-up comedian consistently generates outstanding feedback from participants.

Paul challenges audiences to move beyond the traditional avenues of achieving happiness — money, title, status — and develop their own core values that create fulfillment both at work and home.
THURSDAY, AUGUST 26

ISAC CASINO NIGHT CONFERENCE-WIDE EVENT
7:00 pm - 10:00 pm
HILTON DES MOINES DOWNTOWN
FREE! for all Annual Conference Registrants

Don’t miss out on all the fun during the Annual Conference Casino Night Conference-Wide Event! Table games will include Blackjack, Craps, Texas Hold’em, and Roulette. Prize money will go to the chip leader at the end of the night. Starter chips will be provided free of charge to all attendees who wish to play, and additional chips will be available for purchase throughout the evening. Light snacks and refreshments will be served.

Come to play or come to watch. You won’t want to miss this memorable and fun networking event!
FRIDAY, AUGUST 27

JUSTICE INVOLVED SERVICES SUMMIT
9:00 am - 2:30 pm

Reframing Public Safety: Contextualizing mental health jail diversion processes

Historically, the burden of the mental health crisis in America has fallen upon county governments. Counties all too often struggle with managing one of the most complex populations: people with untreated serious mental illness. Without resources or guidance, the criminal justice system becomes the primary mechanism for addressing this social issue. Using the criminal justice system to address mental illness is often expensive, ineffective, and may even exacerbate the problem when done inappropriately. Fortunately, innovative evidence-based practices exist and can easily be implemented. Bexar County, Texas is the national model for developing and utilizing these innovations. SolutionPoint+, a mental health training and consulting firm based out of San Antonio, was integral to the development of the Bexar County system. Using a three-part program, they shift perspectives by demonstrating and explaining the Sequential Intercept Model. Part I, a keynote address from the nationally celebrated, documentary personality, and TEDx speaker, Joe Smarro. Part II, a seminar on the Sequential Intercept Model, and Part III, a screening of the Emmy Award-winning HBO documentary Ernie and Joe: Crisis Cops.

The Summit is included in the price of the Annual Conference, and will act as Friday's affiliate time programming for the community services, sheriffs and deputies, and supervisors. For non-conference attendees, the Summit is available at the price of $50, which includes lunch and all materials.

Agenda
Introduction - Joe Smarro, Jesse Trevino | 9:00 am - 9:15 am
Keynote Speech - Joe Smarro | 9:15 am - 10:15 am
Break | 10:15 am - 10:30 am
The Sequential Intercept Model, Jesse Trevino | 10:30 am - 11:30 am
Lunch | 11:30 am - 12:15 am
Ernie and Joe: Crisis Cops HBO Documentary | 12:15 pm - 1:45 pm
ISAC Brief

Summary of ISAC Board of Directors Meeting Minutes - Wednesday, July 7, 2021 – Virtual

ISAC President Carla Becker called the meeting to order virtually and led the Board in the Pledge of Allegiance. The meeting minutes of the April 29, 2021, ISAC Board of Directors were approved.

Rachel Bennett reported that the ISAC Golden Eagle Nominating Committee met and reviewed many nominations. The Committee recommended and the Board approved the 2021 ISAC Golden Eagle.

Brad Holtan gave highlights from the financial report dated May 31, 2021. He gave an update on the status of the audit and reported a lot of new interest in the ISAC Group Health and Dental Programs. The financial report was accepted.

Wendy Moran and Jose Garcia, McGowen, Hurst, Clark & Smith, P.C., discussed issues related to the FY 2021 audit with the ISAC Board. They gave the Board the opportunity to raise any issues of concern prior to the start of the audit scheduled for August 2021.

Kristi Harshbarger reported that the Student Loan Repayment Plan has been put on hold as new law changes may be passed that would affect its implementation. A Basecamp Data Retention Policy was created that includes language stating that posts are records of the counties. ISAC will assist with the collection of records and notification of impacted counties. The Board ably discussed the policy, public records, adding terms and conditions, and data retention. The policy was approved.

Updates have been made to the Employee Handbook related to the ISAC office reentry plan. It was shared with the Board for informational purposes.

Kristi reported that two Drake University Law Students have begun working part-time for ISAC as law clerks. Elijah Tornow will work primarily on the American Rescue Plan, and Justin Putney as a generalist.

Lastly, an update was given on the Department of Revenue Sales Tax dispute. A hearing was held, and briefs will be due in the next couple months.

Rachel gave details of reorganization and improvement of positions within the member relations team. Katie Cook, formerly the Office Coordinator, has accepted the position of Member Support Coordinator. Courtney Biere was hired as the Office Support Coordinator.

Kelsey Sebern and Jacy Ripperger gave an update on the ISAC Scholarship Golf Fundraiser being held on July 29, 2021, at Toad Valley Golf Course in Pleasant Hill.

They reported great registration, housing, and vendor numbers for the 2021 ISAC Annual Conference. ISAC Casino Night will be held on the evening of Thursday, August 26. Kelsey reviewed the board scenario.

Rachel gave schedule highlights and important information for the upcoming NACo Annual Conference.

Continues on page 14.
ISAC Brief - Board Minutes Cont...

Jamie Cashman and Lucas Beenken gave a final report for the 2021 Legislative Session, an overview of the upcoming special session, and reviewed plans for the 2022 ISAC policy process. Jamie reported on the activities of ISAC and NACo related to the American Rescue Plan.

Josh Nichols and Beau Hupke highlighted recent and upcoming CRMS, Inc activities. They thanked ISAC for its partnership.

Grant Veeder commended the ISAC staff for its help on a recent conference the Iowa State Association of County Auditors (ISACA) held related to recent election law changes.

Bill Peterson gave an update on the reopening of the ISAC office and staff schedules.

The meeting was adjourned.
Thank you to our generous sponsors of the ISAC Friends of the Education Foundation program. The ISAC Education Foundation is proud to offer scholarships to the children of county officials and county employees.

Interested in supporting the ISAC Education Foundation? Contact Jacy Ripperger at jripperger@iowacounties.org
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## 2021-2022 Calendar

### August 2021
- **24** ISAC LPC Meeting  
  (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)
- **25-27** ISAC Annual Conference  
  (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)
- **26** ISAC Casino Night  
  (Hilton Des Moines Downtown)

### September 2021
- **12-15** ISSDA Fall Jail School  
  (Airport Holiday Inn, Des Moines)
- **15-17** ISAC Board of Directors Retreat  
  (Delaware County)
- **23** ISAC LPC Meeting  
  (Polk County River Place, Des Moines)

### October 2021
- **10-13** Assessors Fall School  
  (Airport Holiday Inn, Des Moines)
- **12-14** Recorders Annual School  
  (Dubuque)
- **28-29** Treasurers Leadership Conference  
  (Emmetsburg)

### November 2021
- **9-10** ISAC Board of Directors Meeting  
  (Clay County)
- **17-19** ISACA Conference  
  (TBD)

### December 2021
- **15-17** ICEA Conference  
  (Veterans Memorial Community Choice Credit Union Convention Center, Des Moines)
- **5-8** ISSDA Winter School  
  (Holiday Inn Des Moines Airport)

### 2022
- **January 19-20** ISAC University (West Des Moines)
- **February 12-16** NACo Legislative Conference  
  (Washington, D.C.)
- **March 9** ISAC County Day at the Capitol  
  (Des Moines)
- **March 10-11** ISAC Spring Conference (Des Moines)
- **July 21-24** NACo Annual Conference  
  (Adams County, CO)
- **August 24-26** ISAC Annual Conference (Des Moines)
- **October 9-12** Assessors Fall School (Des Moines)

If you have any questions about the meetings listed above or would like to add an affiliate meeting to the ISAC calendar, please contact Kelsey Sebern at ksebern@iowacounties.org.

## 2021 ISAC Preferred Vendors

### Endorsed Elite Preferred Vendors
- County Risk Management Services, Inc., representing ICAP and IMWCA  
  Group Benefit Partners

### Elite Preferred Vendor
- IP Pathways

### Endorsed Platinum Preferred Vendor
- Iowa Public Agency Investment Trust (IPAIT)

### Platinum Preferred Vendors
- Community State Bank
- D.A. Davidson Companies
- Henry M. Adkins and Son
- Hopkins & Huebner, P.C.

### MidAmerican Energy
### Northland Securities, Inc.
### Schneider Geospatial

### Endorsed Gold Preferred Vendor
- No Wait Inside LLC

### Gold Preferred Vendor
- Ahlers & Cooney, P.C.
- Cost Advisory Services, Inc.
- Colt Systems
- Delta Dental
- Dorney & Whitney LLP
- InfoTech, Inc.
- ISG
- Neapolitan Labs
- Purple Wave Auction, Inc.
- Speer Financial, Inc.
- Tyler Technologies

### Wells Fargo
### Ziegler CAT
### Vanguard Appraisals, Inc.

### Silver Preferred Vendors
- FirstNet
- Iowa Roadside Management
- Murphy Tower Service
- Sidwell

### Endorsed Preferred Vendors
- National Association of Counties (NACo)
- Nationwide Retirement Solutions
- Omnia Partners
- Professional Development Academy
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Building your trust by effectively managing your entire banking relationship.

The Community State Bank Treasury Management Team offers the solutions you need to increase the efficiency of your day-to-day operations and maximize your profitability.

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- Referendum Assistance
- Capital Improvement Plans
- Equipment Financing

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NORTHLAND’S IOWA TEAM

- Commitment to integrity
- Creative solutions to complex issues
- Engaged team approach
- Customized financial planning models
- Staff with depth and experience

Henry M. Adkins and Son, Inc. (Adkins) was founded in 1939 by Henry Merritt Adkins and has maintained representation in the county government field for over 75 years. In 2011, Adkins became a business partner with Unisyn Voting Solutions, selling and supporting Unisyn voting system products. Our staff has over 100 years of experience in conducting elections and providing quality products and exemplary service to our clients.

- Full Service Election Provider
- Unisyn Voting Solutions voting equipment
- Tenex Electronic Poll Books
- Tenex Election Night Reporting
- EasyVote Election Management Software
ISAC Group Benefits Program

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Pools Are Trending in Iowa

In Iowa, more than 90% of counties participate in a risk-sharing pool.

Nationally, more than 80% of public entities participate in at least one risk-sharing pool.*

* According to the Association of Governmental Risk Pools (AGRiP)

County Risk Management Services, Inc.
representing

ICAP
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IMWCA
Celebrating 40 years

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